

## Friday, March 22, 2025 DHBC Board Meeting Materials





Notice is hereby given that a public meeting of the Dental Hygiene Board of California (DHBC) will be held as follows:

### DHBC MEETING AGENDA

The DHBC welcomes and encourages public participation in its meetings. The public may take appropriate opportunities to comment on any issue before the Board at the time the item is heard.

#### Meeting Date and Time

Saturday, March 22, 2025 9:00 am until Adjournment

The DHBC will conduct the meeting in person, via WebEx teleconference for interaction, and Webcast viewing through the DCA portal listed below.

#### In Person Meeting Location

DHBC Headquarters Building 2005 Evergreen Street 1st Floor Hearing Room Sacramento, CA 95815

#### Instructions for WebEx Meeting Participation

The preferred audio connection is via telephone conference and not the microphone and speakers on your computer. The phone number and access code will be provided as part of your connection to the meeting. Please see the instructions attached hereto to observe and participate in the meeting using WebEx from a Microsoft Windows-based PC. Members of the public may, but are not obligated to, provide their names or personal information as a condition of observing or participating in the meeting. When signing into the WebEx platform, participants may be asked for their name and email address. Participants who choose not to provide their names will be required to provide a unique identifier, such as their initials or another alternative, so that the meeting moderator can identify individuals who wish to make a public comment. Participants who choose not to provide their email address may utilize a fictitious email address in the following sample format: XXXXX@mailinator.com.

For all those who wish to participate or observe the meeting, please log on to the website below. If the hyperlink does not work when clicked on, you may need to highlight the entire hyperlink, then right click. When the popup window opens, click on "Open Hyperlink" to activate it, and join the meeting.

https://dca-meetings.webex.com/dcameetings/j.php?MTID=mb36bf1969f8eeee8001c0610664f93e2

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#### If joining using the link above:

Webinar number: 2489 918 2274 Webinar password: DHBC322

#### If joining by phone:

+1-415-655-0001 US Toll Access code: 2489 918 2274 Passcode: 3422322

The meeting will be webcast, provided there are no unforeseen technical difficulties or limitations. To view the webcast, please visit <u>Live Webcasts – Department of Consumer</u> <u>Affairs (thedcapage.blog)</u>. The meeting will not be cancelled if webcast is not available. Meeting adjournment may not be webcast if it is the only item that occurs after a closed session.

#### Members of the Board

Acting President – Sonia "Pat" Hansen, RDH Member Secretary – Naleni "Lolly" Tribble-Agarwal, RDH Member RDHAP Member – Michael Long RDH Educator Member – Joanne Pacheco Dentist Member – Dr. Sridevi Ponnala Public Member – Dr. Julie Elginer Public Member – Dr. Julie Elginer Public Member – Dr. Justin Matthews Public Member – VACANT

The DHBC welcomes and encourages public participation in its meetings. Please see public comment specifics at the end of this agenda.

<u>The DHBC may act on any item listed on the agenda, unless listed as</u> informational only. All times are approximate and subject to change. Agenda items may be taken out of order to accommodate speakers and to maintain a <u>quorum. The meeting may be cancelled without notice.</u>

#### <u>Agenda</u>

- **1.** Roll Call & Establishment of Quorum.
- Public Comment for Items Not on the Agenda. [The DHBC may not discuss or act on any matter raised during the Public Comment section that is not included on this agenda, except whether to decide to place the matter on the agenda of a future meeting [Government Code sections 11125 & 11125.7(a).]

DHBC March 22, 2025, Meeting AGENDA

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- 3. President's Report.
- 4. Update from the Department of Consumer Affairs (DCA) Executive Staff.
- 5. Update from the Dental Board of California (DBC).
- **6.** Discussion and Possible Action to Approve the November 15, 2024, Full Board Meeting Minutes.
- **7.** Discussion and Possible Action to Approve the November 16, 2024, Full Board Meeting Minutes.
- 8. Dental Hygiene Board of California Election of Officers.
- **9.** Executive Officer's Report.
  - Personnel.
  - Budget.
  - Administration EO Updates.
  - Separation of Authority Presentation
- **10.** Discussion and Possible Action on Dental Hygiene Educational Program Taskforce -Penalty Rubric for Non-compliant Programs (Two (2) Board Members; Three (3) Program Directors).
- **11.**Discussion and Possible Action on Education Committee Report and Recommendation(s).
- **12.** Discussion and Possible Action on Legislative and Regulatory Committee Report and Recommendation(s).
- **13.**Enforcement Update: Statistical Report.
- **14.**Licensing, Continuing Education Audits, and Examination Update: Statistical Reports.
- **15.**Future Agenda Items.

#### <<Recess to Reconvene the Full Board for Closed Session>>

#### 16. Closed Session – Full Board

a) Pursuant to Government Code Section 11126(c)(3), the Board will Deliberate on Disciplinary Actions and Decisions to be Reached in Administrative Procedure Act Proceedings. If there are no disciplinary actions and decisions to be addressed in Closed Session, it will be announced.

DHBC March 22, 2025, Meeting AGENDA

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#### <<Return to Open Session>>

**17.**Adjournment.

Public comments will be taken on the agenda items at the time the specified item is raised. Government Code section 11125.7 provides the opportunity for the public to address each agenda item during discussion or consideration by the Board prior to the Board taking any action on said item. Members of the public will be provided appropriate opportunities to comment on any issue before the Board, but the Board President may, at his or her discretion, apportion available time among those who wish to speak. Individuals may appear before the Board to discuss items not on the agenda; however, the Board can neither discuss nor take official action on these items at the time of the same meeting [Government Code sections 11125, 11125.7(a).]

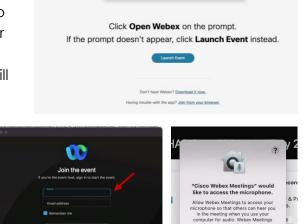
A person who needs a disability-related accommodation or modification in order to participate in the meeting may make a request by contacting the DHBC at 916-263-1978, via email at dhbcinfo@dca.ca.gov, or by sending a written request to 2005 Evergreen Street, Suite 1350, Sacramento, CA 95815. Providing your request at least five business days prior to the meeting will help to ensure availability of the requested accommodation.

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#### If joining using the meeting link

1

- Click on the meeting link. This can be found in the meeting notice you received.
- If you have not previously used Webex on your device, your web browser may ask if you want to open Webex. Click "Open Cisco Webex Start" or "Open Webex", whichever option is presented. DO NOT click "Join from your browser", as you will not be able to participate during the meeting.
- Benter your name and email address\*. Click "Join as a guest" . Accept any request for permission to use your microphone and/or camera.



dca

\* Members of the public are not obligated to provide their name or personal information and may provide a unique identifier such as their initials or another alternative, and a fictitious email address like in the following sample format: XXXXX@mailinator.com.

OR -

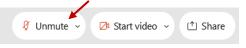
#### If joining from Webex.com Click on "Join a Meeting" at the top of the Webex window. 🕦 webex 🛛 Start For Free Products ~ Pricing Devices ~ Solutions ~ Resources ~ Sign In Join a Meeting Enter the meeting/event number 2 and click "Continue". Enter the Enter the meeting number 0 event password and click "OK". To view more information about the event, enter the event password. This can be found in the meeting notice you received. Event number: 2482 000 5913 Enter the event pass OK The meeting information will < Back to List be displayed. Click "Join Test Event Event". Jones, Shelly@DCA 9:45 AM - 9:55 AM Thursday, Oct 14 2021 (UTC-07:00) Pacific Time (US & Canada) Join information OR

#### Connect via telephone\*:

You may also join the meeting by calling in using the phone number, access code, and passcode provided in the meeting notice.

#### Microphone

Microphone control (mute/unmute button) is located on the command row.



Green microphone = Unmuted: People in the meeting can hear you.

🖉 Unmute 🗸

Red microphone = Muted: No one in the meeting can hear you.

Note: Only panelists can mute/unmute their own microphones. Attendees will remain muted unless the moderator enables their microphone at which time the attendee will be provided the ability to unmute their microphone by clicking on "Unmute Me".

#### If you cannot hear or be heard

2

Click on the bottom facing arrow located on the Mute/Unmute button.

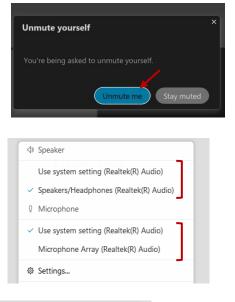
From the pop-up window, select a different:

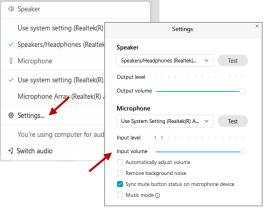
- Microphone option if participants can't hear you.
- Speaker option if you can't hear participants.

#### If your microphone volume is too low or too high

Locate the command row – click on the bottom facing arrow located on the Mute/Unmute button.

- From the pop-up window: Click on "Settings...":
- Drag the "Input Volume" located under microphone settings to adjust your volume.





#### Audio Connectivity Issues

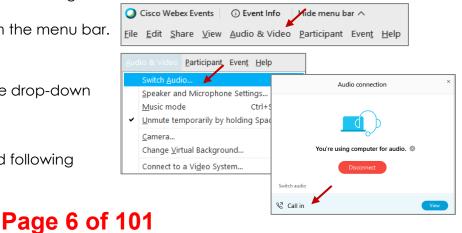
If you are connected by computer or tablet and you have audio issues or no microphone/speakers, you can link your phone through Webex. Your phone will then become your audio source during the meeting.



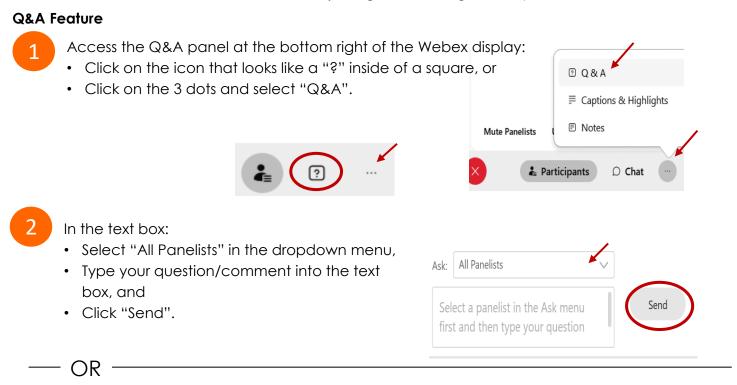
Click on "Audio & Video" from the menu bar.



Select the "Call In" option and following the directions.



The question-and-answer (Q&A) and hand raise features are utilized for public comments. NOTE: This feature is not accessible to those joining the meeting via telephone.



#### Hand Raise Feature

1

- Hovering over your own name.
- Clicking the hand icon that appears next to your name.
- Repeat this process to lower your hand.

If connected via telephone:

- Utilize the raise hand feature by pressing \*3 to raise your hand.
- Repeat this process to lower your hand.

#### **Unmuting Your Microphone**

The moderator will call you by name and indicate a request has been sent to unmute your microphone. Upon hearing this prompt:

• Click the **Unmute me** button on the pop-up box that appears.



– OR

If connected via telephone:

• Press \*3 to unmute your microphone.

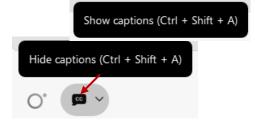
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#### **Closed Captioning**

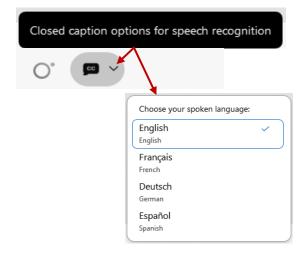
Webex provides real-time closed captioning displayed in a dialog box on your screen. The captioning box can be moved by clicking on the box and dragging it to another location on your screen.

Jones, Shelly@DCA: Public comments today. We will be utilizing the question and answer feature in Webex

The closed captioning can be hidden from view by clicking on the closed captioning icon. You can repeat this action to unhide the dialog box.



You can select the language to be displayed by clicking the drop-down arrow next to the closed captioning icon.



You can view the closed captioning dialog box with a light or dark background or change the font size by clicking the 3 dots on the right side of the dialog box.

Jones, Shelly@DCA: Public comments today. We will be utilizing the question and answer feature in Webex	×			
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Member	Present	Absent
Julie Elginer		
Sonia "Pat" Hansen		
Sherman King		
Michael Long		
Justin Matthews		
Joanne Pacheco		
Sridevi Ponnala		
Naleni "Lolly" Tribble-Agarwal		

### **Dental Hygiene Board of California**

### Agenda Item 1.

Roll Call & Establishment of Quorum.

Board Secretary to call the Roll.

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**Dental Hygiene Board of California** 

Agenda Item 2.

Public Comment for Items Not on the Agenda.

[The Board may not discuss or act on any matter raised during the Public Comment section that is not included on this agenda, except whether to decide to place the matter on the agenda of a future meeting (Government Code Sections 11125 & 11125.7(a).]

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**Dental Hygiene Board of California** 

Agenda Item 3.

President's Report.

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**Dental Hygiene Board of California** 

Agenda Item 4.

Update from the Department of Consumer Affairs (DCA) Executive Staff.



**Dental Hygiene Board of California** 

Agenda Item 5.

Update from the Dental Board of California (DBC).

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**Dental Hygiene Board of California** 

Agenda Item 6.

Discussion and Possible Action to Approve the November 15, 2024, Full Board, Education Committee, and Legislative and Regulatory Committee Minutes.



 MENT OF
 BUSINESS, CONSUMERSERVICES, AND HOUSING AGENCY
 GAVIN NEWSOM, COVERNOR

 DENTAL HYGIENE BOARD OF CALIFORNIA

 2005 Evergreen Street, Suite 1350 Sacramento, CA 95815

 R S P (916) 263-1978 | F (916) 623-4093 | www.dhbc.ca.gov



#### Dental Hygiene Board of California Meeting Minutes



#### Friday, November 15, 2024

Dental Hygiene Board of California Headquarters 2005 Evergreen Street Lake Tahoe Room (1st Fl. Rm. 1290 A & B) Sacramento, CA 95815

Please note that the Board conducted Friday's meetings online through Webex.

#### **DHBC Members Present:**

President – Dr. Carmen Dones, Registered Dental Hygienist (RDH) Educator Member Vice President – Sonia "Pat" Hansen, RDH Member Secretary – Naleni "Lolly" Tribble-Agarwal, RDH Member Registered Dental Hygienist in Alternative Practice (RDHAP) Member – Michael Long Public Health Dentist Member – Dr. Sridevi Ponnala Public Member – Dr. Justin Matthews Public Member – Vacant Public Member – Vacant

DHBC Members Absent: Public Member – Sherman King

#### **DHBC Staff Present:**

Anthony Lum, Executive Officer Albert Law, Assistant Executive Officer Traci Napper, Licensing Manager Adina A. Pineschi-Petty, Doctor of Dental Surgery (DDS), Education, Legislative, and Regulatory Specialist Crystal Yuyama, Administrative Analyst Yuping Lin, Department of Consumer Affairs (DCA) Legal Counsel for the DHBC Elizabeth Dietzen-Olsen, DCA Regulatory Legal Counsel for the DHBC

#### 1. FULL Board Agenda Item 1: Roll Call and Establishment of a Quorum

Dr. Carmen Dones, President of the Dental Hygiene Board of California (DHBC), reviewed meeting guidelines and called the meeting to order at <u>9:05 a.m.</u> Board Secretary Naleni "Lolly" Tribble-Agarwal completed the roll call, and a quorum was established with six (6) members present. Board Member Sherman King was absent and excused.

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Additionally, the Executive Officer (EO), Anthony Lum made an announcement regarding a revision to the Board Meeting agenda items to move the Strategic Planning item to the Full Board Meeting on Saturday, November 16, 2024. The Board will meet to discuss advisory committee meeting agenda items only on Friday, November 15, 2024. The EO also mentioned new rules for the teleconference and board meetings required an update to post an in-person public meeting location for Friday's meeting in addition to online location via Webex.

2. FULL BOARD Agenda Item 2: Public Comment for Items Not on the Agenda.

Board Member comment: None.

Public comment: None.

3. FULL Agenda Item 3: Adjournment to Committee Meetings.

President Dones adjourned the Full Board meeting at 9:12 a.m.

- 4. FULL Agenda Item 4: Education Committee Meeting.
- 5. EDUCATION COMMITTEE Agenda Item 1: Roll Call & Establishment of Quorum.

Dr. Carmen Dones, Education Committee Chair, called the Education Committee to order at **<u>9:14 a.m.</u>**, completed the roll call, and a quorum was established with four (4) members present.

6. EDUCATION COMMITTEE Agenda Item 2: Public Comment for Items Not on the Agenda.

Board Member comment: None.

Public comment: None.

#### 7. EDUCATION COMMITTEE Agenda Item 3: Discussion and Possible Action on Proposed Statutory Language Amendments to Business and Professions Code Section 1941.

Dr. Adina Petty stated that the Dental Hygiene Board of California (Board) licenses and regulates California dental hygienists pursuant to sections 1900 through 1967.4 of the Business and Professions Code (BPC). Since inception of the statutes, the Board continually analyzes and reviews them for any possible revisions that would help clarify the language for staff, licensees and interested stakeholders; improve procedures; and enhance program efficiencies for the betterment of the Board. This ongoing task is to improve the Board's oversite requirements of Registered Dental Hygienists, Registered Dental Hygienists in Alternative Practice, Registered Dental Hygienists in Extended Functions, and dental hygiene educational programs to uphold the law.

On February 20, 2020, the United States Department of Education (USDE) sent a letter to State Leaders notifying that as the USDE holds all accrediting agencies to the same standards, the distinctions between regional and national accrediting agencies are unfounded, that the USDE will no longer use the terms "regional" or "national" to refer to an accrediting agency, and that the USDE will distinguish only between institutional and programmatic accrediting agencies.

At the Board's July 19, 2024, Education Committee meeting, the members engaged in a robust discussion regarding amending BPC section 1941 to align with USDE accreditation agency terminology. The Committee tabled the discussion and requested staff to research the feasibility and implications in changing BPC section 1941, and to bring the research back to the Board at a future scheduled meeting for consideration.

**Motion:** Michael Long moved for the Education Committee to review the current language to determine if an amendment to BPC section 1941 is warranted. If the Education Committee determines this change is warranted, I move for the Education Committee to complete the draft of proposed statutory language and recommend to the Full Board to consider, complete, and approve the final draft of proposed statutory language amendment for BPC section 1941, and direct staff to seek sponsored legislation for 2025.

Second: Naleni "Lolly" Tribble-Agarwal.

**Committee Member discussion:** The Education Committee engaged in a robust discussion regarding the accreditation and proposed statutory language.

**Public comment:** JoAnn Galliano, Educational Consultant to the DHBC, stated that even if this statutory change goes into effect, the regulations in Section 1105(b)(2) dictate that the hygiene programs are required to teach at the level of a university discipline and the courses would have to be offered or accepted by a California dental school. She stated that the schools with national accreditation would not qualify based on the regulations in place. Ms. Galliano stated that until California agrees to accept the units from institutions the current regulations will prohibit programs from being approved by the board.

Rebecca Busacca of The National Accreditation Commission stated that the board should acknowledge that transfer credit acceptance by any institution is a policy decision and not a state or federal regulatory mandate. She stated there are two UC institutions (e.g. UCLA and UCSF) that offer advanced dental degrees for dentistry, and they make no distinction regarding regional or national accreditation. In addition, she mentioned that the policy for many California State University institutions allow transfer credits from nationally accredited institutions. In reply to the previous comment, Ms. Busacca stated that it is not a board decision to decide if transfer credits can be accepted, rather it is a decision determined by institutions throughout the State of California and the nation.

Susan McLearan of the California Dental Hygienists' Association informed the board of a workforce study being conducted by the Department of Health Care Access and

Information (HCAI) in 2025. She recommended that the Board should consider holding any thoughts concerning workforce until the study is completed.

After public comment was made, Board Member Long, the motion-maker asked to rescind the motion.

**Motion:** Michael Long moved to table the Discussion and Possible Action on Proposed Statutory Language Amendments to Business and Professions Code Section 1941 to the March 2025 Board Meeting.

Second: Naleni "Lolly" Tribble-Agarwal.

**Committee Member discussion:** The Education Committee engaged in discussion to decide what next steps the board and staff can take to prepare for discussion for future board meetings. Board members suggested staff research Californian schools to see if they accept national accreditation for the transfer credits and what changes in language can be revised in statute and regulations.

**Public comment:** Edward Cramp stated that federal law has changed and there is no distinction between national and regional accreditation for the last four years. California law has not changed and no institution in California is currently accredited by a regional or national accreditor. Mr. Cramp stated that this means the Board has not been following its own rules since the federal law change. He stated that there is no such thing as a regional accreditor, institution accredited by a regional accreditor, or an institution accredited by a national creditor. He urged the Board to come to a decision so that institutions are clear on the future of their programs, otherwise they will all be out of compliance.

Rebecca Busacca of The National Accreditation Commission, reiterated to the Board that the current federal law does not match DHBC's continued reliance on regional accreditation. She stated that the misalignment of the federal and state regulations, including accreditation standards, puts programs and students at risk. She stated that this could potentially prevent graduates from accessing licensure exams and federal financial aid in the State of California. Ms. Busacca stated that there is no formal distinction between national and regional accreditation, and it is not in the California Code of Regulations, California Education Code, or Federal Regulations. She stated that DHBC's primary regional accreditors, WASC Senior College and University Commission (WSCUC) and Accrediting Commission for Community and Junior Colleges (ACCJC), have shifted their scope and are now called national accreditors.

Vote: Motion for the Education Committee to table the Discussion and Possible Action on Proposed Statutory Language Amendments to Business and Professions Code Section 1941 to the March 2025 Board Meeting. Failed 2:2:1.

Name	Aye	Nay	Abstain/Absent
Carmen Dones, Chair		Х	
Sherman King			Absent.
Michael Long	Х		
Justin Matthews		Х	
Naleni "Lolly" Tribble-Agarwal	Х		

**Motion:** Carmen Dones moved for the Education Committee to review the current language to determine if an amendment to BPC section 1941 is warranted. If the Education Committee determines this change is warranted, I move for the Education Committee to complete the draft of proposed statutory language and recommend to the Full Board to consider, complete, and approve the final draft of proposed statutory language amendment for BPC section 1941, and direct staff to seek sponsored legislation for 2025.

Second: Justin Matthews.

#### Committee Member discussion: None.

Public comment: None.

Vote: Motion for the Education Committee to review the current language to determine if an amendment to BPC section 1941 is warranted. If the Education Committee determines this change is warranted, I move for the Education Committee to complete the draft of proposed statutory language and recommend to the Full Board to consider, complete, and approve the final draft of proposed statutory language amendment for BPC section 1941, and direct staff to seek sponsored legislation for 2025. Passed 4:0:1.

Name	Aye	Nay	Abstain/Absent
Carmen Dones, Chair	Х		
Sherman King			Absent.
Michael Long	Х		
Justin Matthews	Х		
Naleni "Lolly" Tribble-Agarwal	Х		

#### 8. EDUCATION COMMITTEE Agenda Item 4: Discussion and Possible Action on Proposed Regulatory Language Amendments to California Code of Regulations, Title 16, Section 1105.2(e) Regarding Student Competency in Providing Dental Hygiene Care for All Classifications of Periodontal Disease.

Dr. Adina Petty stated that during the review of several dental hygiene educational programs (DHEPs), staff discovered some programs are not requiring students to treat Stage III (Severe) and Stage IV (Very Severe) periodontal disease patients (as further described below), in violation of DHBC and CODA requirements of "breadth of experience and student competency in patient experiences in all classifications of periodontal disease." Therefore, President Dones asked staff to research establishing guidelines for California Code of Regulations, Title 16, Section 1105.2(e) and Commission on Dental Accreditation of the American Dental Association (CODA) Standard 2-14 regarding competency in providing dental hygiene care for all types of classification of periodontal disease.

**Motion:** Justin Matthews moved for the Education Committee to review the current language to determine if this change is warranted. If the Education Committee determines this change is warranted, I move for the Education Committee to review the language in the attached starting point document, determine whether additional information or language is required, complete the draft of proposed regulatory language, and recommend to the full Board for consideration and approval. If the full Board approves the language, direct staff to submit the language to the Director of the Department of Consumer Affairs and the Business, Consumer Services, and Housing Agency for review, and if no adverse comments are received, authorize the Executive Officer to take all steps necessary to initiate the rulemaking process, make any non-substantive changes to the package, and set the matter for a hearing if requested. If no adverse comments are received during the 45-day comment period and no hearing is requested, authorize the Executive Officer to take all steps necessary to complete the rulemaking and adopt the proposed regulations at Section 1105.2(e) as noticed.

Second: Michael Long.

**Amended Motion:** Justin Matthews moved to amend 16 CCR sections 1105.2(e) to state "An educational program shall provide for breadth of experience and student competency in patient experiences in all stages and grades of periodontal disease, as defined by the American Academy of Periodontology."

#### Amended Motion Second: Michael Long.

**Committee Member discussion:** The Board engaged in a robust discussion regarding student competency, patient experiences, and understanding staging and grading in periodontal disease.

**Public comment:** Tonette Steeb, Diablo Valley College, concerned with the patient experiences and the differences in outlook at CODA and DHBC. Ms. Steeb stated that requiring patient experiences is asking a lot for students to see a non-smoker, a person who smokes less than ten cigarettes or has diabetes, a person who smokes more than ten

cigarettes. She stated that students are already having a difficult time finding severe patients and it would make it harder to also include both stages and grades. She said that students can learn from case studies rather than have actual patient experiences. Steeb ended her comment by stating that this would put extra stress on students to find these patients in all stages and grades and may not be appropriate in the school setting.

Susan McLearan agreed with the previous speaker that it is asking a lot for programs and the people involved and does not see how this equates to good care. She stated that Ms. Steeb's comments on referrals is good idea. McLearan stated that students and individuals in private practice should be referring to a periodontist and not treating those patients.

JoAnn Galliano, Educational Consultant at DHBC, stated that staging is not a problem as it would allow students to see difficult patients. However, she stated that grading could be problematic for programs to find exact grades. Galliano suggested that instead of finding a patient with a full mouth of class or stage four that a patient who has quadrants would all students to have that breadth of experiences.

Kimberly Pennington asked for more clarification on what kind of competency the Board is requiring and to what extent are stages and grades required. She also asked what kind of language that would look like for a DHEP to incorporate into their competencies.

Elizabeth Dietzen Olsen, DCA Regulatory Legal Counsel for the DHBC, clarified that patient experience would be for students to see these different classifications and not meant to necessarily treat it. They may refer out if they are unable to treat it.

Vote: Motion to amend 16 CCR sections 1105.2(e) to state "An educational program shall provide for breadth of experience and student competency in patient experiences in all stages and grades of periodontal disease, as defined by the American Academy of Periodontology." Passed 4:0:1.

Name	Aye	Nay	Abstain/Absent
Carmen Dones, Chair	Х		
Sherman King			Absent.
Michael Long	Х		
Justin Matthews	Х		
Naleni "Lolly" Tribble-Agarwal	Х		

Later in the meeting, Member Long asked to re-open Education Committee Agenda Item (4) for discussion to consider removing "grades" or "grading" from the motion language. Dr. Petty restated the amended motion language for the Board.

**Amended Motion:** Justin Matthews moved to amend 16 CCR sections 1105.2(e) to state "An educational program shall provide for breadth of experience and student competency in patient experiences in all stages of periodontal disease, as defined by the American Academy of Periodontology."

#### Amended Motion Second: Michael Long.

#### Committee Member discussion: None.

**Public comment:** JoAnn Galliano, Educational Consultant to DHBC and educator, stated that requiring students to see each grade of periodontic disease could be challenging. She stated that the experiences that a student has with a particular patient would vary and if necessary, referrals could be useful for learning about that particular case type.

Susan McLearan, California Dental Hygienist Association and former educator and clinician agreed with removing the term "grading".

Vote: Motion to amend 16 CCR sections 1105.2(e) to state "An educational program shall provide for breadth of experience and student competency in patient experiences in all stages of periodontal disease, as defined by the American Academy of Periodontology." Passed 4:0:1.

Name	Aye	Nay	Abstain/Absent
Carmen Dones, Chair	X		
Sherman King			Absent.
Michael Long	Х		
Justin Matthews	Х		
Naleni "Lolly" Tribble-Agarwal	X		

# 9. EDUCATION COMMITTEE Agenda Item 5: Discussion and Possible Action on the Status of the Concorde Career College-San Diego Dental Hygiene Educational Program.

Dr. Adina Petty stated that the Dental Hygiene Board of California (DHBC, Board) staff conducted a site visit at the Concorde Career College-San Diego Dental Hygiene Educational Program (CCC-SD) on October 15, 2024. This site visit was generated due to the appointment of a new program director, as well as to the Board's oversite goals to review all Dental Hygiene Educational Programs (DHEPs) in California. Evidence of program compliance with the minimum DHEP standards set by the Business and Professions Code (BPC), the California Code of Regulations (CCR), and the Commission on Dental Accreditation (CODA) was deficient.

CCC-SD was determined to have six (6) violations. The most egregious of the violations is that CCC-SD failed to ensure dental hygiene students completed all requirements for competency established by the Board and CODA. Therefore, several of Cohort 16 and Cohort 17 graduates did not meet all DHBC and CODA requirements to receive licensure as verified through reviewed documentation.

**Motion:** Justin Matthews moved for the Education Committee to recommend to the Full Board to issue a citation and fine of \$2,000 (\$1,000 for each year of graduating unqualified students pursuant to the law), and placing CCC-SD on a three-year probation period with quarterly reporting requirements identifying corrective measures where the program will be reassessed. Additionally, during the probation period, CCC-SD may experience announced and unannounced site visits from Board staff to check on the progression toward compliance or further Board action.

Second: Naleni "Lolly" Tribble-Agarwal.

**Committee Member discussion:** Chair Dones asked Dr. Petty if CODA conduct site visits when there is a change in program director and if they have gone recently to access this campus. Dr. Petty stated that CODA goes to programs every seven years. They also go if there is a complaint, but they do not go during a program director change. Dr. Petty stated that when she started her position, the Board had an established a process for a site visit to be conducted anytime there is major change to a program, such as a program director change, move campuses, or major construction. She stated that these check-ins with programs would ensure that they are working to stay in compliance with the Board's laws and CODA recommendations.

Member Long asked Dr. Petty if CODA recognized any of these issues at their last site visit in 2021. And how does it work for DHBC to review CODA standards and issue these violations on behalf of CODA standards. Dr. Petty stated that DHBC does not issue on behalf of CODA standards. She cited Business and Professions Code - BPC § 1941 (a) as the authority and requirement for DHBC to review the programs and ensure that they are meeting standards that include DHBC's laws and regulations.

**Public comment:** Edward Cramp, Legal Counsel for Concorde Career College-San Diego (CCC-SD), stated being concerned over the timing issue for CCC-SD to send the letter response to DHBC and the procedural issue for CCC-SD to address the Education Committee virtually.

Kimberly Pennington, Program Director at Concorde Career College-San Diego (CCC-SD), presented to the Education Committee on program changes regarding CCC-SD and addressed the violations the program has received.

EO Lum stated that Board staff had not had time to review the content of the letter from CCC-SD. He suggested to the Education Committee to table this discussion until staff has had time to review the response to ensure that it is accurate and to possible see if the program has complied with any of the deficiencies, if not all of them listed in DHBC's

deficiency letter. Also, the EO stated that if deficiencies are still found a special meeting can be arranged to address this issue.

Vote: Motion for the Education Committee to recommend to the Full Board to issue a citation and fine of \$2,000 (\$1,000 for each year of graduating unqualified students pursuant to the law), and placing CCC-SD on a three-year probation period with quarterly reporting requirements identifying corrective measures where the program will be reassessed. Additionally, during the probation period, CCC-SD may experience announced and unannounced site visits from Board staff to check on the progression toward compliance or further Board action. Passed 3:1:1.

Name	Aye	Nay	Abstain/Absent
Carmen Dones, Chair	X		
Sherman King			Absent.
Michael Long	Х		
Justin Matthews	X		
Naleni "Lolly" Tribble-Agarwal		Х	

Member Long requested to return to Education Committee Agenda Item 5 to reconsider his vote and to make a new motion to table the discussion.

**Motion:** Michael Long moved to table Education Committee Agenda Item 5 regarding discussions on Concorde Career College-San Diego (CCC-SD) until the March Meeting.

Second: Naleni "Lolly" Tribble-Agarwal.

Committee Member discussion: None.

**Public comment:** EO Lum stated that a special meeting of the Education Committee or the Full Board can be called ahead of the March Board Meeting to address any egregious actions.

Susan McLearan, California Dental Hygienists' Association, commented that she agreed with Member Long that the response from the college should be considered before taking any action.

Member Long asked to strike "March" from the motion after considering EO Lum's input.

**Amended Motion:** Michael Long moved to table Education Committee Agenda Item 5 regarding discussions on Concorde Career College-San Diego (CCC-SD) until a future meeting.

Amended Motion Second: Naleni "Lolly" Tribble-Agarwal.

Vote: Motion to table Education Committee Agenda Item 5 regarding discussions on Concorde Career College-San Diego (CCC-SD) until a future meeting. Passed 3:1:1.

Name	Aye	Nay	Abstain/Absent
Carmen Dones, Chair	Х		
Sherman King			Absent.
Michael Long	Х		
Justin Matthews		X	
Naleni "Lolly" Tribble-Agarwal	X		

## 10. EDUCATION COMMITTEE Agenda Item 6: Dental Hygiene Educational Program Site Visit Update.

Dr. Adina Petty reported on the current status of the following DHEPs: at Pasadena City College (PCC), Carrington College-Sacramento (Carrington-Sacramento), Cypress College (Cypress), Taft College (Taft), Cabrillo College (Cabrillo), and Concorde Career College-San Diego (CCC-SD).

Dr. Petty additionally provided the current site visit schedule for the California DHEPs.

**Committee member comment:** Chair Dones expressed concern about Cabrillo College regarding student, faculty, and patient safety and what recommendations can be implemented to move forward.

EO Lum responded that his presentation tomorrow, November 16, 2025, will help clarify the site visit process and includes the steps staff take to have a program become compliant.

Dr. Petty stated that Cabrillo College were given a due date no later than November 8, 2024, to submit lands of corrective action for their violation of feeling unsafe, and October 31, 2024, to address the other two concerns regarding insufficient clinic resources. Cabrillo College requested an extension, which EO Lum approved. Dr. Petty stated that new deadline was extended to Saturday, November 16, 2024, and that she did not think there would be enough time for staff to review the contents prior to the Board receiving the information.

Public comment: None.

11. EDUCATION COMMITTEE Agenda Item 7: Discussion and Possible Action to Establish a Taskforce to Create a Penalty Rubric for Dental Hygiene Educational Programs (DHEPs) Found Non-Compliant of the Board's Laws and CODA Standards. EO Lum stated that in 2023, the Board promulgated regulations regarding "Reviews, Site Visits, Citations and Fines, and Probationary Status for Dental Hygiene Educational Programs" (California Code of Regulations, Title 16, section 1104.3). Within the regulation, subdivision (b)(3) establishes factors to be considered in the issuance of any citation or fine to a dental hygiene educational program (DHEP). Those factors are as follows:

- 1. Nature and severity of the violation.
- 2. Length of time that has passed since the date of the violation.
- 3. Consequences of the violation, including the potential to harm, or actual patient.
- 4. History of previous violations of a similar nature.
- 5. Evidence that the violation was willful.
- 6. Gravity of the violation.
- 7. The extent to which the cited DHEP has remediated the deficiencies.

**Motion:** Carmen Dones recommended for the Education Committee to approve and recommend to the Full Board establishment of a task force to formulate a DHEP penalty rubric, thereby establishing consistent penalties against DHEPs in violation of DHBC laws, regulations, and CODA Standards.

Second: Michael Long.

#### Committee Member discussion: None.

Public comment: None.

Vote: Recommendation for the Education Committee to approve and recommend to the Full Board establishment of a task force to formulate a DHEP penalty rubric, thereby establishing consistent penalties against DHEPs in violation of DHBC laws, regulations, and CODA Standards. Passed 4:0:1.

Name	Aye	Nay	Abstain/Absent
Carmen Dones, Chair	Х		
Sherman King			Absent.
Michael Long	Х		
Justin Matthews	Х		
Naleni "Lolly" Tribble-Agarwal	Х		

#### 12. EDUCATION COMMITTEE Agenda Item 8: Future Agenda Items.

Committee Member comment: None.

Public comment: None.

#### 13. EDUCATION COMMITTEE Agenda Item 9: Adjournment of the Education Committee.

Chair Dones adjourned the Education Committee at 1:08 p.m.

#### 14. FULL Agenda Item 5: Legislation and Regulatory Committee Meeting.

## 15. LEGISLATION AND REGULATORY COMMITTEE Agenda Item 1: Roll Call & Establishment of Quorum.

Naleni "Lolly" Tribble-Agarwal, Legislation and Regulatory Committee Chair, called the Legislation and Regulatory Committee to order at <u>1:11 p.m.</u>, completed the roll call, and a quorum was established with five (5) members present.

## 16. LEGISLATION AND REGULATORY COMMITTEE Agenda Item 2: Public Comment for Items Not on the Agenda.

#### Committee Member comment: None.

Public comment: None.

#### 17. LEGISLATION AND REGULATORY COMMITTEE Agenda Item 3: Discussion and Possible Action Regarding California Code of Regulations, Title 16, Section 1005: Minimum Standards to Infection Control.

EO Lum stated that Business and Professions Code section 1680(ad) states in part "...The board shall review infection control guidelines, if necessary, on an annual basis and proposed changes shall be reviewed by the Dental Hygiene Board of California to establish a consensus. The hygiene board shall submit any recommended changes to the infection control guidelines for review to establish a consensus..."

The Dental Board of California (DBC) established an Infection Control Advisory Working Group, consisting of Joanne Pacheco (Vice President, DBC), Cara Miyaski (Chair, DBC Dental Assisting Council), and Dental Hygiene Board of California (DHBC) Member Michael Long, have reviewed California Code of Regulations (CCR), Title 16, section 1005 regarding Minimum Standards for Infection Control for clarity of language, necessity for amendments, and consistency with other governing agencies, such as CAL-OSHA, CalEPA, and the Centers for Disease Control. The goal was to establish a consensus between the DHBC and DBC on the proposed regulatory amendments on 16 CCR section 1005 with subsequent implementation of the minimum standards. If the DHBC approves the proposed language, the amendments to 16 CCR section 1005 will be presented at the February 6-7, 2025, DBC Dental Assisting Council and subsequent DBC meeting for approval.

**Motion:** Michael Long moved for the Legislation and Regulatory Committee to review the proposed regulatory amendments in 16 CCR section 1005 regarding Minimum Standards for Infection Control, determine whether additional information or language is required, and

recommend to the Full Board to consider, complete, and approve the final draft of proposed statutory language amendments for 16 CCR section 1005.

Second: Sridevi Ponnala.

#### Committee Member discussion: None.

**Public comment:** Tooka Zokaie, Sr. Health Policy Analyst, on behalf of the California Dental Association (CDA), was concerned whether the new infection control training requirement is duplicative as there are existing infection control requirements, referencing the annual two-hour license renewal course, the annual OSHA BBP training, and the eighthour infection control course. She requests that the Board and staff take this into consideration as they continue to review this language. Ms. Zokaie also addressed a concern regarding protective eyewear that includes a top shield as it is an industrial standard for grinding and wielding and may not be readily available. She requested that the language be edited to not be misinterpreted as a requirement.

Vote: Motion for the Legislation and Regulatory Committee to review the proposed regulatory amendments in 16 CCR section 1005 regarding Minimum Standards for Infection Control, determine whether additional information or language is required, and recommend to the Full Board to consider, complete, and approve the final draft of proposed statutory language amendments for 16 CCR section 1005. Passed 3:2:0.

Name	Aye	Nay	Abstain/Absent
Naleni "Lolly" Tribble-Agarwal, Chair	х		
Carmen Dones		Х	
Sonia "Pat" Hansen		Х	
Michael Long	Х		
Sridevi Ponnala	Х		

#### 18. LEGISLATION AND REGULATORY COMMITTEE Agenda Item 4: Discussion and Possible Action to Seek New Legislation for Business and Professions Code Sections 1915.1, 1926.3, 1941, 1944, and 1961.5.

Dr. Adina Petty stated the Dental Hygiene Board of California (Board) licenses and regulates California dental hygienists pursuant to sections 1900 through 1967.4 of the Business and Professions Code (BPC). Since inception of the statutes, the Board continually analyzes and reviews them for any possible revisions that would help clarify the language for staff, licensees and interested stakeholders; improve procedures; and enhance program efficiencies for the betterment of the Board. This ongoing task is to

improve the Board's oversite requirements of Registered Dental Hygienists, Registered Dental Hygienists in Alternative Practice, Registered Dental Hygienists in Extended Functions, and dental hygiene educational programs to uphold the law.

The reasons for the requested statutory changes are:

- 1) Mirrors previously approved language for dental students to be applied to dental hygiene students to work at sponsored events to improve access to dental care and increase their clinical experiences.
- Provide direction to Registered Dental Hygienists in Alternative Practice to notify the Board of their working locations at each license renewal which assists in the Board's oversight of the license category.
- Adds and expands accrediting agencies recognized by the US Dept. of Education which focus on allied health education for entities interested in starting new dental hygiene educational programs.
- For clarity, separates one combined licensure fee into two separate fees (Application Fee and Initial Licensure Fee) so applicants know what their fees are paying for.
- 5) Allows the Board to post enforcement related information about licensees and their licensure status on the website for consumer protection and transparency.
- 6) Provides authority to the Executive Officer to rescind a citation after the appeals process and discovered the licensee would not have violated the Dental Practice Act when the initial citation was issued.

**Motion:** Carmen Dones moved for the Legislation and Regulatory Committee to review the current language to determine if an amendment to BPC sections 1915.1, 1926.3, 1941, 1944, and 1961.5 are warranted. If the Committee determines these changes are warranted, I move for the Committee to complete the draft of proposed statutory language and recommend to the Full Board to consider, complete, and approve the final draft of proposed statutory language amendments for BPC sections 1915.1, 1926.3, 1941, 1944, 1961.5, and direct staff to seek sponsored legislation for 2025.

#### Second: Naleni "Lolly" Tribble-Agarwal.

**Committee Member discussion:** EO Lum clarified that 1926.3 current law states that RHDAPs only need to report where they are working upon licensure, so staff would like to request that HAPs and licensees report at each license renewal so that the Board is aware of the areas they are providing services. For 1944, the fees are separated to show the application fee is \$100.00 and the initial license fee \$150.00 currently. The cap of \$300.00 was included so the public is aware of the maximum amount the Board can charge. For 1961.5, this would be to post enforcement action against license fees onto the DHBC website. It would allow the EO to remove a citation when warranted, such as when a licensee fails a continuing education audit and submits acceptable CE certificates after being issued a citation. Currently, there are no provisions to rescind a citation and the mark would stay on the licensee's record.

The Board had a robust discussion regarding the clinical supervision ratios in 1915.1.

For 1961.5, Member Long asked where on the website this information will be posted. EO Lum stated that it would most likely be posted in the BreEZe online system and made available for public search. Member Long suggested the information could be posted similarly to the Dental Board's Enforcement action tab on their website. EO Lum thanked Member Long for the suggestion and also stated that DCA has a website uniformity plan roll-out so information across boards and bureaus may look different in the near future.

**Public comment:** Susan McLearan, California Dental Hygienists' Association, inquired with the Board on whether the faculty to student ratio changed based on a motion made from previous meeting. The Board engaged in a discussion regarding the clinical supervision ratios in 1915.1 and established that the law states the faculty to student ratio is 1-to-5.

Joanne Galliano, Educational Consultant, agreed with Chair Dones and Susan McLearan that for screening, toothbrush instruction and oral hygiene instruction it is not necessary, but for patient treatment scaling, prophylaxis, sealant placement, and similar items then the 1-to-5 ratio should be maintained.

Vote: Motion for the Legislation and Regulatory Committee to review the current language to determine if an amendment to BPC sections 1915.1, 1926.3, 1941, 1944, and 1961.5 are warranted. If the Committee determines these changes are warranted, I move for the Committee to complete the draft of proposed statutory language and recommend to the Full Board to consider, complete, and approve the final draft of proposed statutory language amendments for BPC sections 1915.1, 1926.3, 1941, 1944, 1961.5, and direct staff to seek sponsored legislation for 2025. Passed 5:0:0.

Name	Aye	Nay	Abstain/Absent
Naleni "Lolly" Tribble-Agarwal, Chair	Х		
Carmen Dones	Х		
Sonia "Pat" Hansen	Х		
Michael Long	Х		
Sridevi Ponnala	Х		

#### 19. LEGISLATION AND REGULATORY COMMITTEE Agenda Item 5: Discussion and Possible Action for Non-Substantive Changes to the Board's Statutes through the Senate Business, Professions, and Economic Development Committee's 2025 Omnibus Bill.

EO Lum reported that each year, the Senate Committee on Business, Professions, and Economic Development (Committee) sponsors an Omnibus Bill to address any non-substantive changes in existing statute to help clarify, define, or correct the information

that's in the language. Committee staff has contacted us for any Omnibus Bill recommendations to be submitted to them by the mid-January deadline for inclusion in the bill.

#### Committee Member discussion: None.

Public comment: None.

**Motion:** Carmen Dones moved for the Legislation and Regulatory Committee to accept Board staff's non-substantive nomenclature statutory changes for the Omnibus Bill and delegate authority to the Executive Officer to recommend any non-substantive changes in existing statute to be forwarded to the Senate Committee on Business, Professions, and Economic Development for review.

Second: Sonia "Pat" Hansen.

#### Committee Member discussion: None.

Public comment: None.

Vote: Motion for the Legislation and Regulatory Committee to accept Board staff's non-substantive nomenclature statutory changes for the Omnibus Bill and delegate authority to the Executive Officer to recommend any non-substantive changes in existing statute to be forwarded to the Senate Committee on Business, Professions, and Economic Development for review. Passed 5:0:0.

Name	Aye	Nay	Abstain/Absent
Naleni "Lolly" Tribble-Agarwal, Chair	х		
Carmen Dones, Acting Chair	Х		
Sonia "Pat" Hansen	Х		
Michael Long	Х		
Sridevi Ponnala	Х		

#### 20. LEGISLATION AND REGULATORY COMMITTEE Agenda Item 6: Regulatory Update: Status of Dental Hygiene Board of California Regulatory Packages.

Dr. Adina Petty reported as to the current status of DHBC proposed regulatory packages completed and in process for the Board.

Committee Member discussion: None.

**Public comment:** EO Lum highlighted Dr. Petty's efforts in assembling the regulatory packages to the Board. He stated that DHBC has successfully issued a high volume of regulations due to Dr. Petty and praised her ability to work on three to four per year as some boards only average about two per year.

EO Lum and Chair Tribble-Agarwal thanked Dr. Petty for her contributions to the Board.

Dr. Petty and Elizabeth Dietzen-Olsen, DCA Regulatory Legal Counsel for the DHBC, exchanged words of praise for each other's work ethic and teamwork.

#### 21. LEGISLATION AND REGULATORY COMMITTEE Agenda Item 7: Legislative Update: Bills of Interest and Legislative Calendar (Informational Only).

Dr. Adina Petty reported as to current legislation of interest to the Board, as well as reporting on the current legislative calendar.

**Committee Member discussion:** Member Dones commented on the significance of AB 1891, as it now allows screening processes in the community college for the selection of students in the over-capacity in the number of applications it receives. She stated that bill's multi-criteria screening process will benefit prospective students who can now draw from essays, volunteer experience, life experiences, and more when applying.

**Public comment:** Susan McLearan of California Dental Hygienists' Association asked if the Board could clarify why information for AB 2242 was not included on the Dental Board's Sunset Review. EO Lum stated that the subject matter does not pertain to DHBC, so the Board does not need to address it.

## 22. LEGISLATION AND REGULATORY COMMITTEE Agenda Item 8: Future Legislative and Regulatory Committee Agenda Items.

Committee Member comment: None.

Public comment: None.

## 23. LEGISLATION AND REGULATORY COMMITTEE Agenda Item 9: Adjournment of the Legislative and Regulatory Committee Meeting.

Chair Naleni "Lolly" Tribble-Agarwal adjourned the Education Committee at 2:04 p.m.



**Dental Hygiene Board of California** 

Agenda Item 7.

Discussion and Possible Action to Approve the November 16, 2024, Full Board Meeting Minutes.



 RTMENT OF
 BUSINESS, CONSUMERSEMICES, AND HOUSING ACENCY
 GAVIN NEWSOM, GOVERNOR

 DENTAL HYGIENE BOARD OF CALIFORNIA
 2005 Evergreen Street, Suite 1350 Sacramento, CA 95815

 IRSP
 (916) 263-1978
 F (916) 623-4093
 www.dhbc.ca.gov



#### Dental Hygiene Board of California Meeting Minutes



Saturday, November 16, 2024

Department of Consumer Affairs 1625 North Market Blvd. HQ1 Hearing Room, 1st Fl. Sacramento, CA 95834

#### **DHBC Members Present:**

President – Dr. Carmen Dones, Registered Dental Hygienist (RDH) Educator Member Vice President – Sonia "Pat" Hansen, RDH Member Secretary – Naleni "Lolly" Tribble-Agarwal, RDH Member Registered Dental Hygienist in Alternative Practice (RDHAP) Member – Michael Long Public Health Dentist Member – Dr. Sridevi Ponnala Public Member – Dr. Justin Matthews Public Member – Vacant Public Member – Vacant

DHBC Members Absent: Public Member – Sherman King

#### **DHBC Staff Present:**

Anthony Lum, Executive Officer Albert Law, Assistant Executive Officer Traci Napper, Licensing Manager Adina A. Pineschi-Petty, Doctor of Dental Surgery (DDS), Education, Legislative, and Regulatory Specialist Crystal Yuyama, Administrative Analyst Yuping Lin, Department of Consumer Affairs (DCA) Legal Counsel for the DHBC Elizabeth Dietzen-Olsen, DCA Regulatory Legal Counsel for the DHBC (via Webex)

#### 1. FULL Board Agenda Item 1: Roll Call and Establishment of a Quorum

Dr. Carmen Dones, President of the Dental Hygiene Board of California (DHBC), reviewed meeting guidelines and called the meeting to order at <u>9:00 a.m.</u> Board Secretary Naleni "Lolly" Tribble-Agarwal completed the roll call, and a quorum was established with six (6) members present. Board Member Sherman King was absent and excused.

Additionally, the Executive Officer (EO), Anthony Lum made an announcement regarding a revision to the Board Meeting agenda items posted to the DHBC website that included the

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in-person public meeting location and moving the Strategic Planning agenda item to the Full Board Meeting on Saturday, November 16, 2024.

#### 2. FULL BOARD Agenda Item 2: Public Comment for Items Not on the Agenda.

Board Member comment: None.

Public comment: None.

#### 3. FULL BOARD Agenda Item 3: President's Report.

President Dones reported she participated in the Department of Consumer Affair's (DCA) September Leadership Meeting with various leaders. At the meeting, leadership topics were discussed, and best practices were shared.

President Dones stated she and Executive Officer (EO) Lum continue to meet at least twice a month or more for updates on Board issues and for items that need her attention.

Lastly, the President thanked the Board members and staff for their steadfast contributions to dental hygiene. She expressed her gratitude for allowing her the opportunity to serve as President of DHBC and wished everyone a fantastic holiday season.

#### Board Member comment: None.

Public comment: None.

## 4. FULL BOARD Agenda Item 4: Update from the Department of Consumer Affairs (DCA) Executive Staff.

Yvonne Dorantes, Assistant Deputy Director, Department of Consumer Affairs (DCA) Member Relations, reported on the following:

#### a. Diversity, Equity, and Inclusion Steering Committee Updates:

Last month the committee met, and they elected their new leadership. Reji Varghese, the Medical Board of California's Executive Director will be serving as the as Chair and Marlon McManus, the Board of Behavioral Sciences' Assistant Executive Officer will be serving as Vice-Chair. Under Reji and Marlon, we hope to accomplish a lot of DEI initiatives and we look forward to their leadership.

#### b. Unconscious Bias Training for Board Members:

DCA is unveiling an updated unconscious bias training. Due to your critical role and how unconscious bias can affect your decision-making authority. The training will be self-paced and available on DCA's online Learning Management System (LMS). We anticipate launching this new training in early 2025. Board Members will be required to take this training annually. As a reminder, DCA does offer over 20 online DEI courses as well as on LMS and self-paced. Although those courses are not mandatory, we highly encourage you to take them.

#### c. Military Licensing Resource Webinar:

To support and maximize outreach to our military community DCA is hosting a second live webinar on November 21, 2024, to share information about military licensing resources. During the webinar attendees will learn about licensing resources available to members of the military and their spouses or domestic partners. The webinar will also feature demonstration of DCA's Federal Professional License Portal and state registration process which was launched last fall, and a Q&A session. Additional webinar details are available online at dca.ca.gov/military.

#### d. Travel Expense Reimbursement Program:

The State's Department of Human Resources which is also known as CalHR recently updated their travel policy to align with federal policies outlined in the U.S. General Services Administration effective October 1, 2024. DCA is now using federal standard meals and incidental expense rates for in state and out-of-state travel. DCA will also use the federal standard and non-standard reimbursement lodging rates. Information on these changes was shared with Board leaders at the end of September. Board members are encouraged to become familiar with these travel expense reimbursement rates.

#### e. Charitable Campaigns:

There are a couple of charitable campaigns happening this month. Recently the Annual Turkey Drive took place on November 13, 2024, and the final counts and amounts will be shared at the December Leadership Meeting. This campaign was to assist Joey's Food Locker located in Natomas.

Our Promise: California State Employees Giving at Work is another charitable campaign coming up. State employees including Board members have the opportunity to support a nonprofit of your choice or that you are passionate about either through payroll giving or through one-time donations. These contributions have a very positive impact in our communities and so this year's campaign is led by Monica Vargas, DCA Deputy Director of Communications and Karen Navarro, DCA Assistant Deputy Director of Communications. This campaign will officially launch on Monday, November 18, 2024, and it will run until December 31, 2024. If you did not sign up for it in the last two or three years it should carry over. You can also verify your past donations or change nonprofits you would like to donate to.

**Board Member comment:** President Dones inquired if the documents regarding the new policy of the federal regulations are posted to the DCA website. Ms. Dorantes stated that it should be posted on the DCA Intranet page, but that she would verify that information and share it with President Dones.

Public comment: None.

### 5. FULL BOARD Agenda Item 5: Update from the Dental Board of California (DBC).

Dr. Alan Felsenfeld, President of the Dental Board (DBC) reported on the following:

The Dental Board of California and its Dental Assisting Council met Thursday, November 7 and Friday, November 8, 2024, to discuss new items.

- The Dental Board has filled 80 of 84 authorized positions. The Board itself, however, has two members terming out as of January 1, 2025 (McKenzie & Pacheco).
- The Dental Board approved to distribute and post an updated Table of Permitted Dental Auxiliary Duties Delegable by Supervising Dentist as required by California Code of Regulations (CCR), Title 16, section 1068.
- While updating this Table and implementing the changes required of Senate Bill 1453, the Board's sunset bill, Board staff have become aware of sections of law that need to be clarified. The Board encouraged stakeholders to send feedback to the Board so it can be addressed at future Board and Council meetings through legislative process.
- The Board's Infection Control Advisory Working Group, consisting of Joanne Pacheco (Vice President, Board), Cara Miyaski (Chair, Council), and DHBC subject matter expert Michael Long, have reviewed the regulations for clarity of language, necessity for amendments, and consistency with other governing agencies, such as CAL-OSHA, CalEPA, and the Centers for Disease Control. The goal is to establish consensus and appropriate consistency on the proposed regulatory amendments to the minimum standards for infection control and subsequent implementation of those standards. The proposed language was brought to your Legislation and Regulatory Committee yesterday and now to your Board today. If approved by your Board, the proposed language will then be presented at the February 6-7, 2025, Dental Council and Board meetings.
- The Board heard a presentation on:
  - The Licensed Physicians and Dentists from Mexico Pilot Program (BPC Section 853) by Mr. Torres.
  - The Accreditation Process for Dental Education Programs from the Commission on Dental Accreditation of the American Dental Association.
  - Creating a Pipeline of Dental Practitioners through Approval of Foreign Dental School Program from the Dolores Huerta Foundation.
- The Board and Council held elections for the 2025 calendar year.
  - Council: Chair Epps-Robbins & Vice Chair Fowler
  - Board: Dr. Steven Chan, President, Dr. Alan Felsenfeld, Vice President, & Dr. Lilia Larin, Secretary

### Board Member comment: None.

### Public comment: None.

## 6. FULL BOARD Agenda Item 6: Discussion and Possible Action to Approve the July 19, 2024, Full Board Meeting Minutes.

Dr. Petty addressed an error in the July 19, 2024, Full Board Meeting Minutes on page 9 regarding LEG REG Agenda Item (3): Discussion and Possible Action to Approve Responses to Comments and Continue Rulemaking to Amend California Code of Regulations (CCR), Title 16, Section 1116. Mobile Dental Hygiene Clinics; Issuance of Approval, and Section 1116.5. Registered Dental Hygienist in Alternative Practice, Physical Facility Registration. She stated that the correct fee amounts should be as follows: the fee for an additional physical facility permit is \$160.00 and the fee for an additional physical facility biennial permit renewal is \$250.00.

### Board Member discussion: None.

Public comment: None.

Motion: Justin Matthews moved to approve the July 19, 2024, Full Board Meeting Minutes.

Second: Michael Long.

Vote: Motion to approve the July 19, 2024, Full Board Meeting Minutes. Passed 5:0:2.

Name	Aye	Nay	Abstain/Absent
Carmen Dones	X		
Sonia "Pat" Hansen	X		
Sherman King			Absent.
Michael Long	Х		
Justin Matthews	Х		
Sridevi Ponnala			Abstain.
Naleni "Lolly" Tribble-Agarwal	Х		

## 7. FULL BOARD Agenda Item 7: Discussion and Possible Action to Approve the July 20, 2024, Full Board Meeting Minutes.

Board Member discussion: None.

Public comment: None.

Motion: Michael Long moved to approve the July 20, 2024, Full Board Meeting Minutes.

Second: Justin Matthews.

Name	Aye	Nay	Abstain/Absent
Carmen Dones	Х		
Sonia "Pat" Hansen	Х		
Sherman King			Absent.
Michael Long	X		
Justin Matthews	X		
Sridevi Ponnala			Abstain.
Naleni "Lolly" Tribble-Agarwal	X		

Vote: Motion to approve the July 20, 2024, Full Board Meeting Minutes. Passed 5:0:2.

### 8. FULL BOARD Agenda Item 8: Dental Hygiene Board of California Election of Officers.

### Nominations for President:

Members Long, Ponnala, Hansen, Tribble-Agarwal nominated Carmen Dones as President.

Member Carmen Dones accepted the nomination for the Office of President for 2025.

### Nominations for Vice President:

Member Tribble-Agarwal nominated Sonia "Pat" Hansen as Vice President.

Member Sonia "Pat" Hansen accepted the nomination for the Vice President for 2025.

### Nominations for Secretary:

Members Hansen and Ponnala nominated Naleni "Lolly" Tribble-Agarwal as Secretary.

Member Naleni "Lolly" Tribble-Agarwal accepted the nomination for Secretary for 2025.

Board Member comment: None.

Public comment: None.

Nominations: Motion for the Board to accept the current slate of officers: Carmen Dones as President, Sonia "Pat" Hansen as Vice President, and Naleni "Lolly" Tribble-Agarwal as Secretary for 2025: Passed 6:0:1.

Name	Aye	Nay	Abstain/Absent
Carmen Dones	Х		
Sonia "Pat" Hansen	Х		
Sherman King			Absent.
Michael Long	Х		
Justin Matthews	Х		
Sridevi Ponnala	Х		
Naleni "Lolly" Tribble-Agarwal	X		

## 9. FULL BOARD Agenda Item 9: Future Dental Hygiene Board of California Meetings for 2025-2026.

A motion was made to accept the proposed meeting dates; however, member Long requested to change the March 2025 meeting dates, as he was unavailable. A subsequent motion was proposed and accepted by the Board to revise the meeting dates.

**Board Member comment:** Member Long stated that he is not available to meet on Friday, March 28, 2025, and asks if the Board would consider moving the date to Friday, March 22, 2025.

**Public comment:** JoAnn Galliano recommended that Board move the November meeting date to the week in-between Veteran's Day and Thanksgiving Day to avoid potential travel issues.

The Board agreed to modify the 2025 meeting dates as follows:

### <u>2025</u>

Friday, March 21, 2025 - Saturday, March 22, 2025 Friday, July 18, 2025 - Saturday, July 19, 2025 Friday, November 14, 2025 - Saturday, November 15, 2025

### <u>2026</u>

Friday, March 27, 2026 - Saturday, March 28, 2026 Friday, July 17, 2026 - Saturday, July 18, 2026 Friday, November 20, 2026 - Saturday, November 21, 2026

Vote: Motion to approve the 2025 and 2026 full Board meeting dates. Passed 6:0:1.

Name	Aye	Nay	Abstain/Absent
Carmen Dones	Х		
Sonia "Pat" Hansen	Х		
Sherman King			Absent.
Michael Long	Х		
Justin Matthews	Х		
Sridevi Ponnala	Х		
Naleni "Lolly" Tribble-Agarwal	X		

### 10. FULL BOARD Agenda Item 10: Executive Officer's Report (Informational Only).

Executive Officer (EO) Anthony Lum reported on the following:

a. Personnel:

EO Lum reported the Board has two (2) vacant positions and recently received approval to resume hiring procedures to fill them. He stated that they were pending any hiring action from the Department of Finance's budget reduction drill due to the state's fiscal situation. He stated that the official impact of the budget and vacant position reduction drill on our program is still pending and will be reported after he receives the results.

He announced that the Assistant Executive Officer position has been filled and congratulated Albert Law on his promotion from ENF manager to AEO. He stated that filling the AEO position will assist him in running the Board. EO Lum stated that AEO Law assumed the position at the beginning of August and has done an outstanding job.

EO Lum also announced that a new public board member was appointed by the House Speaker on October 31, 2024. He stated that Julie Elginer is the newest board member and she'll be present at the next board meeting as it was too short of a timeline to participate in this meeting.

### b. Budget:

EO Lum provided the latest Budget Expenditure, Expenditure Projection, Revenue, and Fund Condition reports to the Board. He stated that these reports show totals from fiscal month 3 which is expenses captured through September 2024. Information regarding the Expenditure Report is on pages 57 to 59. He stated that we are almost halfway through the fiscal year and DHBC continues to be selective and efficient with spending. The anticipated expenses can be found on the Projection Report on page 60. The Revenue Report is on pages 61 and 62 and shows the amount of revenue the Board has received through FM3. EO Lum stated that we are projected to be on track to receive the anticipated amount of revenue by year-end (approximately \$3 million). He stated that on page 63, the Fund Condition Report or "savings account" by fiscal year shows the amount of funds available if we obtain authorization to use it. EO Lum explained that the fund continues to be healthy and in the black moving forward.

### c. Administration – EO Activities and Updates:

EO Lum stated that since his last report, the following are some of his activities:

- He participated in the Dental Board's August and November 2024 Board meetings. At the meeting he expressed his appreciation for the ongoing cooperation and collaboration DHBC has had with their program. He reported that executive officer, Dr. Tracy Montez, is retiring soon and thanked her for welcoming him to their meetings and her efforts to work together with DHBC.
- He participated in the Dept. of Consumer Affairs' September 2024 Leadership and DCA Director's Quarterly Meetings where current issues affecting programs were discussed.
- In September, he conducted two Informal Conferences after board action on Pasadena City College and Taft College after they were found to be deficient of the law and CODA Standards. The results were:
  - After a presentation of additional compliance information including photos, he decided to withdraw the citation against Pasadena City College but affirmed the 2-year probation ordered by the Board to monitor their building progress.
  - For Taft College, he affirmed the citation and fine ordered by the Board with no modifications. He reported that they have since paid the fines and continue with their probation orders.
- He also provided a board update presentation to the California Dental Hygiene Educator's Association at their annual meeting in October to inform them of the Board's educational program overview and program statistics.

**Board Member comment:** Member Long asked EO Lum for clarification for the budget line items and why it was necessary to have the two meetings be split online and in-person. EO Lum provided an explanation with regards to the budget and request from DCA to conserve on funds due to the State's fiscal situation and wanted to test out a split meeting (i.e. one meeting day online and one meeting day in-person) to obtain information and results from conducting the meetings using this method. EO Lum stated that he appreciated the members feedback and going forward can arrange for both days of meetings to be in-person. Member Long requested for committee meetings be in-person at least. Although, the board member stated a preference for both meetings to be in-person if possible.

**Public comment:** JoAnn Galliano, Education Consultant to DHBC, agreed with Member Long's request to have in-person meetings.

Edward Cramp supported the use of in-person meetings. He referenced his experience at Friday's meeting via Webex was difficult for him and the program representative to communicate with the Board effectively and efficiently.

### 11. FULL BOARD Agenda Item 11: Discussion and Possible Action to Amend California Code of Regulations, Title 16, Sections 1104.2, 1104.3, 1105.4, 1107, 1108, and 1109 Regarding the Dental Hygiene Educational Program's "Appeals Process."

EO Lum gave a presentation on the Dental Hygiene Educational Program Review Process in which he explained the current appeals process and his proposal to change the appeals process.

**Motion:** Michael Long moved for the full Board to review the current DHEP appeals process regulatory language to determine if this change is warranted. If the full Board determines this change is warranted, I move to authorize the Executive Officer to draft amended regulatory language in California Code of Regulations (CCR), Title 16, Sections 1104.2, 1104.3, 1105.4, 1107, 1108, and 1109 to address the DHEP appeals process for intermediary actions or withdrawal of Board approval and return to the Board for review and possible action.

### Second: Carmen Dones.

**Board Member comment:** The Board Members addressed questions regarding this proposal to change the appeals process, including whether this process mirrors other DCA Boards, why this change is being proposed, if Legal has approved this proposal, and questions about the taskforce and proposed rubric. The EO responded to all the Board Members questions and concerns.

**Public comment:** JoAnn Galliano, Educational Consultant of DHBC, stated that the Board should be responsible for making the initial decision regarding the penalty and not be a decision made solely by the Executive Officer.

Edward Cramp, partner of Duane Morris Law Firm and adjunct faculty member at the Drexel University College of Law and School of Education, agrees with the proposed change the EO presented to the Board. He also suggested the board consider the Administrative Law Judge (ALJ) process as it is a laborious process featuring a real trial and real judge and it is expensive for institutions and the State. He recommended the board to consider a process similar to the Bureau for Private and Post-Secondary Education that encourages a mediated settlement before the ALJ process.

## Vote: Motion for the full Board to review the current DHEP appeals process regulatory language to determine if this change is warranted. If the full Board

determines this change is warranted, I move to authorize the Executive Officer to draft amended regulatory language in California Code of Regulations (CCR), Title 16, Sections 1104.2, 1104.3, 1105.4, 1107, 1108, and 1109 to address the DHEP appeals process for intermediary actions or withdrawal of Board approval and return to the Board for review and possible action. Passed 4:1:2.

Name	Aye	Nay	Abstain/Absent
Carmen Dones			Abstain.
Sonia "Pat" Hansen	Х		
Sherman King			Absent.
Michael Long	X		
Justin Matthews		Х	
Sridevi Ponnala	Х		
Naleni "Lolly" Tribble-Agarwal	Х		

## 12. FULL BOARD Agenda Item 12: Discussion and Possible Action on Education Committee Report and Recommendation(s).

Education Committee Chair Carmen Dones stated that because there were action items that required individual recommendations, she reported each item separately, but on the informational only items, a summary was provided at the end of her report.

# FULL BOARD Agenda Item 12: EDU Agenda Item (3): Discussion and Possible Action on Proposed Statutory Language Amendments to Business and Professions Code Section 1941.

Dr. Petty reported that on February 20, 2020, the United States Department of Education (USDE) sent a letter to State Leaders notifying that as the USDE holds all accrediting agencies to the same standards, the distinctions between regional and national accrediting agencies are unfounded, that the USDE will no longer use the terms "regional" or "national" to refer to an accrediting agency, and that the USDE will distinguish only between institutional and programmatic accrediting agencies.

Additionally, she stated that at the Board's July 19, 2024, Education Committee meeting, the members engaged in a robust discussion regarding amending BPC section 1941 to align with USDE accreditation agency terminology. The Committee tabled the discussion and requested for staff to research the feasibility and implications in changing BPC section 1941, and to bring the research back to the Board at a future scheduled meeting for consideration.

Yesterday, November 15, 2024, during the Education Committee meeting, the members again engaged in a robust discussion and determined the change is warranted. Therefore, the Education Committee recommends for the Full Board to consider, complete, and approve the final draft of proposed statutory language amendment for BPC section 1941, and direct staff to seek sponsored legislation for 2025.

Rebecca Busacca, President of the National Accreditation Commission, addressed the Board on the topic of accreditation. She stated that DHBC's program approval criteria, state and federal law, and accreditation standards are creating barriers for new programs that could otherwise produce greater number of hygienists and presumably reduce workforce shortages. Ms. Busacca stated that DHBC regulations categorizing accreditation as regional does not align with the institutions' transfer policies or with state, federal, and accreditation regulations. She proposed that the Board adopt the staff's changes to BPC 1941 regulations to include institutionally recognized accreditors and allow current applicants to proceed with new RDH programs.

**Motion:** Carmen Dones moved for the Full Board to accept the Education Committee's recommendation to complete the draft of proposed statutory language and recommend to the Full Board to consider, complete, and approve the final draft of proposed statutory language amendment for BPC section 1941, and direct staff to seek sponsored legislation for 2025.

### Second: Michael Long.

### Board Member discussion: None.

**Public comment:** Edward Cramp of Duane Morris Law Firm stated that he is representing a client who would like to have a program approved by the Board. He stated that the client does not have regional accreditation but is accredited by an institutional accreditor recognized by the United States Department of Education. The client is currently approved institutionally by numerous boards, bureaus, and departments. He stated the client has institutional accreditation by APHES and is programmatically accredited by five different accreditors. Mr. Cramp stated the client is committed to gaining program approval and have submitted an application for review; however, the language in the code for regional accreditation prevents the client from moving forward. They urge the Board to consider reading the language of the current code as an accreditor recognized by the United States Department of Education.

Vote: Motion for the Full Board to accept the Education Committee's recommendation to complete the draft of proposed statutory language and recommend to the Full Board to consider, complete, and approve the final draft of proposed statutory language amendment for BPC section 1941, and direct staff to seek sponsored legislation for 2025. Passed 5:1:1.

Name	Aye	Nay	Abstain/Absent
Carmen Dones	Х		
Sonia "Pat" Hansen			
Sherman King	Х		Absent.
Michael Long	Х		
Justin Matthews		Х	
Sridevi Ponnala	Х		
Naleni "Lolly" Tribble-Agarwal	X		

### FULL BOARD Agenda Item 12: EDU Agenda Item (4): Discussion and Possible Action on Proposed Regulatory Language Amendments to California Code of Regulations, Title 16, Section 1105.2(e) Regarding Student Competency in Providing Dental Hygiene Care for All Classifications of Periodontal Disease.

Dr. Petty reported that during the review of several dental hygiene educational programs (DHEPs), staff discovered some programs are not requiring students to treat Stage III (Severe) and Stage IV (Very Severe) periodontal disease patients, in violation of DHBC and Commission on Dental Accreditation of the American Dental Association (CODA) requirements of "breadth of experience and student competency in patient experiences in all classifications of periodontal disease."

President Dones asked staff to research establishing guidelines for 16 CCR section 1105.2(e) and CODA Standard 2-14 regarding competency in providing dental hygiene care for all types of classifications of periodontal disease.

Yesterday, November 15, 2024, during the Education Committee meeting, the members again engaged in a robust discussion and determined the change is warranted. Therefore, the Education Committee recommends for the Full Board to consider and approve the language approved by the Education Committee. If the full Board approves the language, direct staff to submit the language to the Director of the Department of Consumer Affairs and the Business, Consumer Services, and Housing Agency for review, and if no adverse comments are received, authorize the Executive Officer to take all steps necessary to initiate the rulemaking process, make any non-substantive changes to the package, and set the matter for a hearing if requested. If no adverse comments are received during the 45-day comment period and no hearing is requested, authorize the Executive Officer to take all steps necessary to complete the rulemaking and adopt the proposed regulations at Section 1105.2(e) as noticed.

**Motion:** Justin Matthews moved for the Full Board to consider and approve the language approved by the Education Committee for 16 CCR section 1105.2(e). If the full Board approves the language, I move to direct staff to submit the language to the Director of the

Department of Consumer Affairs and the Business, Consumer Services, and Housing Agency for review, and if no adverse comments are received, authorize the Executive Officer to take all steps necessary to initiate the rulemaking process, make any non-substantive changes to the package, and set the matter for a hearing if requested. If no adverse comments are received during the 45-day comment period and no hearing is requested, authorize the Executive Officer to take all steps necessary to complete the rulemaking and adopt the proposed regulations at Section 1105.2(e) as noticed.

### Second: Sonia "Pat" Hansen.

### Board Member discussion: None.

**Public comment:** Kimberly Pennington, Program Director of CCC-SD, commented that adding the stages would help clarify the expectations required by the Board and the regulations set by CODA.

Lisa Kamibayashi, Director of the West Los Angeles Dental College, stated that students seeing stages 1-3 is doable, but stage 4 may require extraction and immediate referral. Ms. Kamibayashi stated that students may find it difficult to locate patients that have stage 4. She stated that she would like the Board to clarify on what students are expected to do when treating the patient, offering consultation, or referring out. She stated that the language on stages should not be too restrictive as the terminology has changed many times and may cause issues in the future. She recommended that the language include broader terminology for periodontal classification.

Vote: Motion for the Full Board to consider and approve the language approved by the Education Committee for 16 CCR section 1105.2(e). If the full Board approves the language, I move to direct staff to submit the language to the Director of the Department of Consumer Affairs and the Business, Consumer Services, and Housing Agency for review, and if no adverse comments are received, authorize the Executive Officer to take all steps necessary to initiate the rulemaking process, make any non-substantive changes to the package, and set the matter for a hearing if requested. If no adverse comments are received during the 45-day comment period and no hearing is requested, authorize the Executive Officer to take all steps necessary to complete the rulemaking and adopt the proposed regulations at Section 1105.2(e) as noticed. Passed 6:0:1.

Name	Aye	Nay	Abstain/Absent
Carmen Dones	Х		
Sonia "Pat" Hansen	Х		
Sherman King			Absent.
Michael Long	Х		
Justin Matthews	Х		
Sridevi Ponnala	Х		
Naleni "Lolly" Tribble-Agarwal	X		

### FULL BOARD Agenda Item 12: EDU Agenda Item (5) Discussion and Possible Action on the Status of the Concorde Career College-San Diego Dental Hygiene Educational Program.

Dr. Petty reported that on October 15, 2024, Board staff conducted a site visit at CCC-SD. At that visit, CCC-SD was determined to have six (6). The most egregious of the violations is that CCC-SD failed to ensure dental hygiene students completed all requirements for competency established by the Board and CODA. Therefore, several of Cohort 16 and Cohort 17 graduates did not meet all DHBC and CODA requirements to receive licensure as verified through reviewed documentation.

She stated that as CCC-SD demonstrates repeated violations of the law and CODA Standards by graduating students lacking CODA and California state mandated requirements for licensure, the Education Committee was going to recommend to the Full Board to issue a citation and the fine of \$2,000 (\$1,000 for each year of graduating unqualified students pursuant to the law), and place CCC-SD on a three-year probation period with quarterly reporting requirements identifying corrective measures where the program will be reassessed. A separate motion was made to table this recommendation because new information was recently submitted by CCC-SD but staff had not reviewed it prior to the meeting.

Dr. Petty stated that the purpose of the site visit was to review the new program director and to review the facilities to increase enrollment at CCC-SD. She recalled that at the November 2023 meeting the Board permitted CCC-SD to expand facilities and increase enrollment from 24 to 32 students. Dr. Petty stated that Board staff apologizes for forgetting to include this at the Education Committee meeting. She went on to state that the site visit confirmed that the expansion was feasible and complimented their new facilities. Dr. Petty reported to the Board that in December 2024, CODA accepted a permanent increase in enrollment at CCC-SD. Lastly, Dr. Petty stated that the Board would need to make a motion to give CCC-SD final approval to allow the increase of student enrollment. **Motion:** Carmen Dones moved for the Full Board to approve the increase enrollment from 24 students to 32 students at the Concorde Career College-San Diego (CCC-SD).

Second: Michael Long.

### Board Member discussion: None.

Public comment: None.

Vote: Motion for the Full Board to approve the increase enrollment from 24 students to 32 students at the Concorde Career College-San Diego (CCC-SD). Passed 6:0:1.

Name	Aye	Nay	Abstain/Absent
Carmen Dones	X		
Sonia "Pat" Hansen	Х		
Sherman King			Absent.
Michael Long	Х		
Justin Matthews	Х		
Sridevi Ponnala	X		
Naleni "Lolly" Tribble-Agarwal	X		

During the discussion of CCC-SD, the Education Committee decided to table the decision to cite and fine for program issues. It was stated that Board staff did not have adequate time to review the letter response from CCC-SD and the Committee did not want to prematurely make a motion without that information available.

**Motion:** Michael Long moved for the Board to table the discussion to cite and fine Concorde Career College-San Diego (CCC-SD).

Second: Naleni "Lolly" Tribble-Agarwal.

Board Member discussion: None.

Public comment: None.

Vote: Motion for the Board moved for the Board to table the discussion to cite and fine Concorde Career College-San Diego (CCC-SD). Passed 5:1:1.

Name	Aye	Nay	Abstain/Absent
Carmen Dones	Х		
Sonia "Pat" Hansen	Х		
Sherman King			Absent.
Michael Long	Х		
Justin Matthews		Х	
Sridevi Ponnala	Х		
Naleni "Lolly" Tribble-Agarwal	Х		

## FULL BOARD Agenda Item 12: EDU Agenda Item (6): Dental Hygiene Educational Program Site Visit Update and Schedule.

Dr. Petty reported updates on Pasadena City College, Carrington College-Sacramento, Cypress College, Taft College, Cabrillo College, Concorde Career College-San Diego, as well as the upcoming DHEP site visit schedule.

### Board Member discussion: None.

**Public comment:** Dr. Travaris Harris, Vice President of Instruction at Cabrillo College, provided the Board with information regarding the safety concerns reported by students and faculty that lead to the college receiving a letter and report from DHBC.

# FULL BOARD Agenda Item 12: EDU Agenda Item (7): Discussion and Possible Action to Establish a Taskforce to Create a Penalty Rubrik for DHEPs Found Non-Compliant of the Board's Laws and CODA Standards.

Executive Officer Lum reported that in 2023, the Board promulgated regulations regarding "Reviews, Site Visits, Citations and Fines, and Probationary Status for Dental Hygiene Educational Programs" (California Code of Regulations, Title 16, section 1104.3). Within the regulation, subdivision (b)(3) established factors to be considered in the issuance of any citation or fine to a dental hygiene educational program (DHEP). As the established factors may be subjective, Board staff requested the Education Committee establish a task force to formulate a DHEP penalty rubric, thereby promoting the consistent application penalties against DHEPs in violation of DHBC laws, regulations, and CODA Standards. The taskforce makeup should be two board members and subject matter experts with DHEP knowledge.

The Education Committee recommends to the Full Board to establish a task force to formulate a DHEP penalty rubric, thereby establishing consistent penalties against DHEPs in violation of DHBC laws, regulations, and CODA Standards.

**Motion:** Sridevi Ponnala moved for the Full Board to accept the Education Committee's recommendation to establish a task force to formulate a DHEP penalty rubric, thereby establishing consistent penalties against DHEPs in violation of DHBC laws, regulations, and CODA Standards.

Second: Justin Matthews.

Board Member discussion: None.

Public comment: None.

Vote: Motion for the Full Board to accept the Education Committee's recommendation to establish a task force to formulate a DHEP penalty rubric, thereby establishing consistent penalties against DHEPs in violation of DHBC laws, regulations, and CODA Standards. Passed 6:0:1.

Name	Aye	Nay	Abstain/Absent
Carmen Dones	X		
Sonia "Pat" Hansen	X		
Sherman King			Absent.
Michael Long	X		
Justin Matthews	X		
Sridevi Ponnala	Х		
Naleni "Lolly" Tribble-Agarwal	Х		

### FULL BOARD Agenda Item 12: EDU Agenda Item (8) Future Agenda Items.

Education Committee Chair Carmen Dones reported on the Education Committee informational items and stated that there were no future agenda items suggested.

**Motion:** Michael Long moved for the Full Board to accept the Education Committee's full report.

Second: Sonia "Pat" Hansen.

**Board Member discussion:** Member Long stated his concern with the educational environment at Cabrillo College and its impact on students' ability to receive their full education.

Dr. Petty reiterated that EO Lum's letter and her report were limited to the educational program and did not include any external issues.

EO Lum stated that student safety is a valid concern; however, DHBC does not have authority to take any official action. He stated that when such issues are identified DHBC will inform the school, but it is a responsibility of the school to ensure that their students are in a healthy environment.

### Public comment: None.

## Vote: Motion for the Full Board to accept the Education Committee's full report. Passed 6:0:1.

Name	Aye	Nay	Abstain/Absent
Carmen Dones	X		
Sonia "Pat" Hansen	Х		
Sherman King			Absent.
Michael Long	Х		
Justin Matthews	X		
Sridevi Ponnala	X		
Naleni "Lolly" Tribble-Agarwal	X		

## 13. FULL BOARD Agenda Item 13: Discussion and Possible Action on Legislative and Regulatory Committee Report and Recommendation(s).

Legislative and Regulatory Committee Chair, Naleni "Lolly" Tribble-Agarwal, stated that because there were action items that required individual recommendations, each item would be reported separately, but on the informational only items, a summary was provided at the end of the Legislative and Regulatory Committee report.

## FULL BOARD Agenda Item 13: LEG REG Agenda Item (3): Discussion and Possible Action Regarding California Code of Regulations, Title 16, Section 1005: Minimum Standards to Infection Control.

The Dental Board of California (DBC) established an Infection Control Advisory Working Group, consisting of Joanne Pacheco (Vice President, DBC), Cara Miyaski (Chair, DBC Dental Assisting Council), and Dental Hygiene Board of California (DHBC) Member Michael Long, have reviewed California Code of Regulations (CCR), Title 16, section 1005 regarding Minimum Standards for Infection Control for clarity of language, necessity for amendments, and consistency with other governing agencies, such as CAL-OSHA, CalEPA, and the Centers for Disease Control. The goal was to establish a consensus between the DHBC and DBC on the proposed regulatory amendments on 16 CCR section 1005 with subsequent implementation of the minimum standards. If the DHBC approves the proposed language, the amendments to 16 CCR section 1005 will be presented at the February 6-7, 2025, DBC Dental Assisting Council and subsequent DBC meeting for approval. The Legislative and Regulatory Committee recommends to the Full Board to consider, complete, and approve the final draft of proposed statutory language amendments for 16 CCR section 1005.

**Motion:** Sonia Hansen moved for the Full Board to accept the Legislative and Regulatory Committee's recommendation for the Full Board to consider, complete, and approve the final draft of proposed statutory language amendments for 16 CCR section 1005.

Second: Michael Long.

### Board Member discussion: None.

**Public comment:** Tooka Zokaie, Sr. Health Policy Analyst, on Behalf of the California Dental Association (CDA), stated that CDA is concerned if the infection control language requiring an additional training and infection control course during working hours is duplicative to the current two-hour license course renewal, annual OSHA training, and eight-hour infection control course training. She stated another concern regarding the language of protective eyewear to include top and side shields. Ms. Zokaie stated that they are concerned if those industrial shields are readily available.

EO Lum recommended the Board to consider ratifying the drafted language at today's meeting as this material is intended to be a collaboration with the Dental Board of California (DBC). He stated that the material will be forwarded to the DBC to review at their February board meeting.

Tracy Montez, Executive Officer of Dental Board of California (DBC), agreed with EO Lum's recommendation to the Board and mentioned that DBC would consider points made at the DHBC board meeting today. Regarding Ms. Zokaie's comment on infection course language, she stated that it would not be duplicative as it would be tailored to the specific facility and is not just a course in infection control. And in response to Ms. Zokaie's comment on top and side shields, DBC EO Montez stated that although the industrial standard is referenced it can be discussed further with dental professions and during the 45-day comment period if it is an issue. She thanked Dr. Petty and Mr. Long for their input and work in crafting this.

In response to a question by President Dones, DBC EO Montez stated that the Dental Board of California would have 45-day period and if DHBC or any other organization/association/board/public can make comment.

Vote: Motion for the Full Board to accept the Legislative and Regulatory Committee's recommendation for the Full Board to consider, complete, and approve the final draft of proposed statutory language amendments for 16 CCR section 1005. Passed 6:0:1.

Name	Aye	Nay	Abstain/Absent
Carmen Dones	Х		
Sonia "Pat" Hansen	Х		
Sherman King			Absent.
Michael Long	Х		
Justin Matthews	Х		
Sridevi Ponnala	Х		
Naleni "Lolly" Tribble-Agarwal	X		

# FULL BOARD Agenda Item 13: LEG REG Agenda Item (4): Discussion and Possible Action to Seek New Legislation for Business and Professions Code Sections 1915.1, 1926.3, 1941, 1944, and 1961.5.

Legislative and Regulatory Committee Chair, Naleni "Lolly" Tribble-Agarwal, stated that staff drafted new amended statutory language for BPC sections 1915.1, 1926.3, 1941, 1944, and 1961.5, and requested the Legislation and Regulatory Committee to review the existing statutory language to determine whether the changes were warranted. The Legislative and Regulatory Committee determined the changes were warranted and completed the draft of the proposed statutory language.

The Legislative and Regulatory Committee recommends to the Full Board to consider, complete, and approve the final draft of proposed statutory language amendments for BPC sections 1915.1, 1926.3, 1941, 1944, and 1961.5, and direct staff to seek sponsored legislation for 2025.

Dr. Petty clarified that the language in 1915.1 differed from the board meeting materials that LEG REG Committee voted on Friday, November 15, 2025. The section reads as follows:

(d)(5) Supervision ratios and dental hygiene student oversight while performing clinical procedures shall be at a minimum of one clinical supervising faculty member to five dental hygiene students."

**Motion:** Justin Matthews moved for the Full Board to accept the Legislative and Regulatory Committee's recommendation to consider, complete, and approve the final draft of proposed statutory language amendments including amendments by the Full Board to 1915.1, as well as BCP sections 1926.3, 1941, 1944, 1961.5, and direct staff to seek sponsored legislation for 2025.

### Second: Sonia Hansen. Board Member discussion: None.

**Public comment:** Kimberly Pennington, Program Director of CCC-SD, asked a clarifying question regarding volunteering and the type procedures that are prohibited and permitted for students to perform. Dr. Petty responded to her question.

Vote: Motion for the Full Board to accept the Legislative and Regulatory Committee's recommendation to consider, complete, and approve the final draft of proposed statutory language amendments including amendments by the Full Board to 1915.1, as well as BCP sections 1926.3, 1941, 1944, 1961.5, and direct staff to seek sponsored legislation for 2025. Passed 6:0:1.

Name	Aye	Nay	Abstain/Absent
Carmen Dones	X		
Sonia "Pat" Hansen	Х		
Sherman King			Absent.
Michael Long	Х		
Justin Matthews	X		
Sridevi Ponnala	X		
Naleni "Lolly" Tribble-Agarwal	X		

Subsequent discussion later in the meeting after returning to Legislative and Regulatory Committee Agenda Item (4) was introduced by Secretary Naleni "Lolly" Tribble-Agarwal to re-address the topic of student and faculty rations as mentioned in section 1915.1. The Board members also engaged in a lengthy discussion regarding other sections of law and proposed drafted language.

The Full Board discussed the proposed language for BPC 1915.1. The board determined amendments to the proposed language were necessary and suggested the following amendments:

(6) The dental hygiene student shall perform only those procedures authorized by subdivision (a) of Section 1908, subdivisions (a) and (b) of Section 1910, subdivision (a) of Section 1911, and 1911.5 under the supervision of their assigned clinical supervising faculty.

(7) The dental hygiene student shall perform only those procedures authorized by subdivisions (a) and (b) of Section 1909 under the direct supervision of a California licensed dentist.

(8) The dental hygiene student is prohibited from performing any procedures authorized by Section 1907, subdivision (b) of Section 1908, subdivisions (c) and (d) of 1910, and Section 1910.5.

The original motion-maker Justin Matthews accepted and amended their motion to the following:

**Amended Motion:** Justin Matthews moved for the Full Board to accept the amended draft language and approve the final draft of the proposed statutory amendments for BPC section 1915.1, 1926.3, 1941, 1944, 1961.5 and direct staff to seek sponsored legislation for 2025.

Amended Motion Second: Sonia "Pat" Hansen.

**Board Member discussion:** Dr. Petty restated the changes to be made to the statute language. Regarding the question for specifying language to be licensed dentist or California licensed dentist, Member Ponnala (Dentist member) stated that the language should cover California licensed dentist.

**Public comment:** Tooka Zokaie, Sr. Health Policy Analyst, on Behalf of the California Dental Association (CDA), stated that she agreed with Member Ponnala that the overseeing dentist should maintain a California licensed dentist.

Vote: Motion for the Full Board to accept the amended draft language and approve the final draft of the proposed statutory amendments for BPC section 1915.1, 1926.3, 1941, 1944, 1961.5 and direct staff to seek sponsored legislation for 2025. Passed 6:0:1.

Name	Aye	Nay	Abstain/Absent
Carmen Dones	Х		
Sonia "Pat" Hansen	Х		
Sherman King			Absent.
Michael Long	Х		
Justin Matthews	Х		
Sridevi Ponnala	Х		
Naleni "Lolly" Tribble-Agarwal	Х		

FULL BOARD Agenda Item 13: LEG REG Agenda Item (5): Discussion and Possible Action for Non-Substantive Changes to the Board's Statutes through the 2025 Omnibus Bill.

Legislative and Regulatory Committee Chair, Naleni "Lolly" Tribble-Agarwal, reported that each year, the Senate Committee on Business, Professions, and Economic Development (Committee) sponsors an Omnibus Bill to address any non-substantive changes in existing statute to help clarify, define, or correct the information that's in the language. Committee staff has contacted us for any Omnibus Bill recommendations to be submitted to them by the mid-January deadline for inclusion in the bill.

As Board staff has identified several non-substantive statutory changes to assist the public with clarity and consistency, the Legislative and Regulatory Committee recommends acceptance of Board staff's non-substantive nomenclature statutory changes for the Omnibus Bill. Additionally, the Legislative and Regulatory Committee recommends the delegation of authority to the Executive Officer to recommend any non-substantive changes in existing statute to be forwarded to the Senate Committee on Business, Professions, and Economic Development for review.

**Motion:** Justin Matthews moved for the Full Board to accept the Legislative and Regulatory Committee's recommendation to accept the non-substantive nomenclature statutory changes for the Omnibus Bill. Additionally, I move for the Full Board to accept the Legislative and Regulatory Committee recommendation to delegate authority to the Executive Officer to recommend any non-substantive changes in existing statute to be forwarded to the Senate Committee on Business, Professions, and Economic Development for review.

Second: Michael Long.

### Board Member discussion: None.

Public comment: None.

Vote: Motion for the Full Board to accept the Legislative and Regulatory Committee's recommendation to accept the non-substantive nomenclature statutory changes for the Omnibus Bill. Additionally, I move for the Full Board to accept the Legislative and Regulatory Committee recommendation to delegate authority to the Executive Officer to recommend any non-substantive changes in existing statute to be forwarded to the Senate Committee on Business, Professions, and Economic Development for review. Passed 6:0:1.

Name	Aye	Nay	Abstain/Absent
Carmen Dones	Х		
Sonia "Pat" Hansen	Х		Absent.
Sherman King			
Michael Long	Х		
Justin Matthews	Х		
Sridevi Ponnala	Х		
Naleni "Lolly" Tribble-Agarwal	X		

## FULL BOARD Agenda Item 13: LEG REG Agenda Item (6): Regulatory Update: Status of Dental Hygiene Board of California Regulatory Packages.

Legislative and Regulatory Committee Chair, Naleni "Lolly" Tribble-Agarwal stated that Dr. Adina Petty reported on the current status of 16 CCR sections 1116 (Mobile Dental Hygiene Clinics), 1116.5 RDHAP Practice Registration, and 1105.4 (Appeals Process and Reinstatement of Withdrawn DHEPs).

### Board Member discussion: None.

Public comment: None.

## FULL BOARD Agenda Item 13: LEG REG Agenda Item (7): Legislative Update: Bills of Interest and Legislative Calendar (Informational Only) and LEG REG Agenda Item (8): Future Agenda Items.

Legislative and Regulatory Committee Chair Naleni "Lolly" Tribble-Agarwal reported that Dr. Petty provided an overview of the final status of previously reported 2024 legislation that was of interest to the Board. The Committee Chair also stated that there were no future agenda items suggested.

**Motion:** Sridevi Ponnala moved for the Full Board to accept the Legislative and Regulatory Committee's report.

Second: Justin Matthews.

Board Member discussion: None.

Public comment: None.

Vote: Motion for the Full Board to accept the Legislative and Regulatory Committee's report. Passed 6:0:1.

Name	Aye	Nay	Abstain/Absent
Carmen Dones	Х		
Sonia "Pat" Hansen	Х		Absent.
Sherman King			
Michael Long	Х		
Justin Matthews	Х		
Sridevi Ponnala	Х		
Naleni "Lolly" Tribble-Agarwal	X		

## 14. FULL BOARD Agenda Item 14: Enforcement Update: Statistical Report. (Informational Only).

Assistant Executive Officer, Albert Law, reported Enforcement statistics and reported on the current status for consumer complaints, Board initiated complaints, arrest/conviction complaints, desk investigations, field investigations, citations and fines, as well as probation violations for Fiscal Year 2024-2025 through October 31, 2024.

### Board Member comment: None.

### Public comment: None.

## 15. FULL BOARD Agenda Item 15: Licensing, Continuing Education Audits, and Examination Update: Statistical Reports. (Informational Only).

Licensing Manager Traci Napper reported on the applications and renewals for RDH, RDHAP, and fictitious Name Permits, as well as the total licensee population for Fiscal Year 2024-2025. Additionally, Ms. Napper reported on the passage rates for the DHBC Law and Ethics exams for RDHs and RDHAPs through Fiscal Year 2024-2025.

She stated that there was a correction for in Attachment 2 "Delinquent License Status Per Year 2019-2024" on page 99 to include the total licensee population through October 31, 2024. Licensing Manager Napper stated that a decrease can be attributed to licenses being canceled October 1, 2024, license renewals to current active or current inactive status, or licenses being retired.

Ms. Napper also provided updates on the current failure and pass rates of the Continuing Education audits conducted for Fiscal Year 2024-2025.

**Board Member comment**: President Dones inquired why there was a significant difference in total Continuing Education (CE) Audits conducted across the Fiscal Years 2022-2023, 2023-2024, 2024-2025. Licensing Manager Napper and AEO Law cited internal

administrative changes as the cause for a decrease in audits performed. In FY 22-23 there was a full time CE analyst and in FY 22-23 the analyst was promoted internally to enforcement analyst resulting in a vacancy for the CE analyst position. A new CE analyst was hired in FY 22-23 in which a limited number of audits were conducted to allow the analyst to familiarize themselves with the role. Now, there is additional staff to assist the CE analyst in performing audits so they anticipate that the number of audits will increase.

President Dones also asked what types of marketing the board is doing to lower CE failure rates. EO Lum stated that licensees can find updates and information on the DHBC website, email the board, and subscribe to the newsletter and email blast. He also announced that DHBC will be doing more outreach soon now that we have the resources and staffing. Licensing Manager Napper stated that she recently did outreach to the RHDAP Program at the University of the Pacific.

Secretary Tribble-Agarwal asked if it was possible for licensees to upload their CE's and have them reviewed upon submission. Licensing Manager Napper stated that licensees can upload their CE certificates during renewal on BreEZe; however, staff will not be able to review the CEs. EO Lum followed up with an example of another board that implemented this suggested process required four staff and stated that DHBC does not have the staff resources to effectively carry out this process. The staff reiterated that CE certificates should be maintained by licensees for a minimum of six years and submitted to the board upon request. The staff also mentioned that upon renewal the licensee is prompted to certify if they have completed the required number of CEs.

Member Long asked if failed CE audit information is posted to the DHBC website. AEO Law stated that the citation and fine issued after a failed audit is considered an administrative action and is posted to the DCA license search website. AEO Law stated that staff are working on new statute to add a limitation on how long a citation can be posted.

President Dones and Member Long requested for further breakdown of licensee data.

Vice President Hansen inquired how often audits are conducted. Licensing Manager Napper stated that audits are selected randomly and conducted on a monthly basis.

**Public comment**: Cindy Saelee asked if it possible to breakdown the data of licensees who work on a part-time and full-time basis. Licensing Manager Napper responded to the commenter that that data is not collected by staff at this time.

EO Lum thanked all the staff for their quick and efficient work in completing their reports for the Board meeting.

### 16. FULL BOARD Agenda Item 16: Discussion and Possible Action Regarding Oromyofunctional Therapy and its Use in the Dental Hygiene Profession.

Executive Office Anthony Lum stated Oromyofunctional Therapy was originally an agenda item requested to be posted for the July 2024 Board meeting to start discussions. During the July meeting, there was an extensive presentation with a robust discussion. The EO stated that this is a continuation of that initial discussion.

**Motion:** Justin Matthews moved for the Full Board to accept the comments and information submitted and take no action at this time.

### Second: Michael Long.

**Board Member discussion:** Member Long thanked staff, members, presenters, and external organizations, including the American Dental Hygienists' Association and The Oral Motor Institute for their valuable contributions to this discussion. He stated that myofunctional therapy, dentistry, and dental hygienists have a unique opportunity to use their education and expertise to fill a vital role in the assessment and treatment of these disorders. Member Long also stated there are valid concerns regarding the field's qualifications educational standards and regulations particularly when treating newborns, infants, and toddlers. Lastly, he shared he is excited to continue this journey alongside likeminded healthcare professionals who share the vision of advancing innovative and scientifically supported treatment approaches.

President Dones recommended that dental hygienists interested in oral myofunctional therapy as an added duty should explore this through their professional organization and pursue the channels through legislation to expand scope.

**Public comment:** Cherise Burns, Interim Executive Officer of the Speech-Language Pathology and Audiology and Hearing Aid Dispensers Board stated that in California the scope of practice of a speech language pathologist includes screening, evaluation counseling, and treatment of disorders of speech voice language or swallowing in individuals or groups of individuals, or groups of individuals. She specified that the knowledge of procedures for accessing and treating though interventions and procedures Oral Facial Myofunctional disorders including those related to tongue thrust is a competency within the speech language pathology occupational analysis and is in the educational clinical training of speech language pathologists. Ms. Burns stated that she is interested to hear further conversations by the board and associations on this topic.

## Vote: Motion for the Full Board to accept the comments and information submitted and take no action at this time. Passed 6:0:1.

Name	Aye	Nay	Abstain/Absent
Carmen Dones	Х		
Sonia "Pat" Hansen	Х		
Sherman King			Absent.
Michael Long	Х		
Justin Matthews	Х		
Sridevi Ponnala	Х		
Naleni "Lolly" Tribble-Agarwal	X		

### 17. FULL BOARD Agenda Item 17: Discussion and Possible Action for Finalization of the DHBC 2024-2028 Strategic Plan.

EO Lum stated that Full Board Agenda Item 17 was taken out of order at today's meeting, because it could not be addressed on Friday, November 15, 2024, meeting. The Board has been working with the Department of Consumer Affairs (DCA) to develop the Board's Strategic Plan for 2024 to 2028. The original draft was finished in March 2024 and was set to be finalized at July 2024 meeting; however, the July 2024 meeting did not establish a quorum and the item was tabled. DHBC staff is proposing the Strategic Plan be approved and ratified at the meeting today, November 16, 2024.

**Motion:** Carmen Dones moved for the Board to approve the final draft version of the Board's 2024-2028 Strategic Plan for immediate implementation.

Second: Justin Matthews.

Board Member discussion: None.

Public comment: None.

Vote: Motion for the Board to approve the final draft version of the Board's 2024-2028 Strategic Plan for immediate implementation. Passed 6:0:1.

Name	Aye	Nay	Abstain/Absent
Carmen Dones	Х		
Sonia "Pat" Hansen	Х		
Sherman King			Absent.
Michael Long	Х		
Justin Matthews	Х		
Sridevi Ponnala	Х		
Naleni "Lolly" Tribble-Agarwal	X		

### 18. FULL BOARD Agenda Item 18: Future Agenda Items.

- 1. Member Long asked if the Board has the authority to interpret scope of practice items and requested staff to investigate how other DCA boards address the issues of interpreting scope and present findings back to the DHBC Board Members at the next meeting.
- 2. Vice President Hansen requested for staff to present what legislations will allow hygienists to administer Botox treatments (non-statics) in California.
- 3. JoAnn Galliano, Education Consultant to DHBC expressed concern about the quality of mandatory courses and the high rates of failed audits and unlicensed practice. She asked the Board if an audit on mandatory courses' content is feasible to reduce the failure rates and unlicensed practice. She stated that this was a consumer protection issue. This was addressed by Executive Officer Lum, stating that he understands the concern; however, DHBC does not currently have the authority to audit CE courses.

### 19. FULL BOARD Agenda Item 19: Closed Session.

The Board met in Closed Session to discuss and complete the executive officer's annual performance report and make any recommendations needed.

### 20. FULL BOARD Agenda Item 20: Adjournment.

Meeting was adjourned at 2:42 p.m.



Saturday, March 22, 2025

**Dental Hygiene Board of California** 

Agenda Item 8.

Election of New 2025 Board Officers.

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### MEMORANDUM

DATE	March 22, 2025
то	Dental Hygiene Board of California
FROM	Anthony Lum Executive Officer
SUBJECT	FULL 8: Dental Hygiene Board of California Election of 2025 President/Officers.

### **Current Slate of Officers:**

President	VACANT
Vice President	Sonia "Pat" Hansen
Secretary	Naleni "Lolly" Tribble-Agarwal

### Background:

At the Board's November 16, 2024, meeting, a new slate of officers was voted in for 2025. Unfortunately, the Board's President, Dr. Carmen Dones, was not reappointed to the Board by Governor Newsom after her December 31, 2024, term ended after serving the 1-year grace period. As such and pursuant to the current Board Member Procedural Manual, the Vice President assumed the role of Acting President and the Board is to conduct an election at the next board meeting.

### **Recommendation:**

Staff recommends for the Board to nominate and vote on a new President; however, if existing officers move to new positions, they're vacated officer positions will also need to be voted upon to fill those positions until the November 2025 meeting.

### Nominations for New President/Officers:

President	
Vice President	
Secretary	



Saturday, March 22, 2025

**Dental Hygiene Board of California** 

Agenda Item 9.

**Executive Officer's Report.** 

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### Department of Consumer Affairs

Expenditure Report

Dental Hygiene Board of California Reporting Structure(s): 11111100 Support Fiscal Month: 7 Fiscal Year: 2024 - 2025 Run Date: 02/19/2025

### PERSONAL SERVICES

Fiscal Code	Line Item	Budget	Current Month	YTD	Encumbrance	YTD + Encumbrance	Balance
5100 PERMANENT POSITIONS		\$1,079,000	\$77,113	\$527,006	\$0	\$527,006	\$551,994
510000000	Earnings - Perm Civil Svc Empl	\$963,000	\$67,103	\$456,986	\$0	\$456,986	\$506,014
510500000	Earnings-Exempt/Statutory Empl	\$116,000	\$10,010	\$70,020	\$0	\$70,020	\$45,980
Fiscal Code	Line Item	Budget	Current Month	YTD	Encumbrance	YTD + Encumbrance	Balance
5100 TEMPORARY POSITIONS		\$59,000	\$0	\$0	\$0	\$0	\$59,000
5100150004	Temp Help (907)	\$59,000	\$0	\$0	\$0	\$0	\$59,000
Fiscal Code	Line Item	Budget	Current Month	YTD	Encumbrance	YTD + Encumbrance	Balance
5105-5108 PER DIEM, OVERTIME, & LUMP SUM		\$24,000	\$0	\$2,100	\$0	\$2,100	\$21,900
5105100001	Bd/Commission Mbrs (901, 920)	\$24,000	\$0	\$2,100	\$0	\$2,100	\$21,900
Fiscal Code	Line Item	Budget	Current Month	YTD	Encumbrance	YTD + Encumbrance	Balance
5150 STAFF BENEFITS		\$583,000	\$38,890	\$277,483	\$0	\$277,483	\$305,517
5150150000	Dental Insurance	\$3,000	\$269	\$1,834	\$0	\$1,834	\$1,166
5150250000	Employee Assistance PGM Fee	\$0	\$25	\$150	\$0	\$150	-\$150
5150350000	Health Insurance	\$187,000	\$6,662	\$44,356	\$0	\$44,356	\$142,644
5150400000	Life Insurance	\$0	\$25	\$176	\$0	\$176	-\$176
5150450000	Medicare Taxation	\$8,000	\$1,067	\$7,335	\$0	\$7,335	\$665
5150500000	OASDI	\$70,000	\$4,170	\$28,657	\$0	\$28,657	\$41,343
5150600000	Retirement - General	\$249,000	\$19,588	\$134,309	\$0	\$134,309	\$114,691
5150750000	Vision Care	\$1,000	\$57	\$403	\$0	\$403	\$597
5150800000	Workers' Compensation	\$20,000	\$0	\$0	\$0	\$0	\$20,000
5150800004	SCIF Allocation Cost	\$0	\$0	\$12,921	\$0	\$12,921	-\$12,921
5150820000	Other Post-Employment Benefits	\$27,000	\$2,305	\$15,791	\$0	\$15,791	\$11,209
5150900000	Staff Benefits - Other	\$18,000	\$4,722	\$31,551	\$0	\$31,551	-\$13,551
PERSONAL SERVICES		\$1,745,000	\$116,003	\$806,589	\$0	\$806,589	\$938,411

### **OPERATING EXPENSES & EQUIPMENT**

	Fiscal Code	Line Item	Budget	Current Month	YTD	Encumbrance	YTD + Encumbrance	Balance
5301 GENERAL I	EXPENSE		\$217,000	\$1,763	\$1,963	\$1,546	\$3,508	\$213,492
	5301100002	Admin OH-Other State Agencies	\$0	\$0	\$23	\$0	\$23	-\$23
	5301100003	Fingerprint Reports	\$3,000	\$49	\$196	\$0	\$196	\$2,804
	5301350000	Freight and Drayage	\$0	\$51	\$80	\$1,420	\$1,500	-\$1,500
	5301400000	Goods - Other	\$214,000	\$463	\$463	\$0	\$463	\$213,537
	5301700000	Office Supplies - Misc	\$0	\$1,200	\$1,200	\$126	\$1,326	-\$1,326
	Fiscal Code	Line Item	Budget	Current Month	YTD	Encumbrance	YTD + Encumbrance	Balance
5302 PRINTING			\$17,000	\$1,136	\$1,949	\$25,990	\$27,939	-\$10,939
	5302300000	Office Copiers - Maintenance	\$0	\$536	\$1,225	\$1,857	\$3,082	-\$3,082
	5302700000	Pamphlets, Leaflets, Brochures	\$0	\$599	\$724	\$24,133	\$24,857	-\$24,857
	5302900000	Printing - Other	\$17,000	\$0	\$0	\$0	\$0	\$17,000
	Fiscal Code	Line Item	Budget	Current Month	YTD	Encumbrance	YTD + Encumbrance	Balance
5304 COMMUNIC	ATIONS		\$13,000	\$342	\$1,538	\$0	\$1,538	\$11,462
	5304100000	Cell Phones, PDAs, Pager Svcs	\$0	\$153	\$1,232	\$0	\$1,232	-\$1,232
	5304700000	Telephone Services	\$0	\$189	\$306	\$0	\$306	-\$306
	5304800000	Communications - Other	\$13,000	\$0	\$0	\$0	\$0	\$13,000
	Fiscal Code	Line Item	Budget	Current Month	YTD	Encumbrance	YTD + Encumbrance	Balance
5306 POSTAGE			\$20,000	\$0	\$2,561	\$0	\$2,561	\$17,439
	5306600003	DCA Postage Allo	\$0	\$0	\$2,561	\$0	\$2,561	-\$2,561
	5306700000	Postage - Other	\$20,000	\$0	\$0	\$0	\$0	\$20,000
	Fiscal Code	Line Item	Budget	Current Month	YTD	Encumbrance	YTD + Encumbrance	Balance
53202-204 IN ST	ATE TRAVEL		\$20,000	\$1,339	\$5,184	\$0	\$5,184	\$14,816
	5320220000	Travel-In State-Per Diem Lodgi	\$0	\$421	\$2,142	\$0	\$2,142	-\$2,142
	5320230000	Travel-In State-Per Diem Meals	\$0	\$0	\$878	\$0	\$878	-\$878
	5320240000	Travel-In State-Per Diem Other	\$0	\$0	\$118	\$0	\$118	-\$118
	5320260001	CalATERS Service Fee	\$0	\$5	\$5	\$0	\$5	-\$5
	5320400000	Travel-In State-Commercial Air	\$0	\$913	\$913	\$0	\$913	-\$913
	5320420002	Uber-Transportation Network Co	\$0	\$0	\$25	\$0	\$25	-\$25
	5320440000	Travel - In State -Private Car	\$0	\$0	\$1,069	\$0	\$1,069	-\$1,069
	5320470000	Travel - In State - Rental Car	\$0	\$0	\$35	\$0	\$35	-\$35
	5320490000	Travel - In State - Other	\$20,000	\$0	\$0	\$0	\$0	\$20,000
	Fiscal Code	Line Item	Budget	Current Month	YTD	Encumbrance	YTD + Encumbrance	Balance
5322 TRAINING			\$8,000	\$0	\$1,350	\$0	\$1,350	\$6,650
	5322400000	Training - Tuition & Registrat	\$8,000	\$0	\$1,350	\$0	\$1,350	\$6,650
	Fiscal Code	Line Item	Budget	Current Month	YTD	Encumbrance	YTD + Encumbrance	Balance
5324 FACILITIES			\$147,000	\$12,427	\$86,600	\$60,341	\$146,941	\$59
	5324100000	Facilities Maintenance Svcs	\$0	\$0	\$1,243	\$0	\$1,243	-\$1,243
	5324200000	Facilities Ops - Other (Svcs)	\$0	\$184	\$184	\$0	\$184	-\$184
	5324250000	Facilities Planning -Gen Svcs	\$0	\$0	\$2,303	\$0	\$2,303	-\$2,303
	5324350000	Rents and Leases	\$147,000	\$0	\$0	\$0	\$0	\$147,000
	5324450000	Rent -Bldgs&Grounds(Non State)	\$0	\$12,050	\$82,677	\$60,341	\$143,019	-\$143,019
	5324500000	Security	\$0	\$193	\$193	\$0	\$193	-\$193

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Fiscal Code	Line Item	Budget	Current Month	VTD	Encumbrance	VTD + Encumbrance	Balance
5344000000	Consolidated Data Centers	\$14,000	\$0	\$0	\$0	\$0	\$14,000
	Consolidated Data Contors						
5344 CONSOLIDATED DATA CENTERS		\$14,000	\$0	\$0	\$0	\$0	\$14,000
	Line Item						
Fiscal Code	Line Item	Budget	Current Month	YTD	Encumbrance	YTD + Encumbrance	Balance
5542000000	Departmental Services - Other	φ30,000	ψΟ	ψ144	ΨΟ	φ144	φ29,000
5342600000	Departmental Services - Other	\$30,000	\$0	\$144	\$0	\$144	\$29,856
	· · · ·						
5342500001	OPES Interagency Contracts	\$0	\$22,702	\$52,568	\$0	\$52.568	-\$52.568
5342 DEPARTMENTAL SERVICES	OPES Intergency Contracts	\$30,000	\$22,702 \$22,702	\$52,712 \$52,568	<b>\$0</b>	\$52,712 \$52,568	<b>-\$22,712</b>
	OPES Interagency Contracts						•
	OPES Interagency Contracts						•
5342500001	OPES Interagency Contracts						•
5342500001	OPES Interagency Contracts	\$0	\$22.702	\$52.568	\$0	\$52.568	-\$52.568
5342500001	OPES Interagency Contracts	\$0	\$22,702	\$52,568	\$0	\$52,568	-\$52,568
5342500001	OPES Interagency Contracts	\$0	\$22,702	\$52,568	\$0	\$52,568	-\$52,568
	· · · ·						
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5342600000	· · · ·						
5342600000	Departmental Services - Other	\$30,000	\$0	\$144	\$0	\$144	\$29,856
5342600000	Departmental Services - Other	\$30,000	\$0	\$144	\$0	\$144	\$29,856
5342600000	Departmental Services - Other	\$30,000	\$0	\$144	\$0	\$144	\$29,856
5342600000	Departmental Services - Other	\$30,000	\$0	\$144	\$0	\$144	\$29,856
5342600000	Departmental Services - Other	\$30,000	\$0	\$144	\$0	\$144	\$29,856
5342600000	Departmental Services - Other	\$30,000	\$0	\$144	\$0	\$144	\$29,850
304200000	Departmental Gervices - Other	ψ00,000	ψυ	ΨΤ	ψυ	ΨΤΨ	φ20,000
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Fiscal Code	Line Item	Budget	Current Month	YTD	Encumbrance	YTD + Encumbrance	Balance
	Line item						
5344 CONSOLIDATED DATA CENTERS		\$14,000	\$0	\$0	\$0	\$0	\$14,000
534400000	Consolidated Data Centers					02	
5344000000	Consolidated Data Centers	\$14,000	\$0	\$0	\$0	\$0	\$14,000
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Fiscal Code	Line Item	Budget	Current Month	YTD	Encumbrance	YTD + Encumbrance	Balance
	Line Rom						
5346 INFORMATION TECHNOLOGY		\$3,000	\$137	\$823	\$822	\$1,645	\$1,355
5346350000	IT Services - Subscription	\$0	\$137	\$822	\$822	\$1,644	-\$1,644
5346390000	IT Svcs-Oth(Security/Archival)	\$0	\$0	\$1	\$0	\$1	-\$1
	· · · · · · · · · · · · · · · · · · ·						
5346900000	Information Technology - Other	\$3,000	\$0	\$0	\$0	\$0	\$3,000
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Fiscal Code	Line Item	Budget	Current Month	YTD	Encumbrance	YTD + Encumbrance	Balance
	Line item						
5362-5368 EQUIPMENT		\$0	\$0	\$0	\$177	\$177	-\$177
						-	
5368025000	Computers & Computer Equipment	\$0	\$0	\$0	\$101	\$101	-\$101
5368930000	Software	\$0	\$0	\$0	\$77	\$77	-\$77
				1 -			•
Fiscal Code	Line Item	Budget	Current Month	YTD	Encumbrance	YTD + Encumbrance	Balance
	Line item						
5390 OTHER ITEMS OF EXPENSE		\$8,000	\$0	\$0	\$0	\$0	\$8,000
5390870000	Other Vehicle Operations Svcs	\$8,000	\$0	\$0	\$0	\$0	\$8,000
		+-,					+-,
			Current Menth	YTD	Encumbrance	YTD + Encumbrance	Balance
Eiscal Codo	l ine Item	Rudget					Dalalice
Fiscal Code	Line Item	Budget	Current Month				
Fiscal Code 54 SPECIAL ITEMS OF EXPENSE	Line Item					\$160	-\$160
54 SPECIAL ITEMS OF EXPENSE		\$0	\$10	\$160	\$0	\$160	<b>-\$160</b>
<b>54 SPECIAL ITEMS OF EXPENSE</b> 5490000000	Line Item Other Special Items of Expense	<b>\$0</b> \$0	<b>\$10</b> \$10		<b>\$0</b> \$0	<b>\$160</b> \$160	-\$160
<b>54 SPECIAL ITEMS OF EXPENSE</b> 5490000000		<b>\$0</b> \$0	<b>\$10</b> \$10	<b>\$160</b> \$160	<b>\$0</b> \$0	<b>\$160</b> \$160	-\$160
54 SPECIAL ITEMS OF EXPENSE		\$0	\$10	\$160	\$0	\$160	-\$160
<b>54 SPECIAL ITEMS OF EXPENSE</b> 5490000000		<b>\$0</b> \$0	<b>\$10</b> \$10	<b>\$160</b> \$160	<b>\$0</b> \$0	<b>\$160</b> \$160	
<b>54 SPECIAL ITEMS OF EXPENSE</b> 5490000000	Other Special Items of Expense	<b>\$0</b> \$0	<b>\$10</b> \$10	<b>\$160</b> \$160	<b>\$0</b> \$0	<b>\$160</b> \$160	-\$160

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### **Department of Consumer Affairs**

Expenditure Projection Report Dental Hygiene Board of California Reporting Structure(s): 11111100 Support Fiscal Month: 7 Fiscal Year: 2024 - 2025 Run Date: 02/21/2025

### PERSONAL SERVICES

Fiscal Code	Line Item	PY Budget	PY FM13	Budget	Current Month	YTD	Encumbrance	YTD + Encumbrance	Projections to Year End	Balance
5100 PERMANENT POSITIONS		\$1,052,000	\$800,133	\$1,079,000	\$77,113	\$527,006	\$0	\$527,006	\$944,747	\$134,253
5100 TEMPORARY	POSITIONS	\$59,000	\$0	\$59,000	\$0	\$0	\$0	\$0	\$0	\$59,000
5105-5108 PER DIEM, OVERTIME, & LUMP SUM		\$24,000	\$3,815	\$24,000	\$0	\$2,100	\$0	\$2,100	\$3,700	\$20,300
5150 STAFF BENEFITS		\$619,000	\$456,702	\$583,000	\$38,890	\$277,483	\$0	\$277,483	\$497,434	\$85,566
PERSONAL SERVICES		\$1,754,000	\$1,260,650	\$1,745,000	\$116,003	\$806,589	\$0	\$806,589	\$1,445,881	\$299,119

### **OPERATING EXPENSES & EQUIPMENT**

Fiscal Code	Line Item	PY Budget	PY FM13	Budget	Current Month	YTD	Encumbrance	YTD + Encumbrance	Projections to Year End	Balance
5301 GENERAL EXPENSE		\$38,000	\$10,185	\$217,000	\$1,763	\$1,963	\$1,546	\$3,508	\$9,083	\$207,917
5302 PRINTING		\$17,000	\$32,121	\$17,000	\$1,136	\$1,949	\$25,990	\$27,939	\$28,695	-\$11,695
5304 COMMUNICA	TIONS	\$13,000	\$4,172	\$13,000	\$342	\$1,538	\$0	\$1,538	\$2,744	\$10,256
5306 POSTAGE		\$20,000	\$6,472	\$20,000	\$0	\$2,561	\$0	\$2,561	\$7,684	\$12,316
5308 INSURANCE		\$0	\$27	\$0	\$0	\$0	\$0	\$0	\$27	-\$27
53202-204 IN STATE TRAVEL 5322 TRAINING 5324 FACILITIES		\$20,000	\$11,334 \$1,000 \$149,800	\$20,000 \$8,000 \$147,000	\$1,339 \$0 \$12,427	\$5,184 \$1,350 \$86,600	\$0 \$0 \$60,341	\$5,184 \$1,350 \$146,941	\$15,000 \$1,350 \$153,680	\$5,000 \$6,650 -\$6,680
		\$7,000								
		\$171,000								
5326 UTILITIES		\$1,000	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
53402-53403 C/P SERVICES (INTERNAL)		\$74,000	\$165,082	\$74,000	\$20,650	\$113,095	\$2,850	\$115,945	\$237,406	-\$163,406
5340310000	Legal - Attorney General	\$47,000	\$102,091	\$47,000	\$20,650	\$106,480	\$0	\$106,480	\$214,709	-\$167,709
5340320000	Office of Adminis Hearings	\$3,000	\$62,991	\$3,000	\$0	\$6,616	\$0	\$6,616	\$19,847	-\$16,847
53404-53405 C/P SERVICES (EXTERNAL)		\$222,000	\$78,098	\$88,000	\$2,070	\$30,126	\$14,481	\$44,607	\$58,730	\$29,270
5342 DEPARTMENT PRORATA		\$577,000	\$502,784	\$571,000	\$0	\$431,250	\$0	\$431,250	\$571,000	\$0
5342 DEPARTMENTAL SERVICES		\$30,000	\$24,159	\$30,000	\$22,702	\$52,712	\$0	\$52,712	\$93,620	-\$63,620
5344 CONSOLIDATED DATA CENTERS		\$12,000	\$6,640	\$14,000	\$0	\$0	\$0	\$0	\$6,639	\$7,361
5346 INFORMATION TECHNOLOGY		\$3,000	\$822	\$3,000	\$137	\$823	\$822	\$1,645	\$1,645	\$1,355
5362-5368 EQUIPMENT		\$0	\$1,229	\$0	\$0	\$0	\$177	\$177	\$177	-\$177
5390 OTHER ITEMS OF EXPENSE		\$8,000	\$0	\$8,000	\$0	\$0	\$0	\$0	\$0	\$8,000
54 SPECIAL ITEMS OF EXPENSE		\$0	\$149	\$0	\$10	\$160	\$0	\$160	\$320	-\$320
OPERATING EXPE	NSES & EQUIPMENT	\$1,213,000	\$994,074	\$1,230,000	\$62,575	\$729,311	\$106,207	\$835,518	\$1,187,800	\$42,200
OVERALL TOTALS		\$2,967,000	\$2,254,724	\$2,975,000	\$178,578	\$1,535,899	\$106,207	\$1,642,106	\$2,633,681	\$341,319
REIMBURSMENTS		-\$6,000	-\$40,000	-\$6,000					-\$6,000	
OVERALL NET TOTALS		\$2,961,000	\$2,214,724	\$2,969,000	\$178,578	\$1,535,899	\$106,207	\$1,642,106	\$2,627,681	\$341,319
										11.50%

### **Department of Consumer Affairs**

**Revenue Report** 

Dental Hygiene Board of California Reporting Structure(s): 11111100 Support Fiscal Month: 7 Fiscal Year: 2024 - 2025 Run Date: 02/19/2025

#### Revenue

Fiscal Code	Line Item	Budget	Current Month	YTD	Balance
Delinquent Fees		\$0	\$4,600	\$26,470	-\$26,470
4121200089	3140 Deling Ren Rdh	\$0	\$4,600	\$25,910	-\$25,910
4121200090	3140 Delinq Ren Rdhap	\$0	\$0	\$400	-\$400
4121200092	3140 Delinq Ren Rdhap Fnp	\$0	\$0	\$160	-\$160
Fiscal Code	Line Item	Budget	Current Month	YTD	Balance
Other Regulatory Fees		\$0	\$15,014	\$124,566	-\$124,566
4129200133	3140 Duplicate License	\$0	\$575	\$3,650	-\$3,650
4129200273	Ftb Cite Fine Collection	\$0	\$0	\$68	-\$68
4129200310	3140 Citations & Fines	\$0	\$12,689	\$110,498	-\$110,498
4129200331	3140 License Certification	\$0	\$1,750	\$10,350	-\$10,350
Fiscal Code	Line Item	Budget	Current Month	YTD	Balance
Other Regulatory License and Permits	\$0	\$19,260	\$125,686	-\$125,686	
4129400243	3140 License Fee Rdhap	\$0	\$3,250	\$10,850	-\$10,850
4129400244	3140 Initial Lic Fee Rdhap Fnp	\$0	\$0	\$960	-\$960
4129400245	3140 Initial Lic 1/2 Rdhap Fnp	\$0	\$0	\$320	-\$320
4129400249	3140 App Fee Rdhap	\$0	\$1,300	\$4,500	-\$4,500
4129400251	3140 App Fee Rdh	\$0	\$5,500	\$41,000	-\$41,000
4129400257	3140 App Fee Rdh Original Lic	\$0	\$5,500	\$41,000	-\$41,000
4129400524			\$1,150	\$8,296	-\$8,296
4129400525	Prior Year Revenue Adjustment	\$0	\$0	-\$160	\$160
4129400619	3140 O. S. SLN Course	\$0	\$0	\$500	-\$500
4129400620	3140 O. S. App SLN Review	\$0	\$0	\$500	-\$500
4129400627	3140 Initial Retired Lic App	\$0	\$2,560	\$17,920	-\$17,920

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Fisca	al Code	Line Item	Budget	Current Month	YTD	Balance
Other Revenue			\$0	\$51,932	\$104,836	-\$104,836
4143	500007	Misc Serv To Public Trans	\$0	\$0	\$2,140	-\$2,140
4163	000000	Investment Income - Surplus Money Investments	\$0	\$51,932	\$102,277	-\$102,277
4171	400001	Canceled Warrants Revenue	\$0	\$0	\$345	-\$345
4172	500019	Misc Revenue Ftb Collection	\$0	\$0	\$75	-\$75
Fisca	al Code	Line Item	Budget	Current Month	YTD	Balance
Renewal Fees			\$0	\$267,700	\$2,028,068	-\$2,028,068
4127	400151	3140 Renewal Rdhap Fnp	\$0	\$640	\$5,293	-\$5,293
4127	400155	3140 Renewal Rdh	\$0	\$261,480	\$1,978,215	-\$1,978,215
4127	400156	3140 Renewal Rdhap	\$0	\$5,440	\$42,560	-\$42,560
4127	400157	3140 Renewal Rdhef	\$0	\$300	\$1,200	-\$1,200
4127	400282	Refunds	\$0	-\$160	\$0	\$0
4127	400339	3140 Reactivate Retire Lic App	\$0	\$0	\$800	-\$800
Revenue			\$0	\$358,505	\$2,409,627	-\$2,409,627

#### Reimbursements

Fiscal Code	Line Item		Current Month	YTD	Balance
Scheduled Reimbursements		\$0	\$49	\$343	-\$343
484000001	Fingerprint Reports	\$0	\$49	\$343	-\$343
Fiscal Code	Line Item	Budget	Current Month	YTD	Balance
Unscheduled Reimbursements		\$0	\$2,983	\$20,841	-\$20,841
485000005	Us Probation Monitor	\$0	\$675	\$4,770	-\$4,770
485000009	Us Cost Recovery		\$2,308	\$16,071	-\$16,071
Reimbursements		\$0	\$3,032	\$21,184	-\$21,184

### Department of Consumer Affairs

### **Revenue Projection Report**

Reporting Structure(s): 11111100 Support Fiscal Month: 7 Fiscal Year: 2024 - 2025 Run Date: 02/21/2025

Revenue

Fiscal Code	Line Item	Budget	July	August	September	October	November	December	January	Year to Date	Projection To Year End
Delinquent Fees		\$53,000	\$4,320	\$3,710	\$4,870	\$3,130	\$2,430	\$3,410	\$4,600	\$26,470	\$46,130
Other Regulatory Fees		\$101,000	\$12,572	\$10,464	\$15,937	\$20,827	\$24,980	\$24,774	\$15,014	\$124,566	\$224,616
Other Regulatory License	e and Permits	\$186,000	\$30,531	\$20,405	\$9,086	\$11,880	\$17,500	\$17,023	\$19,260	\$125,686	\$207,949
Other Revenue		\$46,000	\$2,100	\$92	\$92	\$50,345	\$75	\$200	\$51,932	\$104,836	\$155,110
Renewal Fees		\$2,860,000	\$300,445	\$338,260	\$417,400	\$254,577	\$226,220	\$223,467	\$267,700	\$2,028,068	\$2,883,438
Revenue		\$3,246,000	\$349,968	\$372,931	\$447,385	\$340,759	\$271,205	\$268,874	\$358,505	\$2,409,627	\$3,517,244

#### Reimbursements

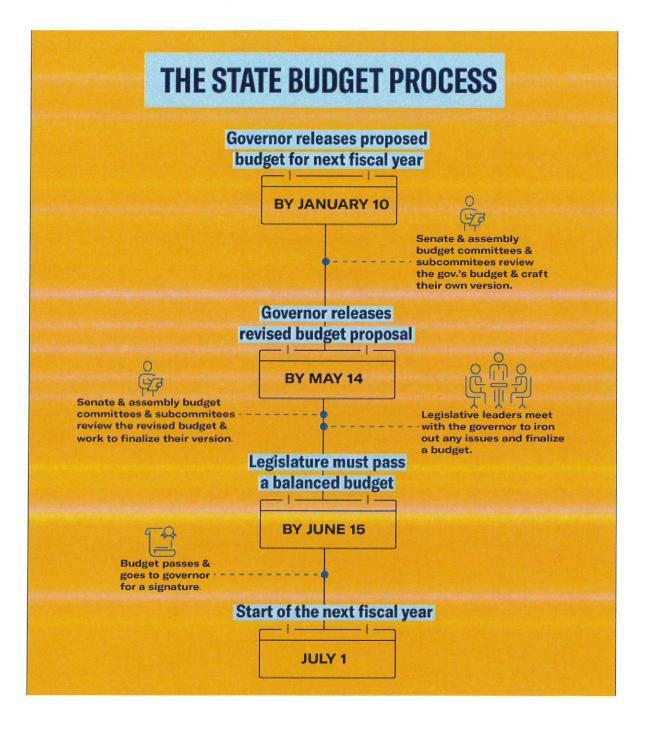
Fiscal Code	Line Item	Budget	July	August	September	October	November	December	January	Year to Date	Projection To Year End
Scheduled Reimbursemen	nts	\$0	\$98	\$0	\$0	\$98	\$0	\$98	\$49	\$343	\$686
Unscheduled Reimbursen	nents	\$0	\$1,420	\$6,038	\$415	\$6,765	\$2,680	\$540	\$2,983	\$20,841	\$33,105
Reimbursements		\$0	\$1,518	\$6,038	\$415	\$6,863	\$2,680	\$638	\$3,032	\$21,184	\$33,791

#### Prepared 2.24.2025

# 3140 - State Dental Hygiene Fund Analysis of Fund Condition (Dollars in Thousands)

2025-26 Governor's Budget with FM 7 Projections

		Actuals 023-24	2	CY 024-25	20	BY 025-26		BY +1 026-27
BEGINNING BALANCE	\$	2,633	\$	3,834	\$	4,525	\$	4,580
Prior Year Adjustment	\$	16	\$	-	\$	-	\$	-
Adjusted Beginning Balance	\$	2,649	\$	3,834	\$	4,525	\$	4,580
REVENUES, TRANSFERS AND OTHER ADJUSTMENTS								
Revenues								
4121200 - Delinquent fees	\$	53	\$	46	\$	54	\$	54
4127400 - Renewal fees	\$	2,835	\$	2,883	\$	2,888	\$	2,888
4129200 - Other regulatory fees		312	\$	225	\$	109	\$	109
4129400 - Other regulatory licenses and permits	\$	231	\$	208	\$	181	\$	181
4143500 - Miscellaneous Services to the Public	\$	1	\$	2	\$	-	\$	-
4163000 - Income from surplus money investments	\$ \$ \$ \$	145	\$	152	\$	46	\$	68
4172500 - Miscellaneous revenues	\$	1	\$	1	\$	-	\$	-
Totals, Revenues	\$	3,578	\$	3,517	\$	3,278	\$	3,300
TOTALS, REVENUES, TRANSFERS AND OTHER ADJUSTMENTS	\$	3,578	\$	3,517	\$	3,278	\$	3,300
TOTAL RESOURCES	\$	6,227	\$	7,351	\$	7,803	\$	7,880
Expenditures:	•	0.01-	<b>•</b>	o (10	<b>^</b>	0.074	•	0.0/0
1111 Department of Consumer Affairs (State Operations)	\$	2,215	\$	2,613	\$	2,974	\$	3,063
9892 Supplemental Pension Payments (State Operations)	\$	34	\$	23	\$	23	\$	-
9900 Statewide General Administrative Expenditures (Pro Rata)	\$	144	\$	190	\$	226	\$	226
TOTALS, EXPENDITURES AND EXPENDITURE ADJUSTMENTS	\$	2,393	\$	2,826	\$	3,223	\$	3,289
FUND BALANCE								
Reserve for economic uncertainties	\$	3,834	\$	4,525	\$	4,580	\$	4,591
		16.3		16.8		16.7		16.3



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#### **ROLES AND SEPARATION OF AUTHORITY WITHIN STATE GOVERNMENT**

#### 1) CA Legislature/Governor: CA state Assembly and Senate/Honorable Governor Gavin Newsom

**Role:** Creates and approves new, amended, or repealed laws including program creation, **scope of practice expansion**, fees, and general policy authority through legislation. The Governor has the final approval or veto authority.

#### 2) CA Office of Administrative Law: OAL

**Role:** State agency that approves/denies all proposed regulations from over 200 state agencies submitted in response to statutory/Legislative authority for compliance with the standards in California's Administrative Procedures Act (APA).

#### 3) CA Agency: Business, Consumer Services, and Housing Agency (BCSH)

**Role:** Responsible for overseeing several state government departments to ensure fostering of an equitable and inclusive California.

#### 4) CA Department: Department of Consumer Affairs (DCA)

**Role:** Oversees several state government programs such as licensing boards and bureaus or programs to ensure the protection of California consumers.

#### 5) CA Board/Bureau: Dental Hygiene Board of California (DHBC)

**Role:** State Government program with specific policy addressing authority as granted by the Legislature. The Dental Hygiene Board is one example where the Legislature has granted authority to oversee the dental hygiene licensees and dental hygiene educational programs in the primary interest of **consumer protection** (*not scope* **expansion**). The Board does not have scope of practice expansion authority within its statutory authority.

#### 6) Professional Association: California Dental Hygienists' Association (CDHA)

**Role:** Non-state government agency whose primary focus is the dental hygiene licensed professionals **including scope of practice issues and expansion** (if presented through the Legislature and Governor for processing and approval), promotion of the profession, and other professional related topics of interest. They may work in conjunction to a state program but are not a part of the state government system.

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**Dental Hygiene Board of California** 

Agenda Item 10.

Discussion and Possible Action on Dental Hygiene Educational Program Taskforce – Penalty Rubric for Noncompliant Programs (Two (2) Board Members; Three (3) Program Directors).

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 MENT OF
 BUSINESS, CONSUMERSERVICES, AND HOUSING AGENCY · GAVIN NEWSOM, COVERNOR

 DENTAL HYGIENE BOARD OF CALIFORNIA

 2005 Evergreen Street, Suite 1350 Sacramento, CA 95815

 R S P (916) 263-1978 | F (916) 623-4093 | www.dhbc.ca.gov



### MEMORANDUM

DATE	March 22, 2025
то	Dental Hygiene Board of California
FROM	Anthony Lum Executive Officer
SUBJECT	FULL 10: Discussion and Possible Action to Establish a Task Force for Dental Hygiene Educational Program Penalty Rubric.

#### BACKGROUND:

In 2023, the Board promulgated regulations regarding "Reviews, Site Visits, Citations and Fines, and Probationary Status for Dental Hygiene Educational Programs" (California Code of Regulations, Title 16, section 1104.3). Within the regulation, subdivision (b)(3) establishes factors to be considered in the issuance of any citation or fine to a dental hygiene educational program (DHEP). Those factors are as follows:

- 1. Nature and severity of the violation.
- 2. Length of time that has passed since the date of the violation.
- 3. Consequences of the violation, including the potential to harm, or actual patient harm.
- 4. History of previous violations of a similar nature.
- 5. Evidence that the violation was willful.
- 6. Gravity of the violation.
- 7. The extent to which the cited DHEP has remediated the deficiencies.

At the November 16, 2024, meeting, the Board approved to establish a taskforce to address the creation of the penalty rubric for DHEPs. This is the next step in establishing the taskforce in determining which board members will serve on the taskforce.

#### **STAFF RECOMMENDATION:**

Staff requests the Board to vote two (2) members to the taskforce to formulate a DHEP penalty rubric, thereby promoting the consistent application penalties against DHEPs in violation of DHBC laws, regulations, and CODA Standards. The taskforce makeup should be two board members (preferably one educator and one public member) and three subject matter experts (SME) with DHEP knowledge to be vetted by the taskforce members.

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Taskforce Member #1: \_\_\_\_\_

Taskforce Member #2:

#### PROPOSED MOTION LANGUAGE:

I recommend for the Board to accept \_\_\_\_\_\_ and \_\_\_\_\_ and \_\_\_\_\_ as taskforce members to add SMEs to the taskforce, and formulate a DHEP penalty rubric, thereby establishing consistent penalties against DHEPs in violation of DHBC laws, regulations, and CODA Standards.

DHBC – March 22, 2025 – FULL 10: Memo – Taskforce for DHEP Rubric

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**Dental Hygiene Board of California** 

Agenda Item 11.

Discussion and Possible Action on Education Committee Report and Recommendation(s).

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**Dental Hygiene Board of California** 

Agenda Item 12.

Discussion and Possible Action on Legislative and Regulatory Committee Report and Recommendation(s).

### Page 81 of 101



**Dental Hygiene Board of California** 

Agenda Item 13.

**Enforcement Update: Statistical Report.** 

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Image: Superior of the second stressDental Hygiene Board of CaliforniaSuperior of the second stress2005 Evergreen Street, Suite 1350 Sacramento, CA 95815F A I R SP (916) 263-1978 | F (916) 623-4093 | www.dhbc.ca.gov



### MEMORANDUM

SUBJECT	DHBC Agenda Item 12: Enforcement- Review of Statistics and Trends
FROM	Albert Law, Assistant Executive Officer
то	Members of the Dental Hygiene Board of California
DATE	March 6, 2025

#### The following are the Enforcement Division statistics:

#### Intake and Complaint Unit

Number of Complaint Cases Received between November 1, 2024, and February 28, 2025

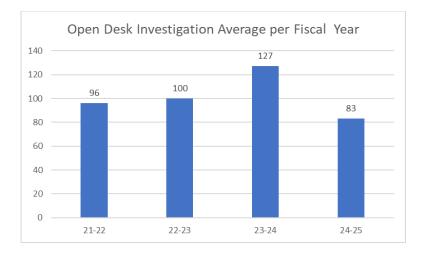
During this period, Intake and Complaint unit received 28 consumer complaints, and the Board initiated 105 complaints. In addition, the Board received 17 Subsequent Arrest Records and 11 applications with Records of Arrest and Prosecution.

Number of Complaint Cases Open

As of February 28,2025, there are 50 complaint cases open in the Enforcement Unit. A breakdown of the case aging is as follows:

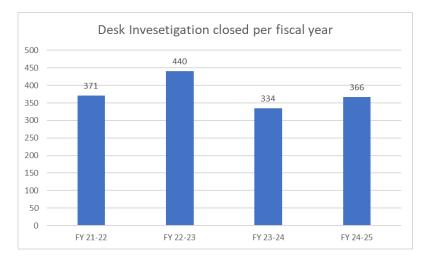
Complaint Cases Open										
Complaint Age	As of February 28, 2025									
0-6 months	30									
7-12 months	3									
13-18 months	9									
19 -24 months	5									
Over 24 months	3									

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#### Number of Complaint cases closed.

Between November 1, 2024, and February 28, 2025, 198 complaint cases were closed, and a total of 366 complaint cases were closed during FY 24-25

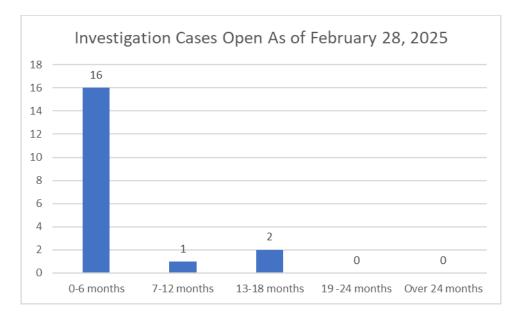


#### Number of Investigative Cases open in the investigation Unit

As of February 28, 2025, there are 19 investigative cases open in the Investigation Unit. A breakdown of the case again is as follows:

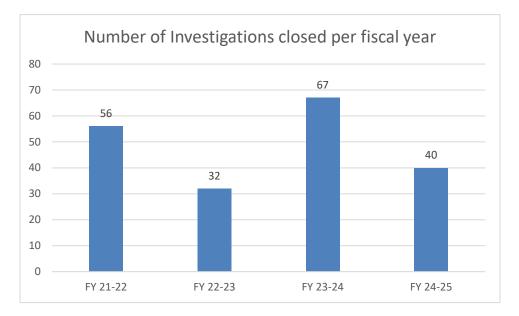
Investigation Cases Open									
Complaint Age	As of February 28, 2025								
0-6 months	16								
7-12 months	1								
13-18 months	2								
19 -24 months	0								
Over 24 months	0								

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#### Number of Investigation Cases Closed

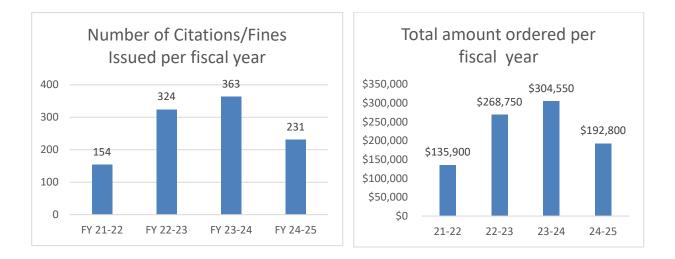
Between November 30, 2024, and February 28, 2025, 17 investigative cases were closed, with a total of 40 cases closed within the FY 24-25.



#### **Number of Citations/Fines issued**

Between November 30, 2024, and February 28, 2025, 136 citations/fines were issued, with a total of 231 citations/fines issued within FY 24-25.

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#### Number of Probation Cases Open

As of February 28, 2025, 24 probationers are being monitored. Of those, 20 are active probationers, and 4 are tolling.



**Dental Hygiene Board of California** 

Agenda Item 14.

Licensing, Examinations, and Continuing Education Update: Statistical Report.

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				APPL	ICATIO	NS RE	CEIVE	D: FY	2024/20	025					
Type of Application	n J	lul.	Aug.	Sept.	Oct.	Nov	. De	ec.	Jan.	Feb.	Mar	Apr	Мау	June	Total YTD
					Initial L	icens	ure Ap	plicat	ions						
RDH Application by Exam		110	56	24	34	5	7	51	49	23					247
RDH Application by Credential		3	2	1	3		2	5	1	3					12
RDHAP Application		8	7	3	3		3	6	14	7					28
Fictitious Name Perr Application	nit	1	5	1	3		0	0	0	4					14
					License	Rene	wal Ap	oplicat	ions						
Type of Application	n J	lul.	Aug.	Sept.	Oct.	Nov	. De	ec.	Jan.	Feb.	Mar	Apr	Мау	June	Total YTD
RDH Renewal Application		995	1,457	1,502	702	915	1,2	253	1,537	1,604					9,965
RDHAP Renewal Application		47	62	74	32	3	8	54	62	67					436
RDHEF Renewal Application		0	0	0	0		0	0	1	0					1
Fictitious Name Perr Renewal Application		0	0	0	6		0	11	6	14					37
				L	ICENSE	S AND	PERM	NITS IS	SUED						
Type of License	Prior	Years						Curi	rent Yea	ar FY 20	24/2025				
	FY 2022/23	FY 2023/2	4 Jul.	Aug.	Sept.	Oct.	Nov.	Dec	. Jan.	Feb.	Mar	Apr	Мау	June	Total YTD
RDH License	802	80	6 55	78	53	19	57	5	7 63	21					403
RDHAP License	71	7	6 2	8	4	4	6		3 8	6					41
Fictitious Name Permit	14	2	4 2	1	4	4	1			2					14

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#### Attachment 1 Law and Ethics Examination

License Type		Registered Dental Hygienist (RDH)												
Exam Title				RDH L	aw & Ethics E	xam								
	Total Tested	Passed	%	Failed	%	1st Attempt to Pass Exam	%	Multiple Attempts to Pass Exam	%					
FY 2022/23	1,050	843	80%	207	20%	691	82%	152	18%					
Out of State	17	15	88%	2	12%	14	93%	1	7%					
FY 2023/224	668	544	81%	124	19%	439	81%	105	19%					
Out of State	20	11	55%	9	45%	9	81%	2	19%					
FY 2024/25	694	512	74%	182	26%	363	71%	149	29%					
Out of State	10	6	86%	4	14%	5	83%	1	17%					

License Type		Registered Dental Hygienist in Alternative Practice (RDHAP)													
Exam Title				RDHAP L	aw and Ethics	s Exam									
	Total Tested	Passed	%	Failed	%	1st Attempt to Pass Exam	%	Multiple Attempts to Pass Exam	%						
FY 2022/23	113	87	77%	26	23%	63	72%	24	28%						
FY 2023/24	77	57	74%	20	26%	43	75%	14	25%						
FY 2024/25	61	57	93%	4	7%	51	89%	6	11%						
Out of State (Only recognized in CA)	0	0	0%	0	0%	0	0%	0	0%						

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	Active	18,115
	Inactive	1,261
Registered	*Delinquent	4,128
Dental	*Cancelled	11,788
Hygienist	*Revoked	44
(RDH)	*Surrendered	35
, , ,	*Other (Deceased)	220
	Retired	839
	Active	783
	Inactive	67
Registered	*Delinquent	142
Dental	*Cancelled	101
Hygienist in	*Revoked	1
Alternative	*Surrendered	3
Practice	*Other (Deceased)	3
(RDHAP)		5
	Retired	38
	Retred	38
	Active	15
Registered	Inactive	2
Dental	*Delinquent	8
Hygienist in	*Cancelled	7
Extended	*Revoked	0
Functions	*Surrendered	0
(RDHEF)	*Other (Deceased, retired, etc.)	0
	Active	148
	Inactive	0
Fictitious	*Delinquent	72
Name Permit	*Cancelled	116
(FNP)	*Revoked	0
(1 NF)	*Surrendered	0
	*Other (Deceased, retired, etc.)	0
	Active	9
Military	Inactive	0
Temporary	*Delinquent	0
Licenses RDH,	*Cancelled	0
RDHAP and	*Revoked	0
RDHEF	*Surrendered	0
	*Other (Deceased)	0
	Retired	0
	Licensed Subtotal (Active, Inactive)	20,400
	*Non-Licensed Subtotal (Delinquent, Cancelled, Revoked, Surrendered, Retired Other)	17,545
	, Total Licenses Issued	37,945

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License Status Definitions					
Active	Current and updated license and allowed to practice in CA. Continuing Education (CE) hours completed within the preceding 24 months (biennially) is required to renew the license.				
Inactive	Current license but cannot practice in CA. CE hours are not required for the biennial license renewal (exempt).				
Delinquent	Biennial license renewal not completed after expiration date. May not practice in CA unless proof of renewal is received and in processing (BPC 121).				
Cancelled	License not renewed for 60 months after the last expiration and may not be renewed, restored, reissued, or reinstated (BPC 1939). May not practice in CA.				
Retired	Cannot practice in CA and not renewable unless licensee re- activates the retired license and pays a one-time fee to re- activate and meet other requirements				
Revoked	Disciplinary action taken; may not practice in CA.				
Surrendered	Disciplinary action taken; may not practice in CA.				
Military Temporary License	New Temporary License for the spouse or domestic partner of an active-duty military member stationed in California if the applicant currently holds an active and unrestricted license in another state.				

Delinquent License Status Per Year 2019-2024					
2019	542				
2020	675				
2021	875				
2022	975				
2023	820				
2024	183				
Total Delinquent Licenses	4,070				

Note: The licenses that have an expiration date of February 28, 2019, and have not paid their renewal and delinquent fees, will automatically cancel effective March 1, 2024 (delinquent for 60 months), and cannot be restored, reissued, or reinstated by law. The cancelling of licenses continues for any licenses delinquent for 60 months pursuant to the law (Business and Professions Code section 1939).

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CA Dental Hygiene Licensee Population								
Counties	CA Population	Active Licensee Population	Inactive Licensee Population	Total Current Active/Inactive Population	CA Population to ACTIVE Licensee Population Ratio			
ALAMEDA	1,616,117	655	27	682	2,467:1			
ALPINE	1,092	0	0	0	0:1			
AMADOR	42,129	21	0	21	2,006:.1			
BUTTE	206,975	72	9	81	2,875:1			
CALAVERAS	46,574	20	2	22	2,329:1			
COLUSA	22,165	8	1	9	2,771:1			
CONTRA COSTA	1,153,031	598	34	632	1,928:1			
DEL NORTE	26,066	6	2	8	4,344:1			
EL DORADO	191,643	188	16	204	1,019:1			
FRESNO	1,018,965	369	21	390	2,761:1			
GLENN	27,898	4	0	4	6,975:1			
HUMBOLDT	133,026	70	5	75	1,900:1			
IMPERIAL	179,174	18	2	20	9,954:1			
INYO	18,312	8	2	10	2,289:1			
KERN	910,889	245	16	261	3,718:1			
KINGS	152,377	61	1	62	2,498:1			
LAKE	67,584	35	0	35	1,931:1			
LASSEN	27,702	13	0	13	2,131:1			
LIVINGSTON	15,028	0	0	0	0:1			
LOS ANGELES	9,606,925	2415	116	2531	3,978:1			
MADERA	165,387	53	2	55	3,121:1			
MARIN	252,660	118	8	126	2,141:1			
MARIPOSA	16,785	5	0	5	3,357:1			
MENDOCINO	88,209	40	4	44	2,205:1			
MERCED	293,630	85	4	89	3,454:1			
MODOC	8,381	3	0	3	2,794:1			
MONO	13,130	8	1	9	1,641:1			
MONTEREY	428,562	145	9	154	2,956:1			
NAPA	132,062	77	3	80	1,715:1			
NEVADA	101,673	65	6	71	1,564:1			
ORANGE	3,121,138	1591	790	2381	1,962:1			
PLACER	429,048	415	30	445	1,034:1			
PLUMAS	18,819	7	1	8	2,688:1			
RIVERSIDE	2,510,643	937	41	978	2,679:1			
SACRAMENTO	1,584,196	853	42	895	1,857:1			
SAN BENITO	68,707	54	6	60	1,272:1			
SAN BERNARDINO	2,196,314	787	36	823	2,791:1			
SAN DIEGO	3,262,770	1494	71	1565	2,184:1			
SAN FRANCISCO	810,202	280	4	284	2,894:1			
SAN JOAQUIN	807,637	294	14	308	2,748:1			
SAN LUIS OBISPO	281,232	205	9	214	1,372:1			

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CA Dental Hygiene Licensee Population							
Counties	CA Population Active Licensee Population Population Total Current Active/Inactive Population		CA Population to ACTIVE Licensee Population Ratio				
SAN MATEO	723,777	279	17	296	2,594:1		
SANTA BARBARA	438,599	176	9	185	2,492:1		
SANTA CLARA	1,876,849	771	34	805	2,434:1		
SANTA CRUZ	258,854	168	13	181	1,542:1		
SHASTA	179,795	154	9	163	1,167.5		
SIERRA	3,178	1	0	1	3178		
SISKIYOU	42,024	19	1	20	2,212:1		
SOLANO	449,551	212	11	223	2,121:1		
SONOMA	480,955	352	14	366	1,366:1		
STANISLAUS	551,634	240	10	250	2,298:1		
SUTTER	97,327	47	3	50	2,071:1		
TEHAMA	64,493	39	0	39	1,654:1		
TRINITY	15,562	3	0	3	5,187:1		
TULARE	481,052	167	8	175	2,881:1		
TUOLUMNE	53,821	34	1	35	1,583:1		
VENTURA	826,309	497	23	520	1,663:1		
YOLO	219,070	70	6	76	3,130:1		
YUBA	87,091	28	1	29	3,110:1		
Total Active/Inactive Licensees that in in California 17,074							
DHBO	C LICENSE POP	ULATION LOC	CATED IN OTH	IER STATES OR C	COUNTRY		
OUTSIDE OF CALIFORNIA					2012		
OUT OF THE COUNTRY					<mark>28</mark>		
*Note: No county provided					*694		
CA Total Licensee Count					<mark>19,369</mark>		

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CA Dental Hygiene RDHAP Licensee Population							
Counties	General Population (GP)	Active RDHAP Licensee Population (LP)	Active License to GP Ratio	Inactive RDHAP	Inactive License to GP Ratio	Total RDHAP: Active/Inactive	General Population to Licensee Population Ratio
ALAMEDA	1,616,117	29		3		32	2,366:1
ALPINE	1,092	0		0		0	0:1
AMADOR	42,129	42		1		43	1,317:1
BUTTE	206,975	1		0		1	1,604:1
CALAVERAS	46,574	0		0		0	1,552:1
COLUSA	22,165	18		0		18	2,463:1
CONTRA COSTA	1,153,031	0		2		2	1,830:1
DEL NORTE	26,066	0		0		0	3,258:1
EL DORADO	191,643	6		1		7	939:1
FRESNO	1,018,965	21		1		22	2,599:1
GLENN	27,898	0		0		0	4,650:1
HUMBOLDT	133,026	7		0		7	1,774:1
IMPERIAL	179,174	0		0		0	8,959:1
INYO	18,312	0		0		0	1,831:1
KERN	910,889	23		0		23	3,490:1
KINGS	152,377	1		1		2	2,458:1
LAKE	67,584	4		1		5	1,931:1
LASSEN	27,702	1		0		1	2,131:1
LIVINGSTON	15,028	0		0		0	0:1
LOS ANGELES	9,606,925	144		14		158	3,529:1
MADERA	165,387	3		0		3	3,007:1
MARIN	252,660	10		1		11	2,005:1
MARIPOSA	16,785	0		0		0	3,357:1
MENDOCINO	88,209	7		0		7	1,877:1
MERCED	293,630	4		0		4	3,299:1
MODOC	8,381	1		0		10	2,794:1
MONO	13,130	0		0		0	1,459:1
MONTEREY NAPA	428,562	4		0		4	2,783:1
NEVADA	132,062	2		0		2	1,651:1
ORANGE	101,673 3,121,138	2 54		0		2 60	1,432:1 1,864:1
PLACER	429,048	13		0 1		14	964:1
PLUMAS	18,819	0		0		0	2,352:1
RIVERSIDE	2,510,643	32		4		36	2,567:1
SACRAMENTO	1,584,196	21		4		25	1,770:1
SAN BENITO	68,707	1		0		1	1,145:1
SAN BERNARDINO	2,196,314	37		2		39	2,669:1
SAN DIEGO	3,262,770	49		5		54	2,085:1
SAN FRANCISCO	810,202	6		0		6	2,853:1
SAN JOAQUIN	807,637	12		0		12	2,622:1
SAN LUIS OBISPO	281,232	14		0		14	1,314:1
SAN MATEO	723,777	11		0		11	2,445:1
SANTA BARBARA	438,599	6		2		8	2,371:1

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CA Dental Hygiene RDHAP Licensee Population							
Counties	General Population (GP)	Active RDHAP Licensee Population (LP)	Active License to GP Ratio	Inactive RDHAP	Inactive License to GP Ratio	Total RDHAP: Active/Inactive	General Population to Licensee Population Ratio
SANTA CLARA	1,876,849	28		1		29	2,331:1
SANTA CRUZ	258,854	2		0		2	1,430:1
SHASTA	179,795	9		2		11	1,103:1
SIERRA	3,178	0		0		0	3,178:1
SISKIYOU	42,024	2		1		3	2,101:1
SOLANO	449,551	6		1		7	2,016:1
SONOMA	480,955	16		0		16	1,300:1
STANISLAUS	551,634	4		1		4	2,207:1
SUTTER	97,327	1		1		2	1,947:1
TEHAMA	64,493	3		0		3	1,654:1
TRINITY	15,562	0		0		0	5,187:1
TULARE	481,052	4		0		4	2,749:1
TUOLUMNE	53,821	5		0		5	1,538:1
VENTURA	826,309	10		2		10	1,589:1
YOLO	219,070	0		0		0	2,883:1
YUBA	87,091	0		0		0	3,003:1
Total         Active/Inactive         Licensees that         in in California         DHBC LICENSE POPULATION LOCATED IN OTHER STATES OR COUNTRY							
OUTSIDE OF CALIFORNIA							2,012
OUT OF THE COUNTRY							28
*Note: No county provided							*694
CA Total Licensee Count							19,369

\*Source for General Populations data -Worldpopulationreview.com.

\*Source for Licensing Populations data – DCA's BreEZe System - The information collected is for the Current/Active and Current/Inactive licenses through February 2025.

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BUSINESS, CONSUMER SERVICES, AND HOUSING AGENCY · GAVIN NEWSOM, GOVERNOR

DENTAL HYGIENE BOARD OF CALIFORNIA 2005 Evergreen Street, Suite 1350 Sacramento, CA 95815 P (916) 263-1978 | F (916) 623-4093 | www.dhbc.ca.gov



#### MEMORANDUM

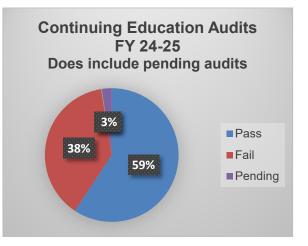
DATE	March 22, 2025
то	Dental Hygiene Board of California
FROM	Kiana Vang Continuing Education Audit Analyst
SUBJECT	Agenda Item 12: Continuing Education Update

#### Continuing Education Update

When initiating a CE audit, licensees are selected at random by the computer for staff to conduct the audit. The selected licensees have already completed their prior license renewals where they've attested under the penalty of perjury on the License Renewal Application that the number of required continuing education (CE) hours required by law to renew the license have been completed for the renewal.

In FY 2024/25, the Board initiated 666 Continuing Education (CE) audits through 02/28/2025. From the audits, there continues to be similar trends in the pass and fail rate of audited licensees.

Continuing Education Audits					
	FY	FY	FY		
	22/23	23/24	24/25		
Pass	412	164	395		
Fail	250	102	254		
Other					
(Waived per					
16 CCR					
1017(m) -					
disability)	10	3	1		
Pending	24	37	16		
Total	666				



The Board has received many reasons from

licensees for failure to comply with the CE Audit. Frequently, licensees have expressed they have misplaced, destroyed, or lost their records. Pursuant to <u>Title 16 CCR 1017(n)</u>, licensees shall retain for a period of three renewal cycles (6 years) the certificates of CE course completion issued to licensees and shall forward to the Board only upon request for an audit. A licensee who fails to retain the certification shall contact the CE provider to obtain a duplicate certification for submission to the Board and the licensee's record.

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Failed audits are broken into three categories: No Responses, Mandatory Courses, and Invalid CE Providers. Of those, 12% did not respond to the CE audit, 60% failed to complete at least one mandatory CE course, and 28% submitted a certificate with an invalid provider. The no responses may have been due to the licensee not completing any CE units before renewing their license, or failure to receive their CE audit notice due to not updating their address of record information.

Mandatory courses were either completed through an invalid CE Provider or completed outside of their audit renewal period as their order of abatement. The invalid provider may have had an expired permit, may not have been approved to teach a mandatory course, or may have had an invalid provider number.

Once a licensee has failed a CE audit, the file is forwarded to the Board's Enforcement Unit to work through them in issuing citation and fines with or without orders of abatement to address the CE deficiency. Pursuant to <u>Title 16 CCR 1139</u>, the Board's Executive Officer or designee has the authority to issue a citation containing an order to pay a fine not to exceed \$5,000, and an order of abatement against a licensee for violation of the laws that govern the practice of dental hygiene. For failed CE audits, the Board has issued citation and fines in varying amounts ranging from \$50 - \$1,750 depending on the egregiousness of the failed audit. When issuing a citation, the Board considers many factors including but not limited to 1) The number of CE hours and type the licensee is deficient; 2) The licensee's reason for failing the audit; and 3) Whether the licensee completed mandatory CE hours in the required coursework of Infection Control, the Dental Practice Act, and Basic Life Support. Additionally, as with any citation that is issued, the Board references <u>Title 16 CCR 1140 Criteria to be Considered</u> when issuing a citation.

To communicate to licensees and the public, the Board has posted a link on the homepage of the website (<u>www.dhbc.ca.gov</u>) that opens directly to important continuing education information. Also, under the Licensee tab on the website, the open selection has a CE link to the same information. In addition, Board staff sent an email blast to all licensees and email subscribers about the CE Audit program and where to find CE information on our website.



**Dental Hygiene Board of California** 

Agenda Item 15.

Future Agenda Items.

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**Dental Hygiene Board of California** 

Agenda Item 16.

**Closed Session – Full Board.** 

a) Pursuant to Government Code Section 11126(c)(3), the Board will Deliberate on Disciplinary Actions and Decisions to be Reached in Administrative Procedure Act Proceedings. If there are no disciplinary actions and decisions to be addressed in Closed Session, it will be announced.

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**Dental Hygiene Board of California** 

Agenda Item 17.

Adjournment.

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