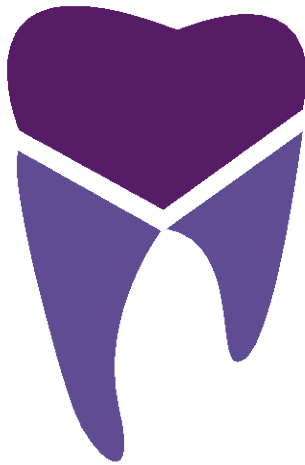




DHBC

Dental Hygiene
Board of California

**Saturday, November 8, 2025
DHBC Board Meeting Materials**





Notice is hereby given that a public meeting of the
Dental Hygiene Board of California (DHBC) will be held as follows:

DHBC MEETING AGENDA

The DHBC welcomes and encourages public participation in its meetings.
The public may take appropriate opportunities to comment on any issue before the Board at the
time the item is heard.

Meeting Date and Time

Saturday, November 8, 2025

9:00 am until Adjournment

**The DHBC will conduct the meeting in person, via WebEx teleconference for
interaction, and Webcast viewing through the DCA portal listed below.**

In Person Meeting Location

DHBC Headquarters Building
2005 Evergreen Street
1st Floor Hearing Room
Sacramento, CA 95815

Instructions for WebEx Meeting Participation

The preferred audio connection is via telephone conference and not the microphone
and speakers on your computer. The phone number and access code will be
provided as part of your connection to the meeting. Please see the instructions
attached hereto to observe and participate in the meeting using WebEx from a
Microsoft Windows-based PC. Members of the public may, but are not obligated to,
provide their names or personal information as a condition of observing or
participating in the meeting. When signing into the WebEx platform, participants may
be asked for their name and email address. Participants who choose not to provide
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another alternative, so that the meeting moderator can identify individuals who wish
to make a public comment. Participants who choose not to provide their email
address may utilize a fictitious email address in the following sample format:
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For all those who wish to participate or observe the meeting, please log on to the
website below. If the hyperlink does not work when clicked on, you may need to
highlight the entire hyperlink, then right click. When the popup window opens, click on
“Open Hyperlink” to activate it, and join the meeting.

[Webex Meeting Link](#)

<https://dca-meetings.webex.com/dca-meetings/j.php?MTID=md290fde74949ee2a2d77596a797d5ece>

If joining using the link above:

Webinar number: 2489 915 3566

Webinar password: DHBC118

If joining by phone:

+1-415-655-0001 US Toll

Access code: 2489 915 3566

Passcode: 3422118

The meeting will be webcast, provided there are no unforeseen technical difficulties or limitations. To view the webcast, please visit [Live Webcasts – Department of Consumer Affairs \(thedcapage.blog\)](#). The meeting will not be cancelled if webcast is not available. Meeting adjournment may not be webcast if it is the only item that occurs after a closed session.

Members of the Board

President – Joanne Pacheco, RDH Educator Member

Vice President – Sonia “Pat” Hansen, RDH Member

Secretary – Naleni “Lolly” Tribble-Agarwal, RDH Member

RDHAP Member – Michael Long

Dentist Member – Dr. Sridevi Ponnala

Public Member – Dr. Julie Elginer

Public Member – Sherman King

Public Member – Dr. Justin Matthews

Public Member – Nicolas Quach

**The DHBC welcomes and encourages public participation in its meetings.
Please see public comment specifics at the end of this agenda.**

The DHBC may act on any item listed on the agenda, unless listed as informational only. All times are approximate and subject to change. Agenda items may be taken out of order to accommodate speakers and to maintain a quorum. The meeting may be cancelled without notice.

Agenda

Committee Meetings:

1. Legislation and Regulatory Committee (LEG/REG) Meeting:

- LEG REG 1. Roll Call & Establishment of Quorum.
- LEG REG 2. Public Comment for Items Not on the Agenda.
[The DHBC may not discuss or act on any matter raised during the Public Comment section that is not included on this agenda, except whether to decide to place the matter on the agenda of a future meeting [Government Code sections 11125 & 11125.7(a).]
- LEG REG 3. Update and Regulatory Townhall Meeting Minutes for CCR section 1116 & 1116.5.
- LEG REG 4. Discussion and Possible Action on Amendments to California Code of Regulations (CCR), Title 16, Sections 1116: Mobile Dental Hygiene Clinics; Issuance of Approval and 1116.5: Registered Dental Hygienist in Alternative Practice; Physical Facility Registration.
- LEG REG 5. Status of Dental Hygiene Board of California (DHBC) Regulatory Packages.
- LEG REG 6. Discussion and Possible Action on Proposed Amendments to the Business and Professions Code:
- a) Add Section 1915.1 – Dental Hygiene Students Participating in Sponsored Health Events: Access to Care.
 - b) Amend Section 1926.3 – RDHAPs to Report Working Locations for Board Statistics.
 - c) Amend Section 1941 – Accrediting Agencies for Dental Hygiene Educational Programs.
 - d) Add Section 1961.5 – Post Board Enforcement Actions on Website and Executive Officer Citation Removal.
- LEG REG 7. Legislative Update: Discussion of 2025 Bills of Interest and Legislative Calendar:
- a) Assembly Bill (AB) 224 Bonta: Health care coverage: essential health benefits.
 - b) AB 341 Arambula: Oral Health for People with Disabilities Technical Assistance Center Program.
 - c) AB 350 Bonta: Health care coverage: fluoride treatments.
 - d) AB 371 Haney: Dental coverage.
 - e) AB 489 Bonta: Health care professions: deceptive terms or letters: artificial intelligence.
 - f) AB 742 Elhawary: Department of Consumer Affairs: licensing: applicants who are descendants of slaves.

- g) AB 873 Alanis: Dentistry: dental assistants: infection control course.
- h) AB 966 Carrillo: Dental Practice Act: foreign dental schools.
- i) AB 980 Arambula: Health care: medically necessary treatment.
- j) AB 1307 Ávila Farías: Licensed Dentists from Mexico Pilot Program.
- k) AB 1418 Schiavo: Department of Health Care Access and Information.
- l) Senate Bill (SB) 62 Menjivar: Health care coverage: essential health benefits.
- m) SB 351 Cabaldon: Health Facilities.
- n) SB 386 Limón: Dental providers: fee-based payments.
- o) SB 470 Laird: Bagley-Keene Open Meeting Act: teleconferencing.
- p) SB 744 Cabaldon: Accrediting agencies.
- q) SB 861 Committee on Business, Professions and Economic Development: Committee on Business, Professions and Economic Development. Consumer affairs (Omnibus Bill).
- r) Tentative 2026 Legislative Calendar.

LEG REG 8. Discussion and Possible Action on the July 19, 2025, Legislative and Regulatory Committee Meeting Minutes.

LEG REG 9. Future Agenda Items.

LEG REG 10. Adjournment of the Legislation and Regulatory Committee.

2. Education Committee (EDU) Meeting:

EDU 1. Roll Call & Establishment of Quorum.

EDU 2. Public Comment for Items Not on the Agenda.
[The DHBC may not discuss or act on any matter raised during the Public Comment section that is not included on this agenda, except whether to decide to place the matter on the agenda of a future meeting [Government Code sections 11125 & 11125.7(a).]

EDU 3. Discussion and Possible Action on the Report from the Dental Hygiene Educational Program Penalty Rubric Taskforce.

EDU 4. Discussion and Possible Action on Board Acceptance of the Revised Accreditation Nomenclature Pursuant to the United States Department of Education.

EDU 5. Dental Hygiene Educational Program Site Visit Update.
(a) Pasadena City College

- (b) Taft College
- (c) Concorde Career College-San Diego
- (d) Cerritos College
- (e) Concorde Career College – Garden Grove
- (f) Concorde Career College-San Bernardino
- (g) West Coast University
- (h) Diablo Valley College
- (i) Dental Hygiene Educational Program Site Visit Schedule

EDU 6. Discussion and Possible Action on the July 19, 2025, Education Committee Meeting Minutes.

EDU 7. Future Agenda Items.

EDU 8. Adjournment of the Education Committee.

3. FULL Board Meeting:

FULL 1. Roll Call & Establishment of a Quorum.

FULL 2. Public Comment for Items Not on the Agenda.

[The DHBC may not discuss or act on any matter raised during the Public Comment section that is not included on this agenda, except whether to decide to place the matter on the agenda of a future meeting [Government Code sections 11125 & 11125.7(a).]

FULL 3. President's Report.

FULL 4. Update from the Department of Consumer Affairs (DCA) Executive Staff.

FULL 5. Update from the Dental Board of California (DBC).

FULL 6. Discussion and Possible Action to Approve the July 19, 2025, Full Board Meeting Minutes.

FULL 7. Executive Officer's Report.

- Personnel.
- Budget.
- Administration – EO Updates.

FULL 8. Discussion and Possible Action on DHBC Election of Board of Officers and Update on 2026 Meeting Dates.

FULL 9. Discussion and Possible Action on Updating the Board Member Procedural Manual.

FULL 10. Discussion and Possible Action on Legislative and Regulatory Committee Report and Recommendation(s).

FULL 11. Discussion and Possible Action on Education Committee Report and Recommendation(s).

FULL 12. Enforcement Update: Statistical Report.

FULL 13. Licensing, Continuing Education Audits, and Examination Update: Statistical Reports.

FULL 14. Future Agenda Items.

<<Closed Session>>

FULL 15. ***Closed Session – Full Board***

- Pursuant to Government Code Section 11126(c)(3), the Board will Deliberate on Disciplinary Actions and Decisions to be Reached in Administrative Procedure Act Proceedings. If there are no disciplinary actions and decisions to be addressed in Closed Session, it will be announced.

<<Return to Open Session>>

FULL 16. Adjournment.

Public comments will be taken on the agenda items at the time the specified item is raised. Government Code section 11125.7 provides the opportunity for the public to address each agenda item during discussion or consideration by the Board prior to the Board taking any action on said item. Members of the public will be provided appropriate opportunities to comment on any issue before the Board, but the Board President may, at his or her discretion, apportion available time among those who wish to speak. Individuals may appear before the Board to discuss items not on the agenda; however, the Board can neither discuss nor take official action on these items at the time of the same meeting [Government Code sections 11125, 11125.7(a).]

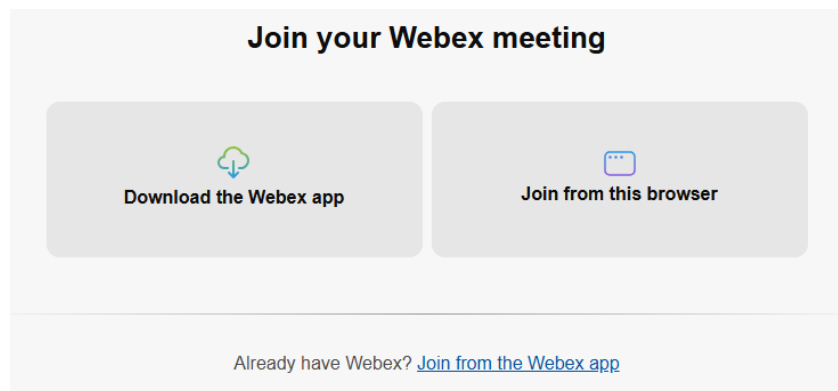
A person who needs a disability-related accommodation or modification in order to participate in the meeting may make a request by contacting the DHBC at 916-263-1978, via email at dhbcinfo@dca.ca.gov, or by sending a written request to 2005 Evergreen Street, Suite 1350, Sacramento, CA 95815. Providing your request at least five business days prior to the meeting will help to ensure availability of the requested accommodation.

For further information about the meeting, please contact Crystal Yuyama at 916-576-5012, via email at dhbcinfo@dca.ca.gov, or mail at 2005 Evergreen St., Suite 1350, Sacramento, CA 95815 or our website at www.dhbc.ca.gov.

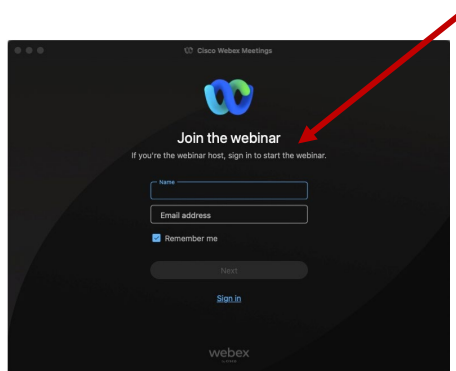
Recommended: Join using the meeting link.

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- 3 Enter your name and email address*. Click "Next."
Accept any request for permission to use your microphone and/or camera.



*Members of the public are not obligated to provide their name or personal information and may provide a unique identifier such as their initials or another alternative as well as a fictitious email address like in the following sample format: XXXXX@mailinator.com.

Alternative 1. Join from Webex.com

- 1 Click on “Join a Meeting” at the top of the Webex window.



- 2 Enter the meeting/event number and click “Continue.” Enter the event password and click “OK.” This can be found in the meeting notice you received or on the meeting agenda.

A screenshot of the Webex 'Enter the meeting number' form. It features the Webex logo at the top. Below it, the text 'Enter the meeting number' is followed by a small help icon. There is a text input field labeled 'Meeting number' with a red box around it. Below the input field is a 'Continue' button with a red arrow pointing to it.

To view more information about the event, enter the event password.

A screenshot of the Webex 'Enter the event password' form. It shows the text 'Event number: 2482 000 5913' above a text input field labeled 'Enter the event password' with a red box around it. Below the input field is an 'OK' button with a red arrow pointing to it.

- 3 The meeting information will be displayed. Click “Join Event.”

< Back to List

Meeting Name

Jones, Shelly@DCA | 9:45 AM - 9:55 AM | Thursday, Oct 14 2021 |
(UTC-07:00) Pacific Time (US & Canada)



Join Event



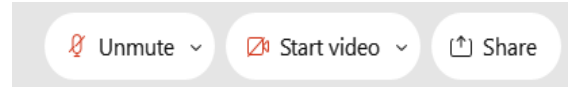
OR

Alternative 2. Connect via Telephone



You may also join the meeting by calling in using the phone number, access code, and passcode provided in the meeting notice or on the agenda.

Microphone control (mute/unmute button) is located at the bottom of your Webex window.



Green microphone = Unmuted: People in the meeting can hear you.



Red microphone = Muted: No one in the meeting can hear you.

Note: Only panelists can mute/unmute their own microphones. Attendees will remain muted unless the moderator invites them to unmute their microphone. Only panelists will be offered starting their video camera.

Attendees/Members of the Public

Joined via Meeting Link

The moderator will call you by name and indicate a request has been sent to unmute your microphone. Upon hearing this prompt:

Click the Unmute me button on the pop-up box that appears.



Joined via Telephone (Call-in User)



- When you are asked to unmute yourself, press *6.
- When you are finished speaking, press *6 to mute yourself again.

If you cannot hear or be heard

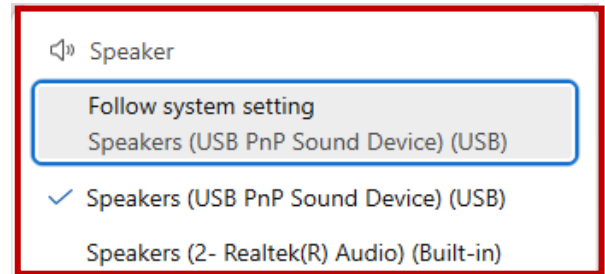
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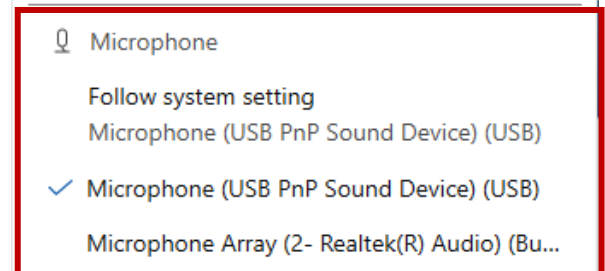
2 From the drop-down menu, select different:

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- Audio settings will offer testing of your devices, and let you choose a different device.

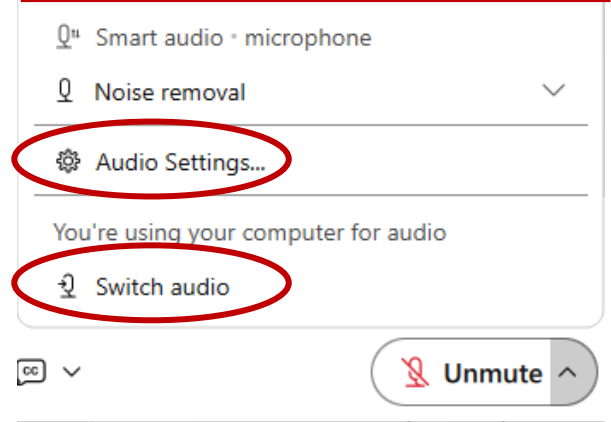
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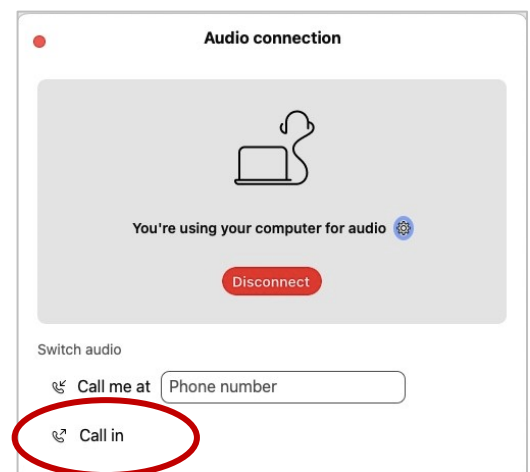


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3 To link your phone to your Webex session, enabling your phone to become your microphone and speaker source:

- Click on "Switch audio".
- Select "Call in", which will show the phone number to call and the meeting login information.



Joined via Meeting Link

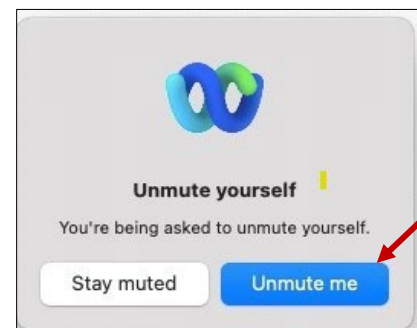
- Locate the hand icon at the bottom of the Webex window.
- Click the hand icon to raise your hand.
- Repeat this process to lower your hand.



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Upon hearing this prompt:

Click the Unmute me button on the pop-up box that appears.

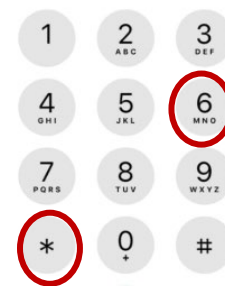


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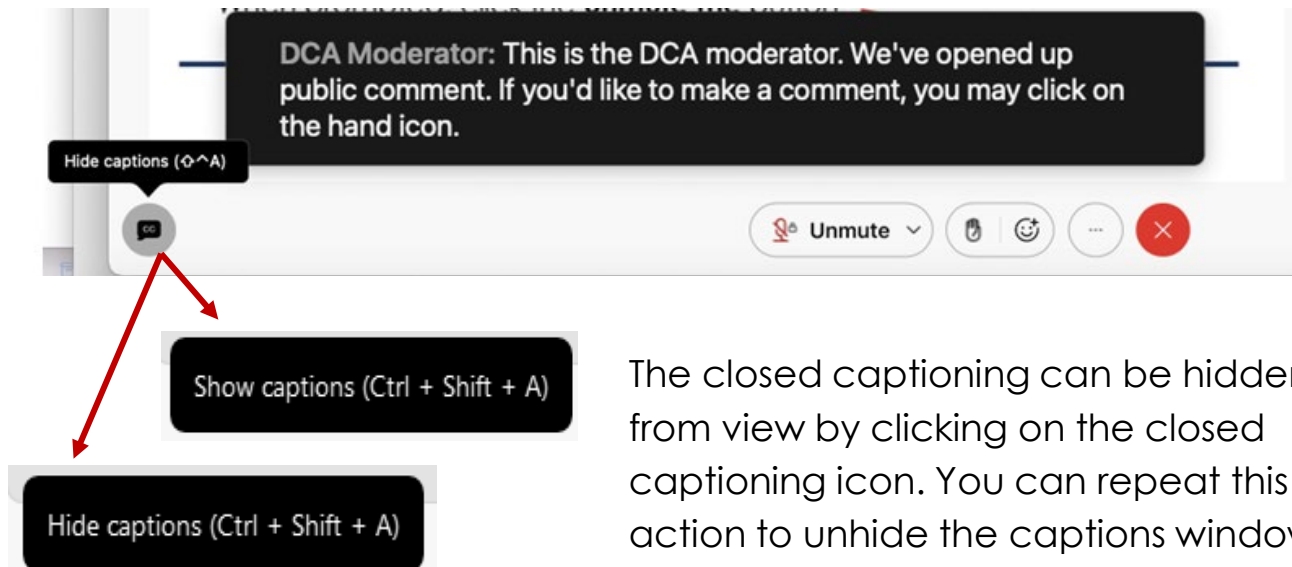


Press *3 to raise or lower your hand.

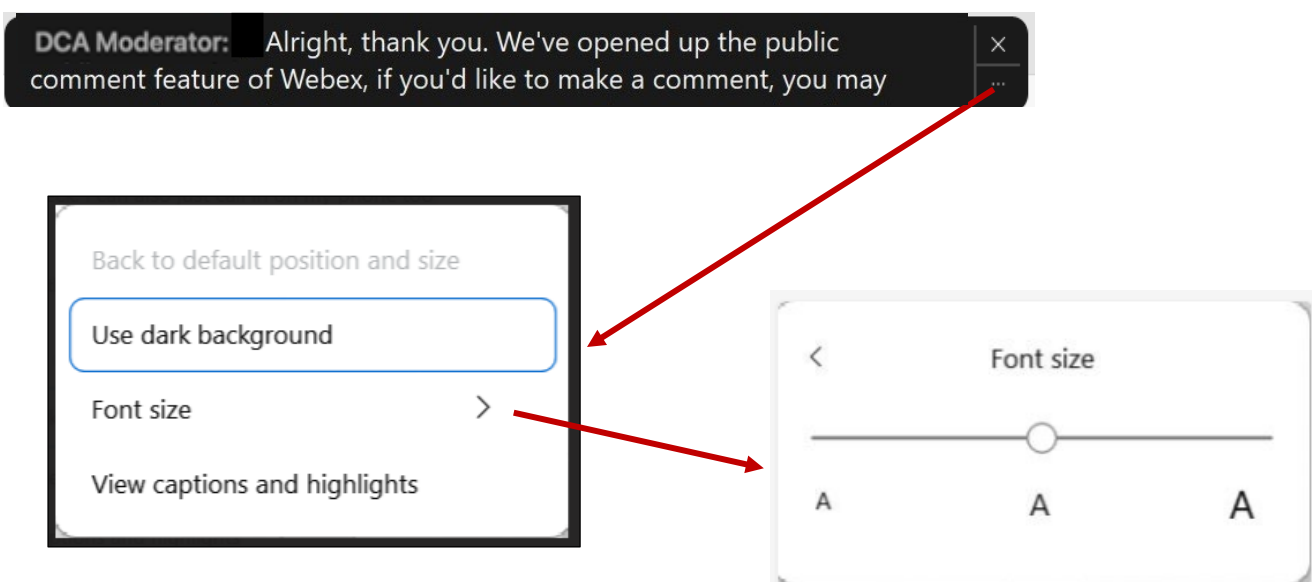
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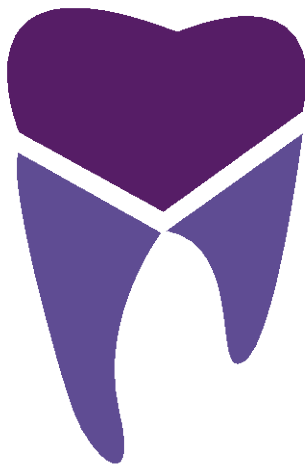


Webex provides real-time closed captioning displayed in a dialog box in your Webex window. The captioning box can be moved by clicking on the box and dragging it to another location on your screen.



You can view the closed captioning dialog box with a light or dark background or change the font size by clicking the 3 dots on the right side of the dialog box.





DHBC

Dental Hygiene
Board of California

Saturday, November 8, 2025
DHBC FULL BOARD Meeting Materials





Notice is hereby given that a public meeting of the Dental Hygiene Board of California (DHBC) will be held as follows:

DHBC FULL BOARD MEETING AGENDA

The DHBC welcomes and encourages public participation in its meetings. The public may take appropriate opportunities to comment on any issue before the Board at the time the item is heard.

Meeting Date and Time

Saturday, November 8, 2025
9:00 am until Adjournment

The DHBC will conduct the meeting in accordance with Government Code section 11123, subdivision (a), via WebEx teleconference for interaction.

In Person Meeting Location

DHBC Headquarters Building
2005 Evergreen Street
1st Floor Hearing Room
Sacramento, CA 95815

Instructions for WebEx Meeting Participation

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Members of the Board

President – Joanne Pacheco, RDH Educator Member
Secretary – Naleni “Lolly” Tribble-Agarwal, RDH Member
RDHAP Member – Michael Long
RDH Member – Sonia “Pat” Hansen
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Agenda

1. Roll Call & Establishment of Quorum.
2. Public Comment for Items Not on the Agenda.

[The DHBC may not discuss or act on any matter raised during the Public Comment section that is not included on this agenda, except whether to decide to place the matter on the agenda of a future meeting [Government Code sections 11125 & 11125.7(a).]

3. President's Report.
4. Update from the Department of Consumer Affairs (DCA) Executive Staff.
5. Update from the Dental Board of California (DBC).
6. Discussion and Possible Action to Approve the July 19, 2025, Full Board, Education Committee, and the Legislative & Regulatory Committee Meeting Minutes.
7. Executive Officer's Report.
 - Personnel.
 - Budget.
 - Administration – EO Updates.
8. Discussion and Possible Action on Updating the Board Member Procedural Manual.
9. Discussion and Possible Action on Education Committee Meeting Report and Recommendation(s).
10. Discussion and Possible Action on Legislative and Regulatory Committee Meeting Report and Recommendation(s).
11. Enforcement Update: Statistical Report.
12. Licensing, Continuing Education Audits, and Examination Update: Statistical Reports.
13. Future Agenda Items.

<<Recess to Reconvene the Full Board for Closed Session>>

14. Closed Session – Full Board

- Pursuant to Government Code Section 11126(c)(3), the Board will Deliberate on Disciplinary Actions and Decisions to be Reached in Administrative Procedure Act Proceedings. If there are no disciplinary actions and decisions to be addressed in Closed Session, it will be announced.

<<Return to Open Session>>

15. Adjournment.

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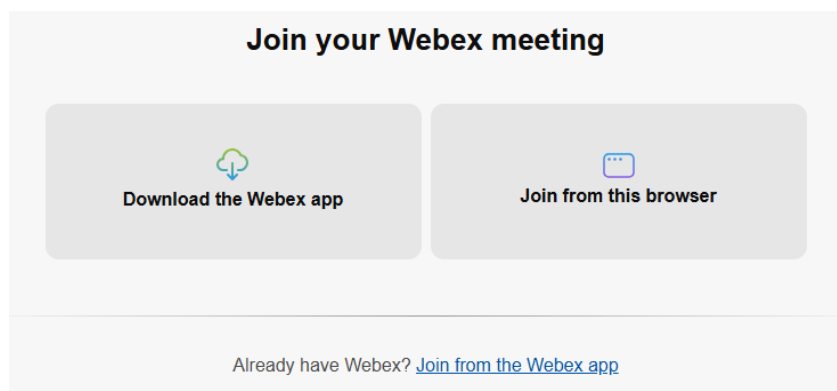
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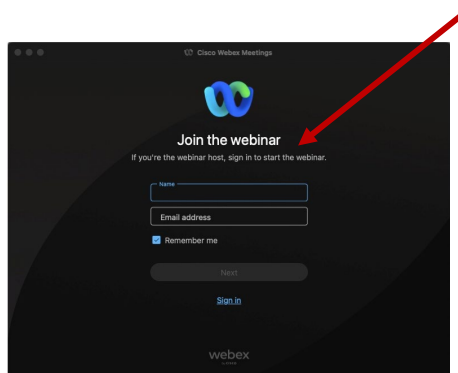
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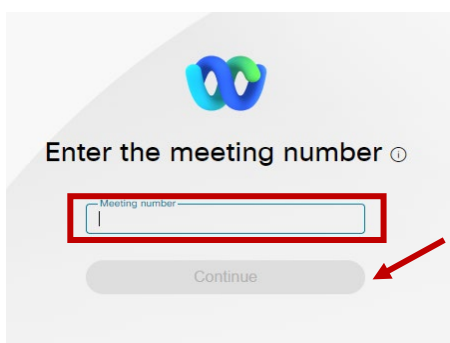
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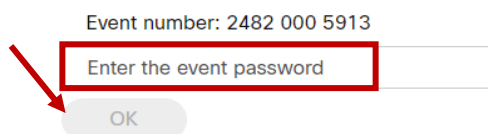
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Meeting Name

Jones, Shelly@DCA | 9:45 AM - 9:55 AM | Thursday, Oct 14 2021 |
(UTC-07:00) Pacific Time (US & Canada)



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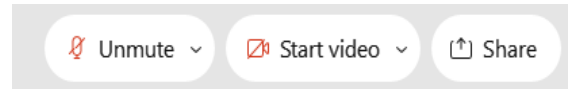
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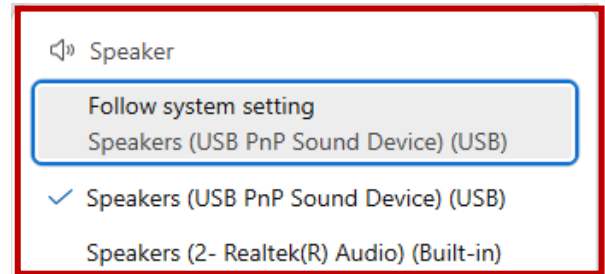
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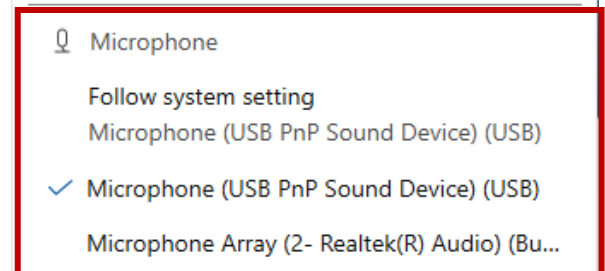
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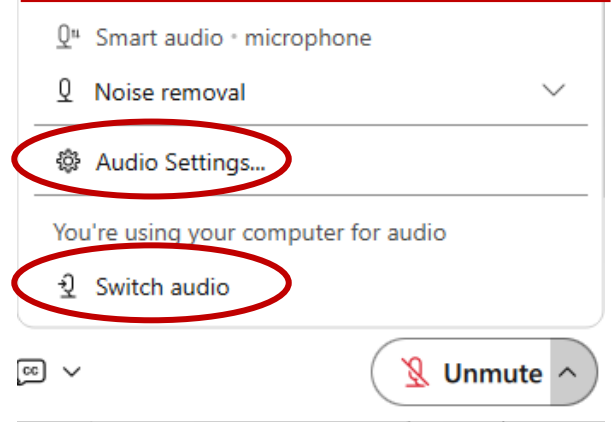
A



B

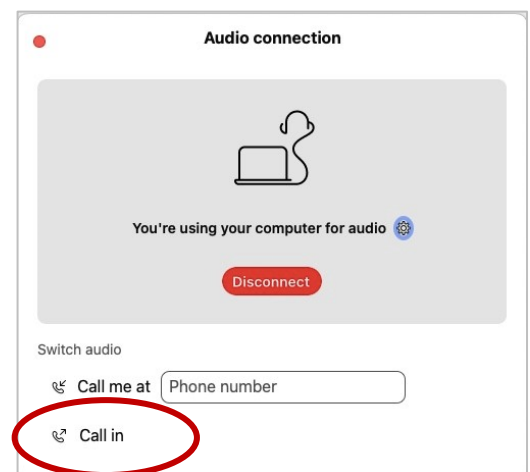


C



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Joined via Meeting Link

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- Click the hand icon to raise your hand.
- Repeat this process to lower your hand.



The moderator will call you by name and indicate a request has been sent to unmute your microphone.

Upon hearing this prompt:

Click the Unmute me button on the pop-up box that appears.

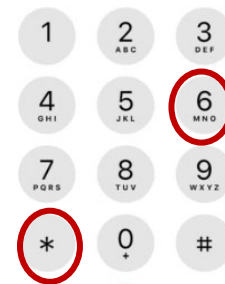
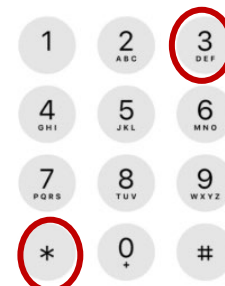


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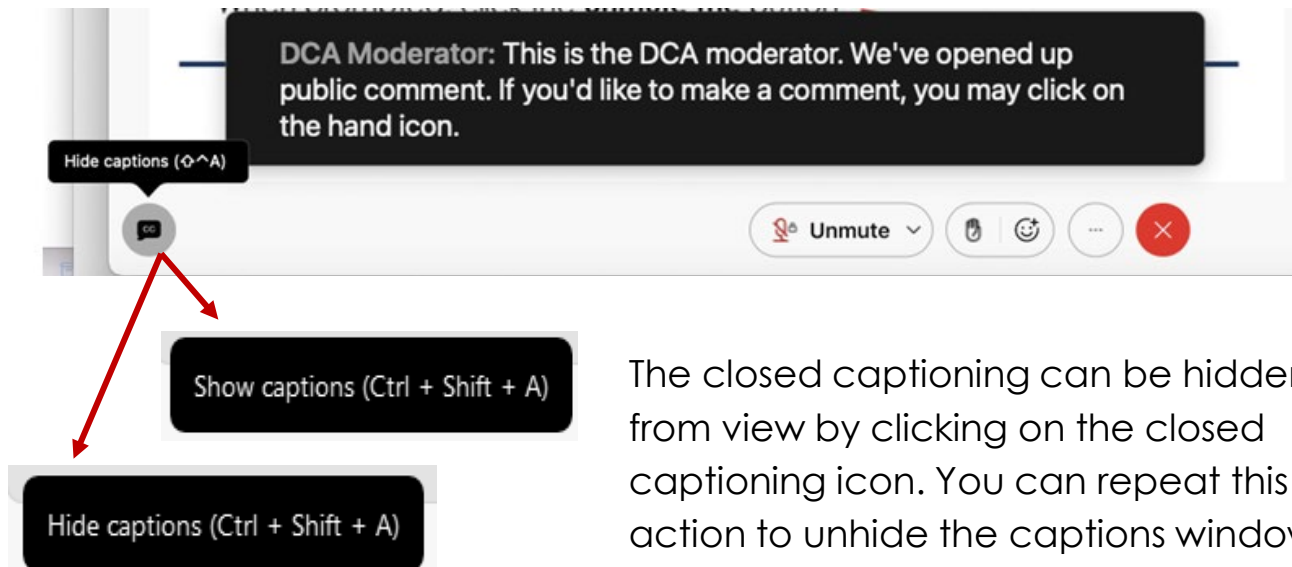


Press *3 to raise or lower your hand.

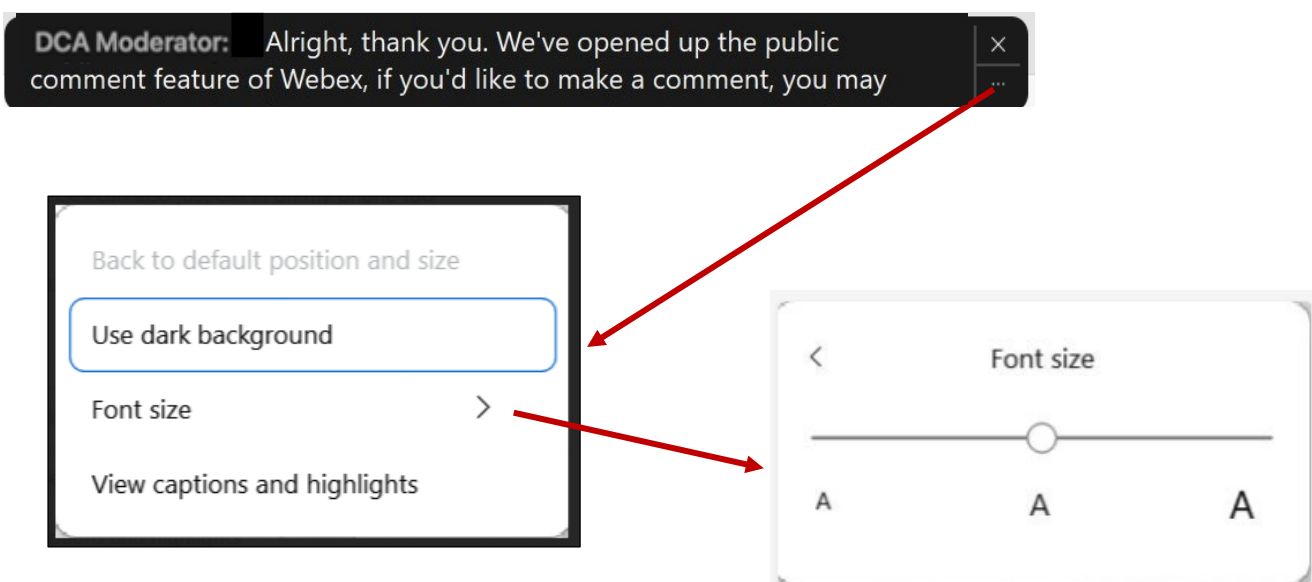
- When you are asked to unmute yourself, press *6.
- When you are finished speaking, press *6 to mute yourself again.



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You can view the closed captioning dialog box with a light or dark background or change the font size by clicking the 3 dots on the right side of the dialog box.





Member	Present	Absent
Julie Elginer		
Sonia "Pat" Hansen		
Sherman King		
Michael Long		
Justin Matthews		
Joanne Pacheco		
Sridevi Ponnala		
Nicolas Quach		
Lolly Agarwal		

Saturday, November 8, 2025

Dental Hygiene Board of California

FULL Board Agenda Item 1.

Roll Call & Establishment of Quorum.

Board Secretary to call the Roll.



Saturday, November 8, 2025

Dental Hygiene Board of California

FULL Board Agenda Item 2.

Public Comment for Items Not on the Agenda.

[The Board may not discuss or act on any matter raised during the Public Comment section that is not included on this agenda, except whether to decide to place the matter on the agenda of a future meeting (Government Code Sections 11125 & 11125.7(a).]



Saturday, November 8, 2025

Dental Hygiene Board of California

FULL Board Agenda Item 3.

President's Report.



Saturday, November 8, 2025

Dental Hygiene Board of California

FULL Board Agenda Item 4.

**Update from the Department of Consumer Affairs (DCA)
Executive Staff.**



Saturday, November 8, 2025

Dental Hygiene Board of California

FULL Board Agenda Item 5.

Update from the Dental Board of California (DBC).



Saturday, November 8, 2025

Dental Hygiene Board of California

FULL Board Agenda Item 6.

**Discussion and Possible Action to Approve the
July 19, 2025, Full Board Meeting Minutes.**



Dental Hygiene Board of California Full Board Meeting Minutes

Saturday, July 19, 2025

DRAFT

DHBC Headquarters Building
2005 Evergreen Street
1st Floor Hearing Room
Sacramento, CA 95815

DHBC Members Present:

President – Joanne Pacheco, Registered Dental Hygienist (RDH) Educator Member
Vice President – Sonia “Pat” Hansen, RDH Member
Secretary – Naleni “Lolly” Tribble-Agarwal, RDH Member
Registered Dental Hygienist in Alternative Practice (RDHAP) Member – Michael Long
Public Health Dentist Member – Dr. Sridevi Ponnala
Public Member – Dr. Julie Elginer
Public Member – Sherman King
Public Member – Dr. Justin Matthews
Public Member – Vacant

DHBC Staff Present:

Anthony Lum, Executive Officer
Adina A. Pineschi-Petty, Doctor of Dental Surgery (DDS), Education, Legislative, and Regulatory Specialist
Crystal Yuyama, Administrative Analyst
Yuping Lin, Department of Consumer Affairs (DCA) Legal Counsel
Elizabeth Dietzen-Olsen, DCA Regulatory Legal Counsel

Joanne Pacheco, President of the Dental Hygiene Board of California (DHBC, Board) reviewed meeting guidelines and called the meeting to order at **9:02 a.m.** Executive Officer Anthony Lum provided directions to the nearest emergency exits and restroom locations.

1. FULL Board Agenda Item 1: Roll Call and Establishment of a Quorum.

Joanne Pacheco, President called the meeting to order at **10:56 a.m.** Board Secretary Naleni “Lolly” Tribble-Agarwal completed the roll call, and a quorum was established with eight (8) members present.

2. FULL Board Agenda Item 2: Public Comment for Items Not on the Agenda.

Board Member comment: None.

Public comment: None.

3. FULL Board Agenda Item 3: President's Report.

Joanne Pacheco, Board President, reported on the following:

President Pacheco reported she participated in the Dental Board of California's (DBC) May 14-15, 2025, board meetings in Anaheim where she provided an update of the DHBC's activities, projects, and program status. She also provided some comments on a bill (AB 873) to their Dental Assistant Council that has newly hired dental assistants complete a course in infection control (IC) within 90 days from the first day of employment. The proposed language changes existing law which has them complete the IC course prior to performing any basic supportive dental procedures where IC issues could arise. For consumer protection, it is safer if the dental assistant completes the IC course prior to any duties concerning patient care. The bill is still active and has since been amended to 60 days for the IC course which is still a long time to be working with patients and not have the IC knowledge necessary to safely be in the dental care environment. The President stated that it was good to see some familiar faces at the meeting since leaving the DBC's board at the end of 2024.

She oversaw and participated in the Board's additional meeting on Tuesday, May 27, 2025. The members met to act on board business in the legislative and regulatory areas and voted to change the November 2025 meeting date to Friday and Saturday, November 7 – 8, 2025, due to several board members having conflicting schedules with the original meeting dates the following week.

President Pacheco shared that she participated in the first Dental Hygiene Educational Program Penalty Rubric Taskforce. During the meeting, they initiated taskforce goals and outlined general areas of concern. She reported that the taskforce plans to move into more specific areas in upcoming meetings. The President stated that the taskforce anticipates several future meetings due to the size and scope of this project. The next meeting is scheduled for Tuesday, July 22, 2025.

Lastly, the President stated she and EO Lum met at least twice a month for the past couple of months for updates on Board issues and for items that need her attention.

Board Member comment: None.

Public comment: None.

4. FULL Board Agenda Item 4: Update from the Department of Consumer Affairs (DCA) Executive Staff.

Shelly Jones, Department of Consumer Affairs (DCA) Board and Bureau Relations Representative, welcomed the recently appointed member, Nicolas Quach to the Board. She congratulated the Board on being fully seated. Ms. Jones reported on the following:

a. Governor's Reorganization Plan:

In January, Governor Newsom released his proposed 2025-26 State budget, which included a proposal to split DCA's oversight Agency, the Business, Consumer Services, and Housing Agency into two state agencies – the California Housing and Homelessness Agency and the Business and Consumer Services Agency.

After public hearings and review by the Little Hoover Commission and the Legislature the Governor's Reorganization Plan was enacted on July 5.

Again, the new Business and Consumer Services Agency will be responsible for consumer affairs, licensing and enforcement, and the Department of Consumer Affairs would be among the eight (8) departments in this new agency.

The two new agencies will officially become operative on July 1, 2026.

DCA will participate in multiple Agency workgroups on the logistics required to transition to the new agency. DCA will continue to keep Board and Bureau leadership apprised throughout the year ahead.

b. Hybrid Telework Transition:

On March 3, 2025, Governor Newsom issued an executive order requiring all State agencies and departments to update their hybrid telework policies for employees and increase from two to four days in office per week beginning on July 1, 2025.

At the end of June, agreements with several labor unions representing employees within the Department of Consumer Affairs were released, delaying the four-day in-office requirement by one year.

DCA continues to host bi-weekly meetings with board and bureau leadership to share information and answer questions.

c. Travel Updates

On June 9, 2025, the Department of Finance (DOF) issued guidance for out-of-state travel in the upcoming fiscal year. Travel outside of California will be limited to essential

travel that is required to conduct state business – meaning requests should only be made for mission-critical needs.

DCA distributed a memo to all boards and bureaus on June 16, 2025, detailing the criteria for mission critical travel including but not limited to enforcement actions, revenue collection, statutory requirements, auditing and litigation.

Additionally, all requests must be provided to DCA's Budget Office eight weeks in advance to allow for review by DCA, Agency, and the Governor's Office. Any questions can be directed to the Board's assigned budget analyst at DCA.

DCA would like to remind Board Members and staff of our collective responsibility to always work to minimize the cost to the State through responsible travel planning and scheduling.

To best serve the public, it is incumbent upon all of us to ensure that Board members and staff are fiscally prudent in their decisions, especially when traveling for Board business.

DCA is reminding members and staff to evaluate if a rental car is always necessary versus ride-sharing services. Carpooling is also highly encouraged when renting vehicles. DCA knows that there may be new travel costs Board Members are experiencing as well, such as baggage charges, so please keep receipts to ensure reimbursements.

For any questions, please reach out to MemberRelations@dca.ca.gov.

Board Member comment: Member Elginer stated that she attended the New Board Member Training in June 2025 and found the training to be very thorough compared to her previous experience being onboarded as a gubernatorial appointee over ten years ago. She congratulated the DCA and Leadership team that orchestrated the training for a job well done.

Member Elginer also requested if Board and Bureau Relations would consider modifying the training for members who have already been appointed or have been re-appointed. She stated that the New Board Member Training is great for first time appointments but shared that the seven-to-eight-hour training is a large time commitment for much of the information to be review for returning members. Member Elginer offered herself as a resource to help modify this training if changes are considered. In response, Ms. Jones stated that she will take this comment back to the Executive team for consideration. Ms. Jones also stated a benefit of having the experienced board members attend the training together would allow them to share their experiences and provide feedback to the new incoming members.

Vice President Hansen asked when the last time the travel reimbursements have been reviewed. Ms. Jones stated that part of the travel reimbursements is directly related to the

federal level and would follow up on that question. EO Lum clarified that about a year ago updates were made to parallel the federal reimbursement rates, such as hotel, rental car, and mileage rates.

Public comment: None.

5. FULL Board Agenda Item 5: Update from the Dental Board of California (DBC).

Dr. Steven Chan, President of the DBC thanked Executive Officer Lum and members of the Board for the opportunity to provide this update.

Dr. Chan reported on the following:

- The DBC held its most recent board meeting on May 14-15, 2025, in Anaheim. The next Board meeting will be held on August 14-15, 2025, in Sacramento.
- At the May 14-15, 2025, DBC meeting, the proposed regulations for the minimum standards of Infection Control were approved by the board.
- He announced that John Dierking was appointed by the Senate Rules Committee
- The DBC continues to process licensing applications within its statutory mandates, address access to care concerns, and be responsive to consumers of dental services.
- The DBC will be creating its strategic plan this year as the current strategic plan expires at the end of 2025. The strategic planning meeting will be held on November 5, 2025.
- Dr. Chan stated that he looks forward to the continued partnership with the DHBC.

Board Member comment: Member Elginer asked if there is an opportunity for members of the DHBC to participate in the DBC's strategic planning meeting. Dr. Chan stated that the meeting is still publicly noticed. EO Lum stated that if similar to DHBC's strategic planning meeting practices then the DBC's meeting should be open for the public to make comments as well.

Public comment: None.

6. FULL Board Agenda Item 6: Discussion and Possible Action to Approve the March 21, 2025, Full Board Meeting Minutes.

Motion: Member Long moved to approve the March 21, 2025, Full Board Meeting Minutes, as amended.

Second: Member King.

Board Member discussion: Board Staff Crystal Yuyama stated that Agenda Item 22 on page 414 of the March 21, 2025, Meeting Minutes should modify the minutes to state the Legislation and Regulatory Committee instead of the Education Committee.

Public comment: None.

Vote: Motion to approve the March 21, 2025, Full Board Meeting Minutes, as amended. Passed 8:0:0.

Name	Aye	Nay	Abstain/Absent
Julie Elginer	X		
Sonia “Pat” Hansen	X		
Sherman King	X		
Michael Long	X		
Justin Matthews	X		
Joanne Pacheco	X		
Sridevi Ponnala	X		
Naleni “Lolly” Agarwal	X		

7. FULL Board Agenda Item 7: Discussion and Possible Action to Approve the March 22, 2025, Full Board Meeting Minutes.

Motion: Member Long moved to approve the March 22, 2025, Full Board Meeting Minutes, as amended.

Second: Member Matthews.

Board Member discussion: Board Staff Crystal Yuyama stated that Full Board Agenda Item 13 Leg Reg Agenda Items 6 and 7 on pages 437 and 439 of the March 22, 2025 Meeting Minutes should modify the voting ratio to 8:0:0. She stated that the motions’ language reads correct and that all members voted in favor of approving the motions, so the ratio listed should match the members’ votes.

Public comment: Susan McLearn, California Dental Hygienist Association (CDHA), asked the Board what becomes of the suggestions made by members, specifically inquiring about a comment made by Member Elginer on page 427. Ms. McLearn stated that Member Elginer's suggestion for the Board to work with the Chiropractic Board regarding the scope of practice discussion and whether the Board has followed up with the member's suggestion. made by the Board. EO Lum stated that he has not contacted the Chiropractic Board at this time, but there could be an option to do so in the future.

Vote: Motion to approve the March 22, 2025, Full Board Meeting Minutes, as amended. Passed 8:0:0.

Name	Aye	Nay	Abstain/Absent
Julie Elginer	X		
Sonia "Pat" Hansen	X		
Sherman King	X		
Michael Long	X		
Justin Matthews	X		
Joanne Pacheco	X		
Sridevi Ponnala	X		
Naleni "Lolly" Agarwal	X		

8. FULL Board Agenda Item 8: Discussion and Possible Action to Approve the May 27, 2025, Full Board Meeting Minutes.

Motion: Member Elginer moved to approve the May 27, 2025, Full Board Teleconference Meeting Minutes, as amended.

Second: Member Ponnala.

Board Member discussion: Board Staff Crystal Yuyama stated two changes to make on the cover page of the minutes. A change from Friday to Tuesday as the day listed for the meeting and another change to remove Albert Law as one of listed staff attendees.

Public comment: Tooka Zokaie, on behalf of the CDA, stated that the Board's listed November 7-8, 2025, meeting dates may conflict with the DBC's scheduled board meetings November 5-6, 2025, and strategic planning meeting set to take place on November 7, 2025, if members and staff of the DHBC would like to participate at the DBC's meetings as well.

Vote: Motion to approve the May 27, 2025, Full Board Teleconference Meeting Minutes, as amended. Passed 6:0:2.

Name	Aye	Nay	Abstain/Absent
Julie Elginer	X		
Sonia “Pat” Hansen	X		
Sherman King			Abstain.
Michael Long			Abstain.
Justin Matthews	X		
Joanne Pacheco	X		
Sridevi Ponnala	X		
Naleni “Lolly” Agarwal	X		

9. FULL Board Agenda Item 9: Executive Officer’s Report. (Informational Only).

EO Anthony Lum reported on the following:

a. Personnel:

EO Lum reported that state workers were supposed to return to the office (RTO) four (4) days per week as of July 1, 2025. However, the Governor’s administration and multiple bargaining units came to agreements at the 11th hour where the RTO order has been postponed for a year to be enacted as of July 1, 2026, unless amended. He added that staff are currently in the office three (3) days per week for coverage.

EO Lum reported that the board has four (4) vacant positions and two (2) staff working modified half-time schedules, which equals a 36% reduction in workforce. He added that the board also lost one fulltime position enacted in this year’s budget from the staff reduction drill completed last year. EO Lum stated he will be working to fill the positions to overcome the shortage of staff. Most recently, Albert Law, the Assistant Executive Officer (AEO) and Special Investigator, Paul Corbin, left for promotions at the DBC in May. Currently, EO Lum is advertising the AEO position and reviewing applications for the vacant citation and fine analyst to schedule interviews soon. The remaining vacant positions will be addressed once reviews and duty statement revisions are complete.

EO Lum reported that he received notification on Wednesday from the Legislature’s Senate Rules Committee that the Board been appointed a new public member to fill the

last vacant board position. He stated that the new member, Nicolas Quach, would not attend today's meeting but should be able to attend November's meeting barring any schedule conflicts of the dates. He stated he would reach out soon to welcome him and provide some information about the Board.

b. Budget:

EO reported that the DHBC has a newly approved state budget, so funds are fully replenished, and the balance is roughly \$3 million for FY 2025/26. He stated that the reports in the materials reflect the latest versions from the end of the last fiscal year through month 11, as the final budget reports for the prior year have not been released.

The latest Budget Expenditure, Expenditure Projection, Revenue, and Fund Condition reports are in today's meeting materials on pages 457 – 465 for your review. These reports show totals from fiscal month 11 which are expenses captured through May 2025. EO Lum stated that this report is point-in-time from the end of May and additional charges will be incurred from fiscal month 12 but the board has the funds to cover those expenses.

The Expenditure Report is on pages 457 – 459. EO Lum reports that the board has spent approximately 77% (~\$2.3 million) of our \$2.9 million budget and will continue to be selective and efficient with spending.

The Expenditure Projection Report on pages 460 – 462 show anticipated expenses through the end of the year, and it is projected that the board will have roughly 10.4% (~\$294,000) of our budget remaining at year-end. EO Lum notes that the projected amount may be higher as the recently vacated positions would account for less staff salaries.

The Board's Revenue Report is on pages 463 – 464 and shows the amount of revenue the Board has received through FM11 (~\$3.4 million). This total indicates the board is on track to receive the anticipated amount of revenue by year-end (~\$3.5 million).

The Fund Condition Report, which is our "savings account" by fiscal year, on page 465 shows the amount of dollars available in the fund to show the fiscal health of the board. The fund continues to be good standing moving forward with ~\$4.6 million in the fund this year.

c. Administration – EO Activities and Updates:

EO Lum stated that since his last report, the following are some of his activities:

- He participated in the Dept. of Consumer Affairs' March and June 2025 Leadership and DCA Director's Quarterly Meetings where current issues affecting programs were discussed. He stated that it is a great opportunity for the boards and bureaus under DCA to directly communicate with the DCA and Agency Executive teams and obtain the latest information and updates.
- He attended the Dental Board's May 14-15, 2025, Board meetings in Anaheim with President Pacheco where they provided an updated report on the Dental Hygiene Board's activities. They also provided comment on a dental assistant bill (AB 873 – Alanis 2025) that has a DA complete an infection control course within 90 days of initial employment as opposed to the current law that has them complete this course prior to assisting with any dental services where Infection Control (IC) could be compromised. It has since been amended to 60 days after hiring but still could be viewed as a consumer protection risk. They submitted an opposition position to this bill.
- He continued to reach out to several legislators to see if the board could insert its proposed statutory language into one of their existing bills but was turned down and asked to contact them later for a possible future bill.

He was able to have a couple of issues inserted into the annual Omnibus bill (SB 861 – Senate B&P: 1) removal of the language pertaining to having the Dental Board review DH scope issues as clean up language, and 2) the separation of the Application and Initial Licensure Fee from one combined fee to two without an increase in the amount for clarity). Other proposed language was denied due to their substantive nature.

- As a result of multiple inquiries received through calls and emails, he has decided the next newsletter topics should primarily contain reminders of required processes like license renewal and its requirements, applicant reminders, and references both applicants and licensees can use during their quest to obtain or maintain their CA dental hygiene license. He stated that the next newsletter will be a good reference for licensees to use as an ongoing resource. The newsletter has been delayed due to many issues, but it is his priority to get a draft completed soon.
- It was requested from a member to provide an update on one of the new strategic plan goals recently established to update and modernize the Board Member Procedural Manual. This goal to update the manual is on the EO's higher priority list and the Board may need to create a committee to address it. So, if a member would like to add this for a Future Agenda Item, that would be appreciated so staff can work on specific ideas the members want to add to the manual.

Many priorities have arisen for EO Lum to address over the past few months including the previously reported staff exodus and resulting shortage, fiscal year-

end activities, attempts to arrange our proposed legislative language in a bill, several departmental exercises, and to conduct an additional board meeting to name a few.

He asked the Board to remember that these numerous strategic plan goals are anticipated to be completed over several years and not within a few months or a year. The plan was adopted at the November 2024 meeting which is only 8 months ago. He reported a summary of issues staff have addressed contained in the strategic plan:

1. Staff have initiated the reporting of the law & ethics exam results to each individual dental hygiene educational program to assist with future educational decisions. We will continue to do so on an annual basis to capture a full year of data prior to reporting it to them. So far, the board has received positive and appreciative feedback from the program directors for providing this exam information.
2. Staff posted the latest version of the PSI handbook on our website, so the graduating students have the latest information available about the law & ethics exam process and steps to complete it.
3. Staff inquired with the DCA (OPES) about adding a Spanish version of the law & ethics exam as an option. More communications on specifics need to occur on this issue and staff will be working with OPES to figure it out.
4. The Applicant's information on the website to obtain a license has been revised to make it more user friendly and informative specific to the chosen pathway to licensure.
5. To provide licensees more information about continuing education (CE), staff have created a CE information guide to be posted on our website within the next couple of weeks. It includes the following:
 - Links to the laws and regulations pertaining to CE so licensees are informed.
 - How to research and verify approved CE providers with step-by-step snapshot visuals of the computer system.
 - The number of Board required CE hours and courses to renew dental hygiene licenses.
 - FAQ section containing the most frequently asked questions received from Licensing staff.
 - Other information about CE audits, CE exemptions, and CE requirements for 1st time renewals (1st time renewals are exempt from any CE requirements).

6. Many other goals have been implemented even prior to the plan being approved by the Board because staff knew what some of the goals would be in the plan and started addressing them early. Goals like cross-training staff, licensee and applicant education, increased outreach, and improving program efficiencies have all been initiated and are ongoing. In all, staff have completed up to 10 of the 27 strategic plan goals as stated in the current plan and will continue to work on them as time permits.
- He participated in the Board's May 27, 2025, additional board meeting where board business was addressed. The primary agenda item was to reschedule the November 2025 board meeting due to several members having conflicts with the existing dates. The Board voted to move the November meeting to Friday and Saturday, November 7-8, 2025, instead of November 14-15, 2025, which moves the meeting up a week for increased participation. The Board also reviewed and addressed current legislation moving through the legislative process and provided new positions on two bills (SB 470 - Laird – Bagley Keene teleconference provision extension; SB 861 – Omnibus Bill which was previously reported).

Lastly, EO Lum stated that it is a very busy time right now with it being our high season for application processing and the fact that the board is temporarily severely understaffed.

Board Member comment: Member Elginer asked EO Lum to clarify a budget line item in the expense category for potentially being underbudgeted. EO Lum stated that the budgeted line items are estimations calculated a year or two in advance. He stated that items may be indicated for less than what is spent because there are fluctuations year to year depending on use. EO Lum also stated that some line items, such as the Office of Professional Services (OPES) do not have a pre-budgeted amount allocated because it is entirely uncertain how much the Board will spend year by year. He stated that for enforcement cases specifically the Board can reallocate additional monies as needed.

Member Elginer asked EO Lum why there are zero-dollar line items on page 463. EO Lum stated that it is an overall projection created based on worksheets and schedules that are completed on an annual basis. He stated that each item will fluctuate each year, so the line items are indicated as zero. He stated that for calculations an average is used to cover the items. Member Elginer stated that it would be helpful to have the projected revenue per line item. EO Lum stated that he would inquire with DCA budget office for more information.

Member Elginer commended board staff on accomplishing the implementation of 10 of the 27 strategic goals while understaffed. She also expressed concern for the sustainability for current staff and asked if there is a need for Board members to assist in the hiring process. EO Lum responded that he appreciates her concern and explained that the hiring process

is conducted with DCA's HR department who he has been in close contact with to get the vacancies filled as soon as possible.

Member Ponnala echoed Member Elginer's staff sustainability concern and asked if EO Lum would consider hiring temporary positions to assist with the staff workload in the meantime. EO Lum stated that he is considering temporary and seasonal hires; however, the hiring process is still the same. He stated that his goal is refill full-time positions and prioritize the positions based on what would help the board the most.

EO Lum praised staff for stepping up this past year to deliver above and beyond their normal job duties.

Member Elginer asked if there is a program within DCA to be able to recognize staff and leadership team. EO Lum stated that he would inquire with DCA Member Relations and disseminate that information to the Board members. She also asked EO Lum to forward the Board staff accomplishments that deserve to be highlighted and recognized.

President Pacheco stated that she has received positive comments and feedback from her own dental hygiene program graduates have interacted with board staff.

Member Hansen asked EO Lum if the interpreter line item for the budget on page 459 is for the court. EO Lum stated that there is a separate line item to pay court reporters, and the board has not needed to request services for an interpreter as of yet.

Public comment: Joanne Galliano, Subject Matter Expert (SME) to the DHBC, stated that in the budget section on page 459 there is no budgeted line item for SMEs expenses. EO Lum stated that he would inquire with the department to key in the expenses more clearly.

Lisa Wetron, Registered Dental Hygienist (RDH) from LA County, asked if the board would consider offering internships to alleviate some of the staff shortages.

Dr. Carmen Dones, former DHBC President and West LA College faculty, thanked the Board and staff, especially Licensing Manager Traci Napper for providing schools with the Law and Ethics Exam results. She stated that it has been helpful to improve their outcomes.

10. FULL Board Agenda Item 10: Discussion and Possible Action Regarding California Code of Regulations, Title 16, Section 1005: Minimum Standards for Infection Control.

EO Lum stated that this agenda item has been an ongoing issue and remains a collaborative effort between the Board and the Dental Board of California (DBC). He stated the Dental Board of California (DBC) established an Infection Control (IC) Advisory Working Group, consisting of Joanne Pacheco (Vice President, DBC), Cara Miyaski [Chair, DBC Dental Assisting Council (DAC)], and Dental Hygiene Board of

California (DHBC) Member Michael Long, have reviewed California Code of Regulations (CCR), Title 16, section 1005 regarding Minimum Standards for Infection Control for clarity of language, necessity for amendments, and consistency with other governing agencies, such as CAL-OSHA, CalEPA, and the Centers for Disease Control. EO Lum stated the goal was to establish a consensus between the DHBC and DBC on the proposed regulatory amendments on 16 CCR section 1005 with subsequent implementation of the minimum standards. The DHBC approved the proposed amendments to 16 CCR section 1005 on November 16, 2024, and the draft language was presented at the February 6, 2025, DAC meeting and subsequent February 6-7, 2025, DBC meeting for approval.

EO Lum reported that the DBC received several comments on issues contained in the draft regulatory language to the extent that further revision to the language was necessary. DBC experts and staff revised the language based upon the comments received, collaborated with the DHBC's experts, and addressed the draft language at their May 2025 board meeting for approval. He stated that both the DBC and the DAC voted to move the Infection Control language forward with the understanding that the public will have the opportunity to provide further comments during the 45-day public comment period once this regulatory language is noticed. The DBC approved language is now being proposed to the DHBC for consensus vote after the initial language was amended.

Dr. Petty stated that the changes in the proposed regulatory language for amending CCR Section 1005 Infection Control starts on page 469 of the board materials with yellow highlights to identify stricken language and underlined text to identify added language. Dr. Petty also mentioned that the separate copy of the CCR Section 1005 Infection Control Addendum is the same version but does not contain the highlights.

Motion: Member Long recommended for the Board to approve the final draft of proposed statutory language amendments for 16 CCR Section 1005 – Minimum Standards for Infection Control.

Second: Member Ponnala.

Board Member discussion: Member Long commented that he found the Infection Control work group to be a great opportunity and is pleased with the progress made thus far. President Pacheco agreed with Member Long's statement.

Public comment: Christy Bell, Interim Executive Officer of the DBC, requested that the Board authorize approval of the text that has been approved by the DBC so that the public comment process may begin, and progress can be made in updating these standards. DBC EO Bell stated that the language was last updated in 2011 and are crucial for consumer protection.

Maureen Titus from the Central Coast of California asked whether the stricken language at the end of the text on page 480 in the board materials (also shown below) means no future reviews will take place between the two Boards going forward.

~~(c) The Dental Board of California and the Dental Hygiene Committee of California shall review this regulation annually and establish a consensus.~~

EO Lum confirmed that the Boards will still review the Infection Control regulations and is in statute. EO Lum stated that this specific section was stricken from the text because it was duplicative.

Vote: Motion to recommend for the Board to approve the final draft of proposed statutory language amendments for 16 CCR section 1005 – Minimum Standards for Infection Control. Passed 7:0:1.

Name	Aye	Nay	Abstain/Absent
Julie Elginer	X		
Sonia “Pat” Hansen			Abstain.
Sherman King	X		
Michael Long	X		
Justin Matthews	X		
Joanne Pacheco	X		
Sridevi Ponnala	X		
Naleni “Lolly” Agarwal	X		

11. FULL Board Agenda Item 11: Discussion and Possible Action on Education Committee Report and Recommendation(s).

Education Committee Chair Joanne Pacheco stated that because there were action items that required individual recommendations, she reported each item separately, but on the informational only items, a summary was provided at the end of her report.

FULL Board Agenda Item 11: EDU Agenda Item (3): Discussion and Possible Action on the Request for Approval to Transfer Sponsorship of the San Joaquin Valley College (SJVC) - Ontario and SJVC - Visalia Dental Hygiene Educational Programs to Carrington College.

Education Committee Chair Joanne Pacheco reported that San Joaquin Valley College, Inc., the parent organization for both SJVC and Carrington College, recently announced a Strategic Institutional Alignment Plan. This plan will create two specialized institutions: SJVC will focus exclusively on trades, technical and business programs, while Carrington College will concentrate on nursing and allied health education. As part of the realignment, the SJVC - Ontario and SJVC - Visalia dental hygiene educational programs are requesting a transfer sponsorship to Carrington College

On May 1, 2025, San Joaquin Valley College, Inc. requested for the Board to place their request on the Board's July 19, 2025, Board meeting to approve the transfer of sponsorship of the SJVC - Ontario and SJVC - Visalia Dental Hygiene Educational Programs to Carrington College.

This morning, the Education Committee considered the request from San Joaquin Valley College, Inc., to provisionally approve, pending approval of CODA, to transfer sponsorship of the SJVC - Ontario and SJVC - Visalia Dental Hygiene Educational Programs to Carrington College. The Education Committee voted to approve pending approval of CODA, to transfer sponsorship of the SJVC - Ontario and SJVC - Visalia Dental Hygiene Educational Programs to Carrington College.

Motion: Member Elginer moved for the Board to accept the Education Committee's recommendation to approve pending approval of CODA, to transfer sponsorship of the SJVC - Ontario and SJVC - Visalia Dental Hygiene Educational Programs from SJVC to Carrington College.

Second: Member Long.

Board Member discussion: None.

Public comment: None.

Vote: move for the Board to accept the Education Committee's recommendation to approve pending approval of CODA, to transfer sponsorship of the SJVC - Ontario and SJVC - Visalia Dental Hygiene Educational Programs from SJVC to Carrington College. Passed 7:0:1.

Name	Aye	Nay	Abstain/Absent
Julie Elginer	X		
Sonia "Pat" Hansen			Abstain.
Sherman King	X		
Michael Long	X		
Justin Matthews	X		
Joanne Pacheco	X		
Sridevi Ponnala	X		
Naleni "Lolly" Agarwal	X		

FULL Board Agenda Item 11: EDU Agenda Item (4): Discussion and Possible Action on the Request to Increase the Initial Student Enrollment at the Proposed California Baptist University Dental Hygiene Educational Program.

Education Committee Chair Joanne Pacheco stated that on June 4, 2025, California Baptist University sent a request to increase the initial enrollment to two (2) cohorts of 24 students each, with one cohort starting in the fall semester of 2028 and an additional cohort starting in the spring semester of 2029. The increase would result in a programmatic capacity of 96 students.

This morning, the Education Committee considered California Baptist University's request and voted to recommend to the full Board to disapprove the request to increase the initial student enrollment at the proposed California Baptist University Dental Hygiene Educational Program, with the terms of the Board's March 2025 initial provisional approval to remain.

Motion: Member Matthews moved for the Board to accept the Education Committee's recommendation to disapprove the request to increase the initial student enrollment at the proposed California Baptist University Dental Hygiene Educational Program, with the terms of the Board's March 2025 initial provisional approval to remain.

Second: Member Ponnala.

Board Member discussion: Secretary Agarwal and Member Long asked Dr. Petty whether there is historical precedent for determining the number of cohorts in a program and requested her input on the request to expand to two cohorts. Dr. Petty stated that the program had appropriate plans and scheduling in place. She stated that aside from lacking a proven track record, everything looked solid on paper and ultimately, the decision rests with the Board, but they appeared well-prepared and adequately funded.

Member Elginer echoed concerns that the members raised during the Education Committee and stated that the request to double the cohort size less than four months after the initial provisional application approval without documentation to establish the demand for the increase seems premature.

Public comment: Joanne Galliano, Education Consultant to the DHBC, stated CBU's initial presentation was not forward thinking. She stated that in her experience most programs typically project out multiple cohorts. Ms. Galliano stated that CBU submitted documentation supporting a second cohort, which was reviewed by her and Dr. Petty; however, their initial request should have indicated plans for multiple cohorts. Ms. Galliano stated that historically, the board has approved multiple cohorts based on evidence of funding, resources, and scheduling, without requiring programs to prove themselves first. Ms. Galliano stated that given the demonstrated need and supporting documentation, recommended the Board reconsider the vote and allow the program to proceed with ongoing oversight.

Tooka Zokaie, on behalf of CDA, stated that she supported the previous comments. Ms. Zokaie stated the proposal remains strong, with efficiency plans to train 96 students over two years. She stated that there is clear demand for this training given the workforce gap of 17,800 licensed RDAs and 36,000 dentists. She identified that despite recent challenges in health systems and workforce planning, this proposal is timely and well-founded. She urged the Board to reconsider the Education Committee's recommendation.

Kelly Donovan, Program Director, in response to Member Elginer's question about the change and timeline stated the documentation was fully reviewed and approved before submission to the Board. Dr. Donovan stated subsequent discussions focused on the financial aspect. She has been in dental hygiene education for 20 years and has been a hygienist for 30 years. Ms. Donovan deeply respects this Board and its work since the Dental Committee of California's inception in 2009. Dr. Donovan stated that they want to serve the Inland Empire community, and she strongly supports this program. She asked the Board to consider that commitment in its decision.

Jeannette Diaz from Costa Mesa agreed with Ms. Galliano. She stated that she is excited to see the effect this program will have on the community. She recommended the Board to reconsider their decision.

Abigail, a recent Bachelor of Science graduate of West Los Angeles College Dental Hygiene Program, stated her firsthand experience with a program that expanded too quickly, causing peers to struggle, with some leaving the program altogether. With stronger faculty support, many could have succeeded. Expanding to a double cohort without a solid foundation risk compromising education quality and mentorship. Ms. Abigail stated that students thrive when supported, not rushed. She urged the Board to prioritize long-term sustainability and student outcomes in their evaluation.

EO Lum stated the Board provisionally approved the school at the March meeting for two cohorts with one per year. Recent comments appear to reflect confusion, suggesting the school is being eliminated, despite its initial provisional approved status. He stated that board staff acknowledges the importance of supporting the Inland Empire, but it is challenging to fully endorse a 96-student expansion over two years. EO Lum recognized the current access-to-care challenges, but as a board focused on consumer protection, all factors must be carefully considered in our decision-making.

After a robust discussion between the Board and the public, Member Matthews withdrew his motion from the table. A new motion was made by Member Hansen.

(New) Motion: Member Hansen moved for the Board to approve the request to increase the initial student enrollment at the proposed California Baptist University Dental Hygiene Educational Program, with the terms of the Board's March 2025 initial provisional approval to remain.

(New) Second: Member King.

Board Member discussion: Board members engaged in a detailed discussion with representatives from CBU regarding the program's request to expand to two cohorts. Dr. Donovan addressed questions about faculty capacity, confirming that the program has increased from five (5) to ten (10) full-time faculty members, along with 20 – 25 adjuncts, including supervising dentists. Each cohort would have a dedicated clinical lead, with faculty teaching consistent courses across cohorts.

Board members raised concerns about language in the submitted documentation indicating that “efforts are underway” to support instructional needs. Dr. Pearson clarified that this reflects ongoing faculty development and recruitment, which is standard practice in allied health education. He emphasized CBU's commitment to preparing future faculty through workforce development initiatives and noted that several programs at the university now employ their own graduates as faculty.

Regarding facilities, CBU confirmed that faculty and staff office space is already available within an existing 12,000 sq ft structure, with additional adjacent space planned. The zero-dollar budget line item for offices was explained as being included in the overall build-out cost.

Board members also inquired about the impact of expansion on administrative staff. CBU representatives acknowledged the strain but noted that staffing has been doubled in key areas such as reception and clinical support. They also described a pipeline of student workers from healthcare administration programs who transition into full-time roles, helping to sustain staffing needs and reduce burnout.

Overall, the discussion focused on ensuring adequate faculty, staff, and infrastructure to support the proposed cohort expansion while maintaining program quality and oversight.

Public comment: None.

Vote: Motion for the Board to approve the request to increase the initial student enrollment at the proposed California Baptist University Dental Hygiene Educational Program, with the terms of the Board's March 2025 initial provisional approval to remain. Passed 7:1:0.

Name	Aye	Nay	Abstain/Absent
Julie Elginer	X		
Sonia “Pat” Hansen	X		
Sherman King	X		
Michael Long	X		
Justin Matthews		X	
Joanne Pacheco	X		
Sridevi Ponnala	X		
Naleni “Lolly” Agarwal	X		

FULL Board Agenda Item 11: EDU Agenda Item (5): Report from the Dental Hygiene Educational Program Penalty Rubric Taskforce, EDU Agenda Item (6): Dental Hygiene Program Site Visit Update and Schedule, and EDU Agenda Item (7): Future Agenda Items. (Informational Only).

The Education Committee Chair, Joanne Pacheco, reported that the Committee reviewed informational only items including **EDU Agenda Item 5:** Report from the Dental Hygiene Education Program Penalty Rubric Taskforce, **EDU Agenda Item (6):** Dental Hygiene Program Site Visit Update and Schedule, and **EDU Agenda Item (7):** Future Agenda Items.

Education Chair Pacheco reported that the Dental Hygiene Educational Program Penalty Rubric Taskforce conducted their first meeting on June 4, 2025, and began discussions on how to start categorizing the violations with consideration of the factors outlined in 16 CCR section 1104.3 which include:

- Nature and severity of the violation;
- Length of time that has passed since the date of the violation;
- Consequences of the violation, including the potential to harm, or actual patient, harm;
- History of previous violations of a similar nature;
- Evidence that the violation was willful;
- Gravity of the violation; and
- The extent to which the cited DHEP has remediated the deficiencies.

Along with beginning to categorize the aforementioned factors, the Taskforce discussed the frequency of violations discovered at DHEPs along with discussions on timeframes DHEPs shall be given to remediate violations and deficiencies.

There is anticipated to be several future meetings prior to a draft penalty rubric to be presented to the Board for consideration and the next Taskforce meeting is scheduled for July 22, 2025.

Education Chair Pacheco stated reported that the Dental Hygiene Educational Program Site Visit Update and Schedule, Dr. Petty reported on the current compliance status of Pasadena City College, Taft College, Cabrillo College, Cypress College, Concorde Career College-San Diego, Cerritos College, Concorde Career College – Garden Grove, Carrington College - San Jose, Concorde Career College-San Bernardino, and West Los Angeles College. She also provided an update on the current Dental Hygiene Educational Program Site Visit Schedule.

Lastly, the Education Committee Chair reported that there were no future agenda items suggested.

Board Member discussion: None.

Public comment: None.

Motion: Member King moved for the Board to accept the Education Committee's full report.

Second: Member Ponnala.

Board Member discussion: Member Ponnala thanked Dr. Petty for working on the rubric and the well-prepared report.

Public comment: None.

Vote: Motion for the Board to accept the Education Committee's full report. Passed 8:0:0.

Name	Aye	Nay	Abstain/Absent
Julie Elginer	X		
Sonia “Pat” Hansen	X		
Sherman King	X		
Michael Long	X		
Justin Matthews	X		
Joanne Pacheco	X		
Sridevi Ponnala	X		
Naleni “Lolly” Agarwal	X		

12. FULL Board Agenda Item 12: Discussion and Possible Action on Legislative and Regulatory Committee Report and Recommendation(s).

Legislative and Regulatory Committee Chair, Michael Long, stated that because there were action items that required individual recommendations, each item would be reported separately, but on the informational only items, a summary was provided at the end of the Legislative and Regulatory Committee report.

Legislation and Regulatory Chair Long stated that due to new information and public comments received, staff requested the Legislation and Regulatory Committee to table the discussion and possible action on California Code of Regulations (CCR), Title 16, Sections 1116: Mobile Dental Hygiene Clinics; Issuance of Approval and 1116.5: Registered Dental Hygienist in Alternative Practice; Physical Facility Registration until November 2025 meeting so staff may revise the proposed language for clarity. He stated that the request was granted.

Chair Long also offered to assist Dr. Petty with drafting language on 16 CCR Sections 1116.

FULL Board Agenda Item 12: LEG REG Agenda Item (5): Legislative Update: Bills of Interest and Legislative Calendar.

Legislation and Regulatory Committee Chair Michael Long reported that Dr. Petty reported on new legislation for 2025 of concern to the Board.

This morning, the Legislation and Regulatory Committee considered the current status of legislation for 2025 of concern to the Board, and voted to recommend to the full Board to approve the proposed positions as follows:

Legislation	DHBC Position
AB 224 Bonta: Health care coverage: essential health benefits.	Watch.
AB 341 Arambula: Oral Health for People with Disabilities Technical Assistance Center Program.	Watch.
AB 350 Bonta: Health care coverage: fluoride treatments.	Support.
AB 371 Haney: Dental coverage.	Watch.
AB 489 Bonta: Health care professions: deceptive terms or letters: artificial intelligence.	Watch.
AB 742 Elhawary: Department of Consumer Affairs: licensing: applicants who are descendants of slaves.	Watch.
AB 873 Alanis: Dentistry: dental assistants: infection control course.	Oppose.
AB 966 Carrillo: Dental Practice Act: foreign dental schools.	Watch.
AB 980 Arambula: Health care: medically necessary treatment.	Watch.
AB 1307 Ávila Farías: Licensed Dentists from Mexico Pilot Program.	Watch.
AB 1418 Schiavo: Department of Health Care Access and Information.	Watch.
SB 62 Menjivar: Health care coverage: essential health benefits.	Watch.
SB 351 Cabaldon: Health Facilities.	Watch.
SB 386 Limón: Dental providers: fee-based payments.	Watch.
SB 470 Laird: Bagley-Keene Open Meeting Act: teleconferencing.	Support.
SB 744 Cabaldon: Accrediting agencies. (NEW)	Support.
SB 861 Committee on Business, Professions and Economic Development: Committee on Business,	Support.

Legislation	DHBC Position
Professions and Economic Development. Consumer affairs (Omnibus Bill).	

Motion: Member Matthews moved for the Full Board to accept the Legislation and Regulatory Committee’s recommendation to approve the proposed positions as follows: AB 224 (Watch), AB 341 (Watch), AB 350 (Support), AB 371 (Watch), AB 489 (Watch), AB 742 (Watch), AB 873 (Oppose), AB 966 (Watch), AB 980 (Watch), AB 1307 (Watch), AB 1418 (Watch), SB 62 (Watch), and SB 351 (Watch), SB 386 (Watch), SB 470 (Support), SB 744 (Support), and SB 861 (Support).

Second: Member Long.

Board Member discussion: None.

Public comment: None.

Vote: Motion for the Full Board to accept the Legislation and Regulatory Committee’s recommendation to approve the proposed positions as follows: AB 224 (Watch), AB 341 (Watch), AB 350 (Support), AB 371 (Watch), AB 489 (Watch), AB 742 (Watch), AB 873 (Oppose), AB 966 (Watch), AB 980 (Watch), AB 1307 (Watch), AB 1418 (Watch), SB 62 (Watch), and SB 351 (Watch), SB 386 (Watch), SB 470 (Support), SB 744 (Support), and SB 861 (Support). Passed 8:0:0.

Name	Aye	Nay	Abstain/Absent
Julie Elginer	X		
Sonia “Pat” Hansen	X		
Sherman King	X		
Michael Long	X		
Justin Matthews	X		
Joanne Pacheco	X		
Sridevi Ponnala	X		
Naleni “Lolly” Agarwal	X		

FULL Board Agenda Item 12: LEG REG Agenda Item (4): Regulatory Update: Status of Dental Hygiene Board of California Regulatory Packages, LEG REG Agenda Item (6): Future Agenda Items. (Informational Only).

Legislation and Regulatory Committee Chair, Michael Long, reported that the Committee reviewed informational only items including **LEG REG Committee Agenda Item 4:** Regulatory Update: Status of Dental Hygiene Board of California Regulatory Packages and **LEG REG Committee Agenda Item 6:** Future Agenda Items.

Chair Long reported that Dr. Petty updated the Legislative and Regulatory Committee on **LEG REG Committee Agenda Item (4):** Regulatory Update: Status of Dental Hygiene Board of California Regulatory Packages on the status of Board Regulatory Packages, as well as provided a snapshot of timing for the regulatory package process.

There were no future agenda items suggested.

Board Member discussion: None.

Public comment: None.

Motion: Member Elginer moved for the Board to accept the Legislative and Regulatory Committee's full report.

Second: Member Matthews.

Board Member discussion: None.

Public comment: None.

Vote: Motion for the Board to accept the Legislative and Regulatory Committee's full report. Passed 8:0:0.

Name	Aye	Nay	Abstain/Absent
Julie Elginer	X		
Sonia "Pat" Hansen	X		
Sherman King	X		
Michael Long	X		
Justin Matthews	X		
Joanne Pacheco	X		
Sridevi Ponnala	X		
Naleni "Lolly" Agarwal	X		

13. FULL Board Agenda Item 13: Enforcement Update: Statistical Report. (Informational Only).

EO Lum stated that the information for the Enforcement statistics was included in the Enforcement Statistics Addendum attachment. The statistics are current through the month of June 2025.

Board Member comment: None.

Public comment: None.

14. FULL Board Agenda Item 14: Licensing, Continuing Education Audits, and Examination Update: Statistical Report. (Informational Only).

On behalf of Licensing Manager Traci Napper, EO Lum presented the statistics starting on page 485 on the number of applications and renewals issued for RDHs, RDHAPs, Fictitious Name Permits, and Military Temporary Licenses, as well as the breakdown of total licensee population for Fiscal Year 2024-2025. He reported on the passage rates for the DHBC Law and Ethics exams for RDHs and RDHAPs through FY 24/25.

EO Lum stated that there is a typo on page 488 and the total delinquent licenses should be 4,336. He also provided updates on the current failure and pass rates of the Continuing Education (CE) audits conducted for Fiscal Year 24/25.

Board Member comment: Member Long asked how long the canceled RDH licenses on page 487 will be represented in the data. EO Lum stated that it is the total number of canceled RDH licenses of all time since the board has started issuing licenses.

Member Elginer asked about the jump in failure rate from FY 22/23 to FY 23/24 to FY24/25 for the Law and Ethics Exam results shown on page 486. EO Lum explained that the rates could be affected by new versions of the exam being released after exam development. He also stated that students are responsible for preparing for the exam and urged the students to take the exam seriously. Member Elginer also asked if there is a threshold for which the board takes action with the educational schools for their failure rates. EO Lum stated that there is no current threshold; however, staff have taken steps to inform the program directors about their program's exam results privately. He stated that he has received positive feedback from the program directors thus far. EO Lum also stated that staff have increased the board's outreach by conducting webinars with graduating students through Webex or Microsoft Teams. President Pacheco commented that the individuals taking the exam are program graduates and are no longer students. The President notes that it would be difficult to gather data on specific sections of the exam that the students of each program are collectively not answering correctly, since the exam is administered through the PSI Test Center. Dr. Petty stated that the schools are provided the materials they need to prepare students for the exam and that it is up to the students to utilize the material.

Member Hansen asked EO Lum if a canceled license is permanent. He confirmed that a canceled license is permanent. EO Lum further explained that when a licensee does not renew their license it goes into a delinquent status, which can be rectified to current if they pay the appropriate fees to renew it. If the licensee stays in the delinquent status for over 60 months it will automatically cancel the license and it cannot be reissued, reinstated, or restored. He stated that the individual would need to reapply like a new applicant.

Member Long stated that he is concerned with the high amount of CE failure rates (40%) and that this portion of the licensee population is still practicing. EO Lum states that there are multiple different reasons that affect this failure rate, such as not completing CEs or the individual completed their CEs, but the providers were not approved or the CE hours didn't qualify to be accepted.

Member Matthews asked if there is an average fine amount for individuals who fail their audit. EO Lum stated that there is a scale used to determine fine amounts ranging from \$50.00 to \$2,500.00 and is based on the number and type of CE courses that are incomplete.

Member Agarwal requested for Dr. Petty to provide outreach for the schools regarding the Law and Ethics exam failure rates. EO Lum stated that staff have implemented a process of sending the program directors their school's individual exam results on an annual basis, in addition to the Licensing Manager, Traci Napper's efforts to conduct webinars to the students so they are ready for the application process.

Public comment: Jeannette Diaz from Costa Mesa asked if there are specific schools that are experiencing higher failure rates or if all the schools have similar failure rates. EO Lum commented that the board is conducting outreach to all the schools and have initiated the sharing of exam results individually. He continued that it's early to compare one school to the next until further exam reporting has been completed.

Candice Keifer from Garden Grove asked if it is possible for a preparatory course or practice exams for the students to take prior to the official exam. She also asked if there is any data to reflect test takers preferred language as she suspects that a high percentage of the failure rates may come from test takers with a preferred language other than English. She asked if that data could be collected. EO Lum stated that the board is looking into having a Spanish version of the exam, but it will take time to be implemented. He stated that in the board's regulations states that the programs require English proficiency. EO Lum stated that the programs should equip students with the materials to take the exam. He recommends that students inquire with their program to have a preparatory course.

15. FULL Board Agenda Item 15: Future Agenda Items.

1. Member Elginer requested the Board to establish a committee to update the Board member manual.

2. Member Elginer requested the Board maintain the May teleconference meeting as a standard practice to review legislation changes between the regular board meetings that take place during March and July.
3. A stakeholder requested the Board to address a previous agenda item from March 2025 Board meeting regarding a specific committee motion for BPC section 1941. After the July 19, 2025, board meeting, staff researched the requested agenda item and located the motion in the Saturday, November 16, 2024, meeting minutes. The Board plans to readdress this topic at a future board meeting.

16. FULL Board Agenda Item 16: Closed Session.

As announced earlier in the meeting, there is no closed session for this meeting.

17. FULL Board Agenda Item 17: Adjournment.

President Pacheco adjourned the Full Board meeting at 2:50 p.m.



Saturday, November 8, 2025

Dental Hygiene Board of California

FULL Board Agenda Item 7.

Executive Officer's Report.

Department of Consumer Affairs

Expenditure Report

Dental Hygiene Board of California

Reporting Structure(s): 11111100 Support

Fiscal Month: 2

Fiscal Year: 2025 - 2026

Run Date: 10/03/2025

PERSONAL SERVICES

Fiscal Code	Line Item	Budget	Current Month	YTD	Encumbrance	YTD + Encumbrance	Balance
5100 PERMANENT POSITIONS		\$0	\$62,950	\$118,885	\$0	\$118,885	-\$118,885
5100000000	Earnings - Perm Civil Svc Empl	\$0	\$52,824	\$98,682	\$0	\$98,682	-\$98,682
5105000000	Earnings-Exempt/Statutory Empl	\$0	\$10,126	\$20,203	\$0	\$20,203	-\$20,203

Fiscal Code	Line Item	Budget	Current Month	YTD	Encumbrance	YTD + Encumbrance	Balance
5105-5108 PER DIEM, OVERTIME, & LUMP SUM		\$0	\$1,139	\$1,139	\$0	\$1,139	-\$1,139
5105100001	Bd/Commission Mbrs (901, 920)	\$0	\$800	\$800	\$0	\$800	-\$800
5108000000	OT Earn Oth than to Temp Help	\$0	\$339	\$339	\$0	\$339	-\$339

Fiscal Code	Line Item	Budget	Current Month	YTD	Encumbrance	YTD + Encumbrance	Balance
5150 STAFF BENEFITS		\$0	\$37,635	\$78,930	\$0	\$78,930	-\$78,930
5150150000	Dental Insurance	\$0	\$333	\$537	\$0	\$537	-\$537
5150210000	Disability Leave - Nonindustri	\$0	\$4,033	\$7,838	\$0	\$7,838	-\$7,838
5150250000	Employee Assistance PGM Fee	\$0	\$22	\$22	\$0	\$22	-\$22
5150350000	Health Insurance	\$0	\$6,640	\$13,282	\$0	\$13,282	-\$13,282
5150400000	Life Insurance	\$0	\$20	\$40	\$0	\$40	-\$40
5150450000	Medicare Taxation	\$0	\$982	\$1,811	\$0	\$1,811	-\$1,811
5150500000	OASDI	\$0	\$4,191	\$7,736	\$0	\$7,736	-\$7,736
5150600000	Retirement - General	\$0	\$19,708	\$37,283	\$0	\$37,283	-\$37,283
5150750000	Vision Care	\$0	\$65	\$113	\$0	\$113	-\$113
5150800004	SCIF Allocation Cost	\$0	\$0	\$4,278	\$0	\$4,278	-\$4,278
5150820000	Other Post-Employment Benefits	\$0	\$0	\$1,618	\$0	\$1,618	-\$1,618
5150900000	Staff Benefits - Other	\$0	\$1,640	\$4,372	\$0	\$4,372	-\$4,372

PERSONAL SERVICES		\$0	\$101,724	\$198,955	\$0	\$198,955	-\$198,955
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OPERATING EXPENSES & EQUIPMENT

Fiscal Code	Line Item	Budget	Current Month	YTD	Encumbrance	YTD + Encumbrance	Balance
5301 GENERAL EXPENSE		\$0	\$0	\$11	\$2,732	\$2,743	-\$2,743
5301450000	Library Pur excl UC/CSUC/Oth E	\$0	\$0	\$11	\$0	\$11	-\$11
5301700000	Office Supplies - Misc	\$0	\$0	\$0	\$2,732	\$2,732	-\$2,732

Fiscal Code	Line Item	Budget	Current Month	YTD	Encumbrance	YTD + Encumbrance	Balance
5302 PRINTING		\$0	\$130	\$130	\$0	\$130	-\$130
5302700000	Pamphlets, Leaflets, Brochures	\$0	\$130	\$130	\$0	\$130	-\$130

Fiscal Code	Line Item	Budget	Current Month	YTD	Encumbrance	YTD + Encumbrance	Balance
5304 COMMUNICATIONS		\$0	\$155	\$155	\$0	\$155	-\$155
5304100000	Cell Phones, PDAs, Pager Svcs	\$0	\$155	\$155	\$0	\$155	-\$155

Fiscal Code	Line Item	Budget	Current Month	YTD	Encumbrance	YTD + Encumbrance	Balance
53202-204 IN STATE TRAVEL		\$0	\$114	\$114	\$0	\$114	-\$114
5320240000	Travel-In State-Per Diem Other	\$0	\$8	\$8	\$0	\$8	-\$8
5320440000	Travel - In State -Private Car	\$0	\$106	\$106	\$0	\$106	-\$106

Fiscal Code	Line Item	Budget	Current Month	YTD	Encumbrance	YTD + Encumbrance	Balance
5324 FACILITIES		\$0	\$12,050	\$24,099	\$122,264	\$146,363	-\$146,363
5324450000	Rent -Bldgs&Grounds(Non State)	\$0	\$12,050	\$24,099	\$122,264	\$146,363	-\$146,363
Fiscal Code	Line Item	Budget	Current Month	YTD	Encumbrance	YTD + Encumbrance	Balance
53402-53403 C/P SERVICES (INTERNAL)		\$0	\$11,844	\$11,844	\$0	\$11,844	-\$11,844
5340310000	Legal - Attorney General	\$0	\$11,844	\$11,844	\$0	\$11,844	-\$11,844
Fiscal Code	Line Item	Budget	Current Month	YTD	Encumbrance	YTD + Encumbrance	Balance
53404-53405 C/P SERVICES (EXTERNAL)		\$0	\$0	\$0	\$1,240	\$1,240	-\$1,240
5340420000	Administrative	\$0	\$0	\$0	\$1,240	\$1,240	-\$1,240
Fiscal Code	Line Item	Budget	Current Month	YTD	Encumbrance	YTD + Encumbrance	Balance
5342 DEPARTMENT PRORATA		\$0	\$0	\$143,500	\$0	\$143,500	-\$143,500
5342500050	Division of Investigation DOI	\$0	\$0	\$2,000	\$0	\$2,000	-\$2,000
5342500055	Consumer Client Servs Div CCSD	\$0	\$0	\$141,500	\$0	\$141,500	-\$141,500
Fiscal Code	Line Item	Budget	Current Month	YTD	Encumbrance	YTD + Encumbrance	Balance
5346 INFORMATION TECHNOLOGY		\$0	\$137	\$137	\$1,507	\$1,644	-\$1,644
5346350000	IT Services - Subscription	\$0	\$137	\$137	\$1,507	\$1,644	-\$1,644
5346390000	IT Svcs-Oth(Security/Archival)	\$0	\$0	\$0	\$0	\$0	-\$0
Fiscal Code	Line Item	Budget	Current Month	YTD	Encumbrance	YTD + Encumbrance	Balance
5362-5368 EQUIPMENT		\$0	\$2,886	\$2,886	\$1,283	\$4,168	-\$4,168
5362290000	Office Equipment	\$0	\$2,846	\$2,846	\$0	\$2,846	-\$2,846
5368025000	Computers & Computer Equipment	\$0	\$0	\$0	\$1,151	\$1,151	-\$1,151
5368930000	Software	\$0	\$40	\$40	\$131	\$171	-\$171
OPERATING EXPENSES & EQUIPMENT		\$0	\$27,315	\$182,875	\$129,026	\$311,901	-\$311,901
OVERALL TOTALS		\$0	\$129,039	\$381,830	\$129,026	\$510,856	(\$510,856)

Department of Consumer Affairs
Expenditure Projection Report
Dental Hygiene Board of California
Reporting Structure(s): 11111100 Support
Fiscal Month: 2
Fiscal Year: 2025 - 2026
Run Date: 10/16/2025

PERSONAL SERVICES

Fiscal Code	Line Item	PY Budget	PY YTD	PY Encumbrance	PY YTD + Encumbrance	PY FM13	Budget	Current Month	YTD	Encumbrance	YTD + Encumbrance	Projections to Year End	Balance
5100	PERMANENT POSITIONS	\$1,079,000	\$144,681	\$0	\$144,681	\$858,437	\$1,115,000	\$62,950	\$118,885	\$0	\$118,885	\$842,565	\$272,435
5100	TEMPORARY POSITIONS	\$59,000	\$0	\$0	\$0	\$0	\$59,000	\$0	\$0	\$0	\$0	\$0	\$59,000
5105-5108	PER DIEM, OVERTIME, & LUMP SUM	\$24,000	\$900	\$0	\$900	\$6,004	\$24,000	\$1,139	\$1,139	\$0	\$1,139	\$6,900	\$17,100
5150	STAFF BENEFITS	\$583,000	\$73,052	\$0	\$73,052	\$466,379	\$586,000	\$37,635	\$78,930	\$0	\$78,930	\$559,395	\$26,605
PERSONAL SERVICES		\$1,745,000	\$218,633	\$0	\$218,633	\$1,330,821	\$1,784,000	\$101,724	\$198,955	\$0	\$198,955	\$1,408,860	\$375,140

OPERATING EXPENSES & EQUIPMENT

Fiscal Code	Line Item	PY Budget	PY YTD	PY Encumbrance	PY YTD + Encumbrance	PY FM13	Budget	Current Month	YTD	Encumbrance	YTD + Encumbrance	Projections to Year End	Balance
5301	GENERAL EXPENSE	\$217,000	\$49	\$1,500	\$1,549	\$13,797	\$217,000	\$0	\$11	\$2,732	\$2,743	\$13,922	\$203,078
5302	PRINTING	\$17,000	\$0	\$13,985	\$13,985	\$28,149	\$17,000	\$130	\$130	\$0	\$130	\$24,579	-\$7,579
5304	COMMUNICATIONS	\$13,000	\$0	\$0	\$0	\$2,757	\$13,000	\$155	\$155	\$0	\$155	\$3,420	\$9,580
5306	POSTAGE	\$20,000	\$0	\$0	\$0	\$10,063	\$20,000	\$0	\$0	\$0	\$0	\$10,365	\$9,635
53202-204	IN STATE TRAVEL	\$20,000	\$0	\$0	\$0	\$17,889	\$20,000	\$114	\$114	\$0	\$114	\$21,000	-\$1,000
5322	TRAINING	\$8,000	\$0	\$0	\$0	\$4,400	\$8,000	\$0	\$0	\$0	\$0	\$4,400	\$3,600
5324	FACILITIES	\$147,000	\$23,543	\$119,476	\$143,019	\$150,661	\$147,000	\$12,050	\$24,099	\$122,264	\$146,363	\$152,091	-\$5,091
53402-53403	C/P SERVICES (INTERNAL)	\$74,000	\$0	\$2,850	\$2,850	\$225,546	\$74,000	\$11,844	\$11,844	\$0	\$11,844	\$230,150	-\$156,150
53404-53405	C/P SERVICES (EXTERNAL)	\$88,000	\$330	\$57,581	\$57,912	\$45,816	\$52,000	\$0	\$0	\$1,240	\$1,240	\$35,169	\$16,831
5342	DEPARTMENT PRORATA	\$571,000	\$143,750	\$0	\$143,750	\$522,426	\$574,000	\$0	\$143,500	\$0	\$143,500	\$557,000	\$17,000
5342	DEPARTMENTAL SERVICES	\$30,000	\$0	\$0	\$0	\$93,605	\$30,000	\$0	\$0	\$0	\$0	\$96,398	-\$66,398
5344	CONSOLIDATED DATA CENTERS	\$14,000	\$0	\$0	\$0	\$5,450	\$14,000	\$0	\$0	\$0	\$0	\$5,614	\$8,386
5346	INFORMATION TECHNOLOGY	\$3,000	\$0	\$0	\$0	\$2,203	\$3,000	\$137	\$137	\$1,507	\$1,644	\$2,305	\$695
5362-5368	EQUIPMENT	\$0	\$0	\$0	\$0	\$17,701	\$0	\$2,886	\$2,886	\$1,283	\$4,168	\$7,168	-\$7,168
5390	OTHER ITEMS OF EXPENSE	\$8,000	\$0	\$0	\$0	\$0	\$8,000	\$0	\$0	\$0	\$0	\$0	\$8,000
54	SPECIAL ITEMS OF EXPENSE	\$0	\$0	\$0	\$0	\$335	\$0	\$0	\$0	\$0	\$0	\$345	-\$345
OPERATING EXPENSES & EQUIPMENT		\$1,230,000	\$167,672	\$195,393	\$363,065	\$1,140,799	\$1,197,000	\$27,315	\$182,875	\$129,026	\$311,901	\$1,163,925	\$33,075

OVERALL TOTALS	\$2,975,000	\$386,305	\$195,393	\$581,698	\$2,471,619	\$2,981,000	\$129,039	\$381,830	\$129,026	\$510,856	\$2,572,786	\$408,214
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REIMBURSEMENTS	-\$6,000				-\$40,000	-\$6,000					-\$6,000	
OVERALL NET TOTALS	\$2,969,000	\$386,305	\$195,393	\$581,698	\$2,431,619	\$2,975,000	\$129,039	\$381,830	\$129,026	\$510,856	\$2,566,786	\$408,214

ESTIMATED TOTAL NET ADJUSTMENTS	-\$6,000				-\$40,000	-\$143,000					\$0	
OVERALL NET TOTALS	\$2,963,000	\$386,305	\$195,393	\$581,698	\$2,391,619	\$2,832,000	\$129,039	\$381,830	\$129,026	\$510,856	\$2,566,786	\$265,214

9.36%

Department of Consumer Affairs

Revenue Report

Dental Hygiene Board of California

Reporting Structure(s): 11111100 Support

Fiscal Month: 2

Fiscal Year: 2025 - 2026

Run Date: 10/03/2025

Revenue

Fiscal Code	Line Item	Budget	Current Month	YTD	Balance
Delinquent Fees		\$0	\$4,380	\$7,860	-\$7,860
4121200089	3140 Delinq Ren Rdh	\$0	\$4,300	\$7,700	-\$7,700
4121200090	3140 Delinq Ren Rdhap	\$0	\$80	\$160	-\$160

Fiscal Code	Line Item	Budget	Current Month	YTD	Balance
Other Regulatory Fees		\$0	\$14,719	\$27,508	-\$27,508
4129200131	3140 App Fee New Dent Hyg Prog	\$0	\$0	\$2,100	-\$2,100
4129200133	3140 Duplicate License	\$0	\$350	\$850	-\$850
4129200310	3140 Citations & Fines	\$0	\$13,269	\$22,108	-\$22,108
4129200331	3140 License Certification	\$0	\$1,100	\$2,450	-\$2,450

Fiscal Code	Line Item	Budget	Current Month	YTD	Balance
Other Regulatory License and Permits		\$0	\$19,380	\$50,502	-\$50,502
4129400243	3140 License Fee Rdhap	\$0	\$1,250	\$3,650	-\$3,650
4129400244	3140 Initial Lic Fee Rdhap Fnp	\$0	\$320	\$320	-\$320
4129400245	3140 Initial Lic 1/2 Rdhap Fnp	\$0	\$80	\$320	-\$320
4129400249	3140 App Fee Rdhap	\$0	\$500	\$1,500	-\$1,500
4129400251	3140 App Fee Rdh	\$0	\$7,300	\$19,700	-\$19,700
4129400255	3140 App Fee Rdhap Addt'L Off	\$0	\$160	\$160	-\$160
4129400257	3140 App Fee Rdh Original Lic	\$0	\$7,300	\$19,700	-\$19,700
4129400524	Suspended Revenue	\$0	\$790	\$1,712	-\$1,712
4129400627	3140 Initial Retired Lic App	\$0	\$1,680	\$3,440	-\$3,440

Fiscal Code	Line Item	Budget	Current Month	YTD	Balance
Other Revenue		\$0	\$0	\$80	-\$80
4171400001	Canceled Warrants Revenue	\$0	\$0	\$80	-\$80

Fiscal Code	Line Item	Budget	Current Month	YTD	Balance
Renewal Fees		\$0	\$247,360	\$497,740	-\$497,740
4127400151	3140 Renewal Rdhap Fnp	\$0	\$640	\$2,400	-\$2,400
4127400155	3140 Renewal Rdh	\$0	\$239,720	\$481,840	-\$481,840
4127400156	3140 Renewal Rdhap	\$0	\$6,240	\$11,520	-\$11,520
4127400157	3140 Renewal Rdhef	\$0	\$600	\$1,500	-\$1,500
4127400339	3140 Reactivate Retire Lic App	\$0	\$160	\$480	-\$480
Revenue		\$0	\$285,839	\$583,690	-\$583,690

Reimbursements

Fiscal Code	Line Item	Budget	Current Month	YTD	Balance
Scheduled Reimbursements		\$0	\$0	\$98	-\$98
4840000001	Fingerprint Reports	\$0	\$0	\$98	-\$98

Fiscal Code	Line Item	Budget	Current Month	YTD	Balance
Unscheduled Reimbursements		\$0	\$6,154	\$6,561	-\$6,561
4850000005	Us Probation Monitor	\$0	\$1,125	\$1,485	-\$1,485
4850000009	Us Cost Recovery	\$0	\$5,029	\$5,076	-\$5,076
Reimbursements		\$0	\$6,154	\$6,659	-\$6,659

3140 - State Dental Hygiene Fund
Analysis of Fund Condition
(Dollars in Thousands)

Prepared 10.17.2025

2025 Budget Act w 2024-25 actual

W- CY FM 2 projections

BEGINNING BALANCE

Prior Year Adjustment

Adjusted Beginning Balance

Actuals	CY	BY	BY +1
2024-25	2025-26	2026-27	2027-28

\$ 3,834	\$ 4,840	\$ 5,605	\$ 5,630
\$ 16	\$ -	\$ -	\$ -
\$ 3,850	\$ 4,840	\$ 5,605	\$ 5,630

REVENUES, TRANSFERS AND OTHER ADJUSTMENTS

Revenues

4121200 - Delinquent fees

4127400 - Renewal fees

4129200 - Other regulatory fees

4129400 - Other regulatory licenses and permits

4143500 - Miscellaneous Services to the Public

4163000 - Income from surplus money investments

4172500 - Miscellaneous revenues

\$ 47	\$ 46	\$ 54	\$ 54
\$ 2,905	\$ 2,903	\$ 2,888	\$ 2,888
\$ 230	\$ 202	\$ 109	\$ 109
\$ 234	\$ 178	\$ 181	\$ 181
\$ 2	\$ -	\$ -	\$ -
\$ 208	\$ 206	\$ 83	\$ 82
\$ -	\$ -	\$ -	\$ -

Totals, Revenues

\$ 3,626	\$ 3,535	\$ 3,315	\$ 3,314
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TOTALS, REVENUES, TRANSFERS AND OTHER ADJUSTMENTS

\$ 3,626	\$ 3,535	\$ 3,315	\$ 3,314
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TOTAL RESOURCES

\$ 7,476	\$ 8,375	\$ 8,920	\$ 8,944
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Expenditures:

1111 Department of Consumer Affairs (State Operations)

9892 Supplemental Pension Payments (State Operations)

9900 Statewide General Administrative Expenditures (Pro Rata)

\$ 2,439	\$ 2,544	\$ 3,064	\$ 3,156
\$ 7	\$ -	\$ -	
\$ 190	\$ 226	\$ 226	\$ 226

TOTALS, EXPENDITURES AND EXPENDITURE ADJUSTMENTS

\$ 2,636	\$ 2,770	\$ 3,290	\$ 3,382
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FUND BALANCE

Reserve for economic uncertainties

\$ 4,840	\$ 5,605	\$ 5,630	\$ 5,562
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Months in Reserve

21.0	20.4	20.0	19.2
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NOTES:

1. Assumes workload and revenue projections are realized in BY and ongoing.
2. Expenditure growth projected at 3% beginning BY.



Saturday, November 8, 2025

Dental Hygiene Board of California

FULL Board Agenda Item 8.

**Discussion and Possible Action on DHBC Election of Board
Officers and Update on 2026 Meeting Dates.**



MEMORANDUM

DATE	November 8, 2025
TO	Dental Hygiene Board of California
FROM	Anthony Lum Executive Officer
SUBJECT	FULL 8: Dental Hygiene Board of California Election of Officers and Update on 2026 Meeting Dates.

Current Slate of Officers:

President	Joanne Pacheco
Vice President	Sonia “Pat” Hansen
Secretary	Naleni “Lolly” Tribble-Agarwal

Nominations for New Officers:

President	
Vice President	
Secretary	

Member	Aye	Nay	Other
Joanne Pacheco			
Sonia “Pat” Hansen			
Sherman King			
Michael Long			
Justin Matthews			
Sridevi Ponnala			
Naleni “Lolly” Tribble-Agarwal			
Julie Elginer			
Nicolas Quach			

Update on 2026 DHBC Meeting Dates:

(as voted upon at the November 16, 2024, board meeting).

Friday, March 27 – Saturday, March 28, 2026.

Friday, July 17 – Saturday, July 18, 2026.

Friday, November 20 – Saturday, November 21, 2026.

(Note: two-day meetings may be condensed into a single day meeting, if warranted).

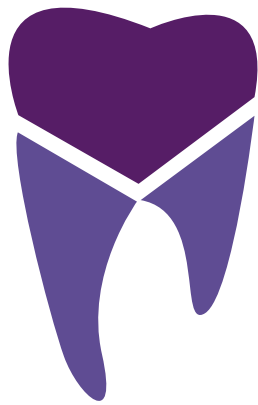


Saturday, November 8, 2025

Dental Hygiene Board of California

FULL Board Agenda Item 9.

**Discussion and Possible Action on Updating the Board
Member Procedural Manual.**



DHBC

Dental Hygiene
Board of California

Member Guidelines & Procedure Manual
September 2022

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Chapter 1
INTRODUCTION

The Dental Hygiene Board of California (DHBC) is the only self-regulating dental hygiene agency of its kind in the United States. The California Legislature established the Dental Hygiene Committee of California in 2008 as an independent committee within the Department of Consumer Affairs (DCA). In 2018 through Senate Bill 1482 (Ch. 858, Statutes of 2018), the Legislature approved for the Committee to become a full autonomous Board (DHBC) under the purview of DCA. In California, the DHBC holds authority to regulate the dental hygiene profession under the guidance of statutes contained in the Business and Professions Code (BPC), Sections 1900 - 1967.4 and sections of the California Code of Regulations (CCR). The following is a summary of the DHBC's responsibilities:

- Pursue legislation;
- Author and enforce regulations;
- Grant, renew, and withdraw approval of dental hygiene educational programs;
- Conduct feasibility studies for new dental hygiene educational programs;
- Develop and maintain the dental hygiene Law and Ethics Examination in conjunction with the Office of Professional Examination Services;
- Issue, suspend, and revoke dental hygiene licenses and permits;
- Oversee licenses placed on probation;
- Conduct investigation of and administer enforcement for licensing violations; and
- Participate in outreach and support of the dental and dental hygiene community.

DHBC members are appointed by the Governor and the Legislature. The Governor appoints seven board members, and the State Assembly Speaker appoints one public member while the Senate Rules Committee appoints a second public member. A standard term of appointment is four years in duration. The Governor and Legislature shall have the power to remove any member from the DHBC for neglect of duty required by law, for incompetence, or for unprofessional or dishonorable conduct. In the event that a member resigns, the resigning member shall send a letter to the Governor notifying the Governor of the member's resignation

and effective last date of service. A copy of the letter of resignation shall be sent to the Director of DCA, the DHBC President, and the DHBC Executive Officer (EO).

This procedure manual is provided to guide members in the discharge of their duties and to ensure DHBC effectiveness and efficiency.

Chapter 2

COMPOSITION

Members - The DHBC shall consist of nine members. There shall be four public members, four registered dental hygienist (RDH) members, and one dentist member. Each licensed member shall possess, at the time of appointment and throughout the member's term on the DHBC, a valid California license in good standing to practice in the member's respective field of dentistry or dental hygiene.

- Public members - No public member shall have been licensed under this chapter within five years of the public member's date of appointment, nor shall the public member possess or acquire any financial interest in a business related to the practice of dentistry or dental hygiene during the public member's term on the DHBC.
- RDH members - Of the RDH members, one shall be licensed either in alternative practice or in extended functions; one shall be a dental hygiene educator; and two shall be RDHs.
- Dentist member - The dentist member shall be licensed either as a general dentist or a public health dentist.

Mid - term vacancies shall be filled by Governor or Legislative appointment depending upon which board member creates the vacancy, and the newly appointed member shall serve the remainder of his or her predecessor's unexpired term.

Member Officers - The DHBC shall elect a President, a Vice President, and a Secretary from its membership. The election shall be held at the final meeting of the calendar year. The newly elected member officers shall assume their respective offices on January 1st of the following year. Each term of service for a member officer position is one year. No person shall serve as

a member officer for more than two consecutive years unless extenuating circumstances prevail, requiring the majority of the members vote in favor of an extension. If an office becomes vacant during the year, an election shall be held at the next meeting.

President - The President is the spokesperson for the DHBC. The President represents the DHBC by attending hearings and other meetings with legislators, DCA, and stakeholders. The President attends Dental Board of California meetings as necessary. The President may testify, sign letters, and address the media on behalf of the DHBC. The President shall copy the EO on all written communications made on behalf of the DHBC and the EO shall forward the communication to all members.

The President is the chief official responsible for DHBC business. The President chairs and facilitates DHBC meetings, approves DHBC meeting agendas, signs specified full Board enforcement orders, establishes committees, appoints the Chairperson and members of each committee, and when necessary, assigns members at large to serve in the absence of committee members. The President may establish task forces to research policy questions or other issues as needed.

The President is the immediate supervisor of the EO. Specific instructions for work on policy matters by the EO from DHBC members shall be coordinated through the President. The President shall meet and communicate with the EO on a regular basis. The President holds approval authority for the EO's timesheets, travel expense claims, and leave requests. The President performs the following duties to lead the EO evaluation process:

- The President shall obtain an Executive Officer Performance Evaluation Guide from DCA Office of Human Resources (DCA OHR).
- The President shall distribute the Executive Officer Performance Evaluation Guide to DHBC members.
- The President shall collect each member's input and create a draft EO Performance Appraisal and Salary Administration.
- The President shall present a draft EO Performance Appraisal and Salary Administration to the DHBC annually.

- The President shall ensure that discussion of EO Performance Appraisal and Salary Administration is noticed on the DHBC meeting agenda for which it will be deliberated. Deliberation on EO Performance Appraisal and Salary Administration shall be conducted annually. Deliberation on the EO Performance Appraisal and Salary Administration shall be conducted in closed session unless the EO requests to the President in writing that the matter be discussed in open session.
- Before the close of deliberations, the President shall ensure that the DHBC approves an EO Performance Appraisal and Salary Administration Report.
- The President shall provide the EO with a written EO Performance Appraisal and Salary Administration Report annually.
- The President shall initiate the Exempt Position Request (EPR) process through the DCA OHR should the board determine that a salary adjustment or elevation in exempt position level of the EO is warranted.

Vice President - The Vice President assists the President at the President's request and may assume the duties above in the President's absence.

Secretary - The Secretary calls the roll at each DHBC meeting and reports whether a quorum is established. The Secretary also calls the roll vote for each agenda item voted upon and records the official vote results for the record.

Executive Officer - The EO is the chief administrative officer responsible for implementing the policies and directives of the DHBC.

- Recruitment and Selection - The DHBC shall institute an open recruitment plan to maintain a pool of qualified candidates. The DHBC shall also work with the DCA OHR for recruitment procedures. The selection of an EO shall be included as an item of business which must be noticed in a written agenda and transacted at a public meeting.
- Appointment - The appointed EO is exempt from civil service and serves at the pleasure of the DHBC. Appointment of the EO is subject to approval by the Director of the DCA.
- Supervision – The President is the direct supervisor of the EO. The EO, with the assistance of an Assistant EO, manages and supervises the staff.

- Vacancy – In the event the EO's position becomes vacant, the DHBC shall appoint the Assistant EO to serve as Interim EO until a permanent appointment can be made. The Interim EO's salary shall be set at an amount within the EO's salary range and the salary shall be applied to the first day of service as an Interim EO. The DHBC shall hold a special meeting within 30 days of the EO's vacancy to appoint an Interim EO, confirm the salary amount, and to initiate the selection process for a new EO.

Staff - Employees of the DHBC, with the exception of the EO, are civil service employees. Their conditions of employment (including pay, benefits, discipline, and evaluations) are governed by a myriad of civil service laws and regulations as well as collective bargaining labor agreements. Because of this complexity, it is appropriate that the DHBC delegate all authority and responsibility for managing the DHBC staff to the EO and AEO.

Chapter 3

TRAINING & CERTIFICATION REQUIREMENTS

DHBC members are required to complete the following training. Upon completion of each course, members shall send a copy of their Certificate of Completion to the EO or maintain the record in the online Learning Management System (LMS). The EO shall retain a copy of each certificate in the member's personnel file and shall forward additional copies to the appropriate oversight agencies as required.

- Board Member Orientation
- California Ethics Training for State Officials
- Conflict of Interest Certification
- Defensive Driver Training
- Sexual Harassment Prevention

Board Member Orientation Training - Every newly appointed and/or reappointed member is required to complete a New Board Member Orientation training program presented by the DCA within one year of assuming office. The training covers functions, responsibilities, and

obligations entailed in service as a DHBC member. For more information and assistance with scheduling, please contact:

SOLID Training Solutions
1747 Market Blvd., Ste. 270
Sacramento, CA 95834
(916) 574-8316
SOLID@dca.ca.gov

California Ethics Training for State Officials - Every newly appointed and/or reappointed member is required to complete the California Ethics Training for State Officials course within six months of appointment and every two years thereafter. The Attorney General's Website, <http://oag.ca.gov/ethics>, contains both an interactive version of the training as well as an accessible text-only version.

Conflict of Interest Certification - Every newly appointed and/or reappointed member is required to certify, within 10 days of appointment, and each year thereafter, specific documents to the general effect that he or she will perform all duties of a DHBC member in an impartial manner, free from bias caused by personal financial interests or the interest of persons who have supported the member. These documents, along with further explanation of conflict-of-interest restrictions and requirements, are available through the Board Member Resource Center on the DCA Website or through the Fair Political Practices Commission (FPPC) at:

http://www.dcaboardmembers.ca.gov/member_info/conflict_interest.shtml.

<https://www.fppc.ca.gov/>

Defensive Driver Training - Each member who will drive a vehicle in the course of any official function as a DHBC member, including commuting to DHBC meetings, shall complete, within 10 days of appointment, and every four years thereafter, the Department of General Service's (DGS) Defensive Driver Training. This training can be accessed through the DGS Website at:

www.dgs.ca.gov/orim/Programs/DDTOnlineTraining.aspx.

Sexual Harassment Prevention - Every newly appointed and/or reappointed member is required to complete Sexual Harassment Prevention training within six months of appointment and every two years thereafter. DCA's Equal Opportunity Employment Office can provide instructions on how to obtain this training.

Equal Employment Opportunity Office
1625 N. Market Blvd., Ste. N330
Sacramento, CA 95834
(916) 574-8280

http://www.dcaboardmembers.ca.gov/training/harassment_prevention.shtml

Chapter 4

BAGLEY-KEENE OPEN MEETING ACT

Meetings are subject to all provisions of the Bagley-Keene Open Meeting Act. This act governs meetings of state regulatory boards and committee meetings of those boards when the committee consists of more than two members. The act specifies meeting notice and agenda requirements and prohibits discussing or taking action on items not included in the agenda.

All members are encouraged to read the entire Bagley-Keene Open Meeting Act guide prepared by DCA Legal Affairs and accessible through the DCA Internet Web Site at:

http://www.dca.ca.gov/publications/bagleykeene_meetingact.pdf.

Key points include the following:

- The DHBC shall post notice to the public on the Internet at least 10 calendar days before regular meetings are held. Alternate format notices shall be made available, upon request, for persons with disabilities.
- The notice shall include the agenda.
- During the meeting, the only items that shall be discussed are the items on the noticed agenda, with the exception that the public may raise issues during the Public Comment portion of the meeting.

- Issues raised during the meeting but not agendaized may, at the discretion of the President, be placed on a future meeting's agenda for discussion.
- For all action items at DHBC meetings, as well as subcommittee meetings of three or more members, the law now requires the DHBC to conduct a roll call vote for each action item voted upon for the record including the abstention of each member present for that action item. The DHBC shall include this information in its meeting minutes.
- Provision is made to allow special meetings for certain circumstances in which adherence to the 10-day notice requirement would impose a substantial hardship on the state body or where immediate action is required to protect public interest.
- Members shall not contact other members in order to discuss, deliberate, or take action outside the meeting on a matter within the subject matter of the DHBC.
- Members are strongly discouraged from using cell phones during any meeting as this may give the impression of unlawful member-to-member communication.
- Members may seek further clarification and instruction from the EO.
- With the advancement of technology, many meetings are now conducted through online teleconference or video methods. Unless there are new laws that change the parameters of the Open Meetings Act, the same key points must be followed for meetings consisting of two or more board or committee members.

Chapter 5

OPERATIONS

General Rules of Conduct -

- Members shall recognize the valuable contributions of all DHBC members.
- Members shall commit appropriate time and effort to DHBC responsibilities including reviewing meeting notes, administrative cases, and other materials provided by staff.
- Members shall adhere to the principles of fairness and impartiality in the discharge of their duty to protect the public, without bias, through the enforcement of DHBC laws and the creation of regulations to govern the practice of dental hygiene.
- Members shall conduct their business in an open manner so that the public may be both informed and involved in accordance with the Bagley-Keene Open Meeting Act.

- Members shall neither privately nor publicly lobby for, nor shall they publicly endorse, or otherwise engage in any personal efforts that would tend to promote their own personal or political views or goals when those views or goals are in opposition to a position adopted by the DHBC.
- Members shall never participate in making a governmental decision, or in any way attempt to use their official position to influence a governmental decision, in which there is a financial interest to the member or the potential of such. Any DHBC member who feels they are entering into a situation where there is a potential for a conflict of interest shall immediately consult the EO or DHBC's legal counsel.
- Members shall never accept gifts from applicants, licensees, or members of the profession while serving on the DHBC.
- Members shall not disclose or otherwise make known the contents or nature of sensitive, private, or confidential documents or information related to DHBC business.
- Members shall not speak or act on behalf of the DHBC without first notifying the EO and obtaining permission from the President.

Full Committee Meetings - The DHBC shall meet at least two times each calendar year with an option for a third meeting, if necessary, to conduct DHBC business. The DHBC shall make a reasonable effort to vary the location of meetings, as economically feasible, to best serve the public and licensees.

Member attendance and active participation is critical to the success of DHBC meetings; therefore, if at any time a member cannot attend a meeting, it is imperative that the member notify the EO as soon as possible so that the EO can verify that a sufficient number of members will be present at the meeting to establish a quorum. To vote on an item of business, a quorum must be present. The presence of five members is necessary to establish a quorum. When a quorum is not present, but members are in attendance at a noticed meeting, members may discuss items of business but they may not take any action.

The President may ascertain from any member whose level of attendance and active participation at noticed meetings and whose timely submittal of mail votes is below standard whether or not the member is able or willing to continue to serve.

Agendas - Any member may submit items to the EO for consideration for future meeting agendas. The President and EO shall review all proposed agenda items received at least 30 days prior to the noticed meeting and the President shall determine which items shall be placed on that meeting's agenda. The EO shall provide the agenda to all members at least 10 days prior to the meeting and the EO shall provide the meeting packet to all members by email no later than seven days prior to the meeting.

Agendas shall focus on the specific tasks assigned by the DHBC and shall include:

- Time for public comment.
- Time for members to recommend new issues to be brought to the DHBC's attention.
- Time for a lunch break if the meeting is a full day.
- Committee agendas shall only contain items dealing with subjects assigned to the respective committee.
- Teleconference agendas shall include the meeting identification and passcode for the public to access the meeting.

Committees - Committees are advisory groups formed to research and deliberate on specific categories of concern, then recommend actions to the full Board for approval. The President shall appoint members to fill positions on each standing committee. A member may serve on multiple committees. Members who attend a committee meeting when not appointed to that committee may sit in the audience but shall not participate in the meeting discussion or voting. There are four standing committees:

- Licensing and Examination Committee
- Enforcement Committee
- Legislative and Regulatory Committee
- Education Committee

Licensing and Examination Committee - The purpose of the Licensing and Examination Committee is to advise the DHBC on policy matters relating to examination and licensure.

Enforcement Committee - The purpose of the Enforcement Committee is to advise the DHBC on policy matters related to protecting the health and safety of consumers. This includes evaluation of disciplinary statutes and maintenance of regulations and guidelines pertaining to enforcement.

Legislative and Regulatory Committee - The purpose of the Legislative and Regulatory Committee is to review and track legislation that affects the DHBC and to recommend positions on legislation. The committee also provides information and recommendations on regulatory additions or changes.

Education Committee - The purpose of the Education Committee is to advise the DHBC on granting, renewing, or withdrawing approval of educational programs and curriculum content. The committee also provides information and recommendations on feasibility studies for new educational programs.

Ad Hoc Committees - The President may establish ad hoc committees as needed. Any member may request that an ad hoc committee be established. The ad hoc committee is charged with an in-depth review of a specific issue and a recommendation to the DHBC.

Staff Assistance – The DHBC staff are available to provide support and consultation to the DHBC members and committees; however, members must funnel all communications and requests for staff assistance through the EO.

Recordkeeping - All public meetings are recorded using either audio and/or video recording equipment. Recordings shall be maintained until either 30 days from the meeting or until after the minutes are approved or accepted, whichever is later. Teleconferences may also be recorded for the minutes and record.

Minutes - Meeting minutes are a summary, not a transcript, of the proceedings. Only a quorum may approve meeting minutes and when less than a quorum is present, they may accept the minutes. A vote shall be taken regarding whether or not to accept/approve the minutes at the next meeting following the meeting for which the minutes pertain. Approved or accepted minutes for the open session portions of DHBC meetings shall be made available for

distribution to the public and placed on the DHBC's Internet Web Site within 30 working days of approval/acceptance.

Voting - All votes shall be captured in a roll call format pursuant to the Bagley-Keene Open Meeting Act and reflected as such in the minutes.

Chapter 6

DISCIPLINARY MATTERS INVOLVING LICENSEES

When a disciplinary matter involving a licensee arises, the Enforcement Analyst shall prepare a comprehensive report on the issue and provide it to all DHBC members. At the close of the report, the Enforcement Analyst shall propose various positions or stipulations for members to consider regarding the matter and shall provide each member a mail ballot and copy of the voting policy.

Voting on Disciplinary Matters - Each member may vote by mail ballot in favor of one of the proposed disciplinary positions or stipulations, or the member may vote to hold for discussion by writing on his or her ballot "hold for discussion" as well as the reason for the request to hold for discussion. If two or more members vote to hold for discussion, the matter is set aside until it can be discussed during a closed session at the next meeting. Members shall cast new votes after the discussion.

The DHBC shall approve, by a majority vote, any proposed decision or stipulation before the formal discipline becomes final and the penalty can take effect.

For stipulations, a background memorandum from the assigned deputy attorney general accompanies the mail ballot. A two-week deadline is generally given for return of the mail ballot to the DHBC's office.

If the matter is held for discussion, legal counsel will preside over the closed session to assure compliance with the Administrative Procedure Act and Open Meeting Act.

Security Regarding Disciplinary Matters - Members shall not directly participate in complaint handling or investigations. The following guidelines apply but members should contact the EO or DHBC legal counsel for answers to specific questions.

- No member shall access a licensee's or candidate's file.
- Members shall not intervene on behalf of a licensee, candidate for licensure, or respondent for any reason.
- If a member is contacted by a licensee, candidate for licensure, respondent, or by a respondent's attorney, the member shall refer the person making contact to the EO and shall immediately notify the EO of the contact event.

Chapter 7

SALARY PER DIEM

Members fill non-salaried positions but are paid \$100 per day for each meeting, training, or other day actually spent in the discharge of official DHBC duties. Members are reimbursed travel and other expenses necessarily incurred in the performance of official duties. They are paid from the DHBC's funds (BPC Section 103). Salary per diem and travel reimbursement shall be rendered in accordance with the following guidelines:

- The term "day actually spent in the discharge of official duties" shall mean such time as is expended from the commencement of a DHBC or committee meeting until that meeting is adjourned. Travel time is not included in this component.
- No salary per diem or reimbursement for travel-related expenses shall be paid to members except for attendance at official meetings unless a substantial official service is performed by the member. In the event of attendance at gatherings, events, hearings, conferences, or meetings other than official DHBC or committee meetings in which a substantial official service is performed, the member shall notify the EO and gain approval from the DHBC President prior to the member's attendance.
- For DHBC-specified work, members may be compensated for actual time spent performing work authorized by the President. This may include, but is not limited to,

authorized attendance at other gatherings, events, meetings, trainings, hearings, or conferences.

- Reimbursable work does not include miscellaneous reading and information gathering for business not related to any meeting, preparation time for a presentation, or participation at meetings not related to official duties.

Chapter 8

TRAVEL REIMBURSEMENT

Members shall obtain the President's approval prior to embarking on any travel in support of the DHBC except for DHBC meetings and mandatory training.

Rules governing members' reimbursement of authorized travel expenses are consistent with rules that apply to management-level state staff. Members shall coordinate with the EO as soon as possible upon return from travel to file travel expense claims.

Chapter 9
ADDITIONAL RESOURCES

Sample Mail Ballot

Model with Separate Hold Provisions

To: All DHBC Members

From: Enforcement Analyst

Date:

RE: Mail Ballot for [First] [Last], License No. _____ Case No. _____

THIS MAIL BALLOT MUST BE RETURNED TO THE DHBC NO LATER THAN _____

(If the ballot does not reach the DHBC by this date your vote may not be counted and the DHBC may lose jurisdiction to act).

Please review the attached documents and vote on the above case. Upon completion of this mail ballot, please return it to me in the enclosed envelope or fax it to me at (916) 263-2688 by the date noted above.

The decision presented is a:

___ Proposed Decision. The DHBC will lose jurisdiction to act on _____
[Government Code Section 11517(d)].

___ Stipulated Decision

___ Default Decision

___ Probationary License

Please choose one option:

___ I vote to adopt (Choose this option if you accept the decision as written).

___ I vote to reject (Choose this option if you have questions or concerns).

___ I vote to recuse myself (Choose this option if you believe you have a conflict).

___ I vote to hold for discussion (Choose this option if you would like to discuss at the next DHBC meeting)

DHBC Member Signature

Date

If you have procedural questions about the decision, please contact me at (916) 576-5005.

EXPLANATION OF ENFORCEMENT TERMS

Accusation - Charges filed against a licensee alleging violations of the laws and regulations relating to the practice of dental hygiene.

Default Decision - Licensee fails to respond to the Accusation by filing a Notice of Defense or fails to appear at the administrative hearing.

Denied - The application for licensure as a dental hygienist is denied.

Decision - The order of the DHBC in a disciplinary action.

Interim Suspension Order (ISO) - An order issued upon petition by the DHBC, suspending a licensee from all or a part of his or her practice in dental hygiene.

Petition to Revoke Probation - Charges filed against a probationer seeking revocation of their license based upon violation(s) of probation.

Probation - Terms and conditions placed on a licensee for a specific period of time as a result of disciplinary action.

Probationary License - A conditional license issued to an applicant with terms and conditions for a specific period of time.

Public Reprimand - Licensee was reprimanded for a minor violation(s).

Revoked - Licensee's right to practice is ended and the license is taken back.

Revoked, Stayed, Probation - "Stayed" means the revocation is postponed. Professional practice may continue so long as the licensee complies with the specific terms and conditions ordered. Violation of probation may result in the revocation that was postponed.

Statement of Issues - Charges filed against an applicant to deny licensure.

Stipulated Decision - A Settlement agreed to in lieu of a formal hearing to resolve the accusation and impose discipline.

Surrender - Licensee stipulates to surrender the license. The right to practice is ended.

Suspension - Licensee is prohibited from practicing for a specific period of time.

EXPLANATION OF MAIL BALLOT TERMS

Adopt - A vote to adopt the proposed action means that you accept the action as presented.

Default Decision - If an accusation mailed to the last known address is returned by the post office as unclaimed, or if a respondent fails to file a Notice of Defense or fails to appear at the hearing, the respondent is considered in default. The penalty in a case resolved by default is generally revocation of the license. A default decision can be set aside and the case set for hearing if 1) the respondent petitions for reconsideration before the effective date of the decision; and 2) the DHBC grants the petition.

Hold for Discussion - In addition to voting, you should mark this box if you have a question or concern about the decision and would like to discuss the matter with fellow members during a closed session. If you vote to reject, you may also wish to hold the case. TWO votes must be received to hold a case. If the case is a **stipulated decision**, the DHBC staff can explain why they entered into the agreement. If the case is either type, you may contact the DHBC's assigned legal counsel to discuss the merits of the case.

Proposed Decision - Following a hearing, the administrative law judge shall draft a proposed decision recommending an outcome based on the facts and the DHBC's disciplinary guidelines. At its discretion, the DHBC may impose a lesser penalty than that in the proposed decision. If the DHBC desires to increase a proposed penalty, however, it must vote to reject or non-adopt the proposed decision, read the transcript of the hearing, and review all exhibits prior to acting on the case.

Recusal - Mark this box if you believe you cannot participate in making the decision because you have a specific conflict. Common examples are if the person is a member of your family, a close personal friend, or business partner. If you are unsure if you should recuse yourself, you should contact the EO or the assigned DHBC legal counsel.

Reject - A vote to reject (non-adopt) the proposed action means that you disagree with one or more portions of the proposed action and do not want it adopted as the DHBC's decision. This

vote should be used if you believe an additional term or condition of probation should be added (or deleted), or would otherwise modify the proposed penalty.

Stipulated Decision - At any time during the disciplinary process, the parties to the matter (the EO and the respondent) can agree to a disposition of the case. With the EO's consent, the Deputy Attorney General can negotiate a stipulated decision (also referred to as a stipulated agreement) based on the DHBC's disciplinary guidelines. The DHBC may adopt the stipulated decision as proposed, may counter-offer and recommend other provisions, or may reject the agreement. If respondent declines to accept a proposed counteroffer, the case continues in the standard disciplinary process.

Summary of Outcomes - If a proposed decision is rejected, the transcript will be ordered and the case scheduled for argument according to DHBC policy. After reviewing the record, the DHBC will be able to adopt the decision as previously written or modify the decision as it deems appropriate, except that a cost recovery order may not be increased. If a stipulated decision is rejected, the case will be set for hearing unless a counteroffer is made during a closed session. If a default decision is rejected, the case will be set for hearing.

ACRONYMS

Agencies

AGO	Attorney General's Office
DBC	Dental Board of California
DCA	Department of Consumer Affairs
DHBC	Dental Hygiene Board of California
DHCC	Dental Hygiene Committee of California
OAH	Office of Administrative Hearings
OAL	Office of Administrative Law
OPES	Office of Professional Examination Services
PSI	Psychological Services Incorporated

Organizations

ADHA	American Dental Hygienists Association
CDHA	California Dental Hygienists Association
CDA	California Dental Association
CDHEA	California Dental Hygiene Educators Association
CAPS	California Assoc. of Private Post-Secondary Schools
CCC	California Community Colleges
CODA	Commission on Dental Accreditation
CRDTS	Central Regional Dental Testing Services, Inc.
WREB	Western Regional Examination Board

Codes

BPC	Business and Professions Code
CAC	California Administrative Code
CCR	California Code of Regulations
CGCGOV	California Government Code

Titles

AG	Attorney General
ALJ	Administrative Law Judge
DA	District Attorney
DAG	Deputy Attorney General
EO	Executive Officer

Licenses

FNP	Fictitious Name Permit
LBC	Licensure by Credential
RDH	Registered Dental Hygienist
RDHAP	Registered Dental Hygienist in Alternative Practice
RDHEF	Registered Dental Hygienist in Extended Functions
SLN	Soft Tissue Curettage, Local Anesthetic, and Nitrous Oxide and Oxygen Administration

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Saturday, November 8, 2025

Dental Hygiene Board of California

FULL Board Agenda Item 10.

**Discussion and Possible Action on Legislative and
Regulatory Committee Report and Recommendation(s).**



Saturday, November 8, 2025

Dental Hygiene Board of California

FULL Board Agenda Item 11.

**Discussion and Possible Action on Education Committee
Report and Recommendation(s).**



Saturday, November 8, 2025

Dental Hygiene Board of California

FULL Board Agenda Item 12.

Enforcement Update: Statistical Report.

MEMORANDUM

DATE	November 8, 2025
TO	Members of the Dental Hygiene Board of California
FROM	Sabra D'Ambrosio, Enforcement Analyst DHBC
SUBJECT	Agenda Item FULL 12: Enforcement- Review of Statistics and Trends

The following are the Enforcement Division statistics:

Intake and Complaint Unit

Number of Complaint Cases Received between July 1, 2025, and September 30, 2025

During this period, the Intake and Complaint unit received 57 consumer complaints, and the Board initiated 98 complaints. In addition, the Board received 12 Subsequent Arrest Records and 3 applications with Records of Arrest and Prosecution.

Number of Complaint Cases Open

As of September 30, 2025, there are 134 complaint cases open in the Enforcement Unit. A breakdown of the case aging is as follows:

Complaint Cases Open	
Complaint Age	As of September 30, 2025
0-6 months	89
7-12 months	19
13-18 months	10
19 -24 months	4
Over 24 months	12

Number of Complaint cases closed.

A total of 27 complaint cases were closed between July 1, 2025, and September 30, 2025

Number of Investigative Cases open in the investigation Unit

As of September 30, 2025, there are 26 investigative cases open in the Investigation Unit. The breakdown of the case again is as follows:

Investigation Cases Open	
Complaint Age	As of September 30, 2025
0-6 months	17
7-12 months	5
13-18 months	3
19 -24 months	1
Over 24 months	0

Number of Citations/Fines issued

Between July 1, 2025, and September 30, 2025, a total of 24 citations/fines were issued

Number of Probation Cases Open

As of September 30, 2025, 22 probationers are being monitored. Of those, 18 are active probationers, and 4 are tolling.



Saturday, November 8, 2025

Dental Hygiene Board of California

FULL Board Agenda Item 13.

**Licensing, Continuing Education Audits, and Examination
Update: Statistical Report.**

APPLICATIONS RECEIVED: FY 2025/2026															
Type of Application	Jul.	Aug.	Sept.	Oct.	Nov.	Dec.	Jan.	Feb.	Mar	Apr	May	June	Total YTD		
Initial Licensure Applications															
RDH Application by Exam	124	71	26	-	-	-	-	-	-	-	-	-	221		
RDH Application by Credential	0	4	1	-	-	-	-	-	-	-	-	-	5		
RDHAP Application	8	7	3	-	-	-	-	-	-	-	-	-	18		
Fictitious Name Permit Application	1	5	1	-	-	-	-	-	-	-	-	-	7		
License Renewal Applications															
Type of Application	Jul.	Aug.	Sept.	Oct.	Nov.	Dec.	Jan.	Feb.	Mar	Apr	May	June	Total YTD		
RDH Renewal Application	805	1,841	1,499	-	-	-	-	-	-	-	-	-	4,145		
RDHAP Renewal Application	32	97	75	-	-	-	-	-	-	-	-	-	204		
RDHEF Renewal Application	4	2	0	-	-	-	-	-	-	-	-	-	6		
Fictitious Name Permit Renewal Application	10	16	10	-	-	-	-	-	-	-	-	-	36		
LICENSES AND PERMITS ISSUED															
Type of License	Prior Years		Current Year FY 2025/2026												
	FY 2023/24	FY 2024/25	Jul.	Aug.	Sept.	Oct.	Nov.	Dec.	Jan.	Feb.	Mar	Apr	May	June	Total YTD
RDH License	806	690	152	102	59	-	-	-	-	-	-	-	-	-	313
RDHAP License	76	58	9	6	9	-	-	-	-	-	-	-	-	-	24
Fictitious Name Permit	24	21	0	3	5	-	-	-	-	-	-	-	-	-	8

Attachment 2 Law and Ethics Examination

License Type	Registered Dental Hygienist (RDH) July 01, 2025 – September 30, 2025								
Exam Title	RDH Law & Ethics Exam								
	Total Tested	Passed	%	Failed	%	1st Attempt to Pass Exam	%	Multiple Attempts to Pass Exam	%
FY 2023/24	668	544	81%	124	19%	439	81%	105	19%
Out of State	20	11	55%	9	45%	9	81%	2	19%
FY 2024/25	1,163	809	70%	354	30%	552	68%	257	32%
Out of State	16	9	56%	7	44%	9	75%	3	25%
FY 2025/26	452	315	70%	137	30%	196	62%	119	38%
Out of State	6	3	50%	3	50%	3	100%	0	0%

License Type	Registered Dental Hygienist in Alternative Practice (RDHAP) July 01, 2025 – September 30, 2025								
Exam Title	RDHAP Law and Ethics Exam								
	Total Tested	Passed	%	Failed	%	1st Attempt to Pass Exam	%	Multiple Attempts to Pass Exam	%
FY 2023/24	77	57	74%	20	26%	43	75%	14	25%
FY 2024/25	92	78	86%	14	15%	68	87%	10	13%
FY 2025/26	36	24	67%	12	33%	18	75%	6	25%
Out of State (Only recognized in CA)	0	0	0%	0	0%	0	0%	0	0%

Registered Dental Hygienist (RDH)	Active	18,397
	Inactive	1,225
	*Delinquent	3,909
	*Cancelled	12,228
	*Revoked	47
	*Surrendered	35
	*Other (Deceased)	220
	Retired	987
Registered Dental Hygienist in Alternative Practice (RDHAP)	Active	813
	Inactive	63
	*Delinquent	137
	*Cancelled	111
	*Revoked	1
	*Surrendered	3
	*Other (Deceased)	3
	Retired	51
Registered Dental Hygienist in Extended Functions (RDHEF)	Active	14
	Inactive	2
	*Delinquent	8
	*Cancelled	8
	*Revoked	0
	*Surrendered	0
	*Other (Deceased, retired, etc.)	0
Fictitious Name Permit (FNP)	Active	158
	Inactive	0
	*Delinquent	70
	*Cancelled	123
	*Revoked	0
	*Surrendered	0
	*Other (Deceased, retired, etc.)	0
Military Temporary Licenses RDH, RDHAP and RDHEF	Active	11
	Inactive	0
	*Delinquent	0
	*Cancelled	7
	*Revoked	0
	*Surrendered	0
	*Other (Deceased)	0
	Retired	0
	Licensed Subtotal (Active, Inactive)	20,683
	*Non-Licensed Subtotal (Delinquent, Cancelled, Revoked, Surrendered, Retired Other)	17,948
	Total Licenses Issued	38,631

License Status Definitions	
Active	Current and updated license and allowed to practice in CA. Continuing Education (CE) hours completed within the preceding 24 months (biennially) is required to renew the license.
Inactive	Current license but cannot practice in CA. CE hours are not required for the biennial license renewal (exempt).
Delinquent	Biennial license renewal not completed after expiration date. May not practice in CA unless proof of renewal is received and in processing (BPC 121).
Cancelled	License not renewed for 60 months after the last expiration and may not be renewed, restored, reissued, or reinstated (BPC 1939). May not practice in CA.
Retired	Cannot practice in CA and not renewable unless licensee re-activates the retired license and pays a one-time fee to re-activate and meet other requirements
Revoked	Disciplinary action taken; may not practice in CA.
Surrendered	Disciplinary action taken; may not practice in CA.
Military Temporary License	New Temporary License for the spouse or domestic partner of an active-duty military member stationed in California if the applicant currently holds an active and unrestricted license in another state.

Delinquent License Status Per Year 2019-2024	
2020	675
2021	875
2022	975
2023	820
2024	183
2025	24
Total Delinquent Licenses	3,552

Note: The licenses for 2025 that have an expiration date of October 31, 2020, and have not paid their renewal and delinquent fees, will automatically cancel effective November 1, 2025 (delinquent for 60 months), and cannot be restored, reissued, or reinstated by law. The cancellation of licenses continues for any license delinquent for 60 months pursuant to the law (Business and Professions Code section 1939).

CA Dental Hygiene Licensee Population Registered Dental Hygienist (RDH)					
Counties	CA Population	Active Licensee Population	Inactive Licensee Population	Total Current Active/Inactive Population	CA Population to ACTIVE Licensee Population Ratio
ALAMEDA	1,649,060	433	11	444	3,681:1
ALPINE	1,099	0	0	0	0.:1
AMADOR	42,026	21	1	22	2,001:1
BUTTE	208,334	74	4	78	2,671:1
CALAVERAS	46,505	19	1	20	2,325:1
COLUSA	22,074	6	1	7	3,153:1
CONTRA COSTA	1,172,607	435	19	454	2,577:1
DEL NORTE	27,009	3	1	4	6,752:1
EL DORADO	192,823	130	12	142	1,357:1
FRESNO	1,024,125	280	6	286	3,580:1
GLENN	28,304	5	0	5	5,661:1
HUMBOLDT	132,380	65	3	68	2,758:1
IMPERIAL	181,724	11	1	12	15,144:1
INYO	18,485	8	1	9	2,054:1
KERN	922,529	241	12	253	5,302:1
KINGS	154,913	53	1	54	3,521:1
LAKE	67,764	33	0	33	2,946:1
LASSEN	28,340	10	0	10	2,834:1
LOS ANGELES	9,757,179	11,693	43	1757	5,082:1
MADERA	165,432	40	2	42	3,939:1
MARIN	256,400	112	4	116	3,127:1
MARIPOSA	17,048	5	0	5	8,524:1
MENDOCINO	89,175	38	4	42	2,787:1
MERCED	296,774	82	2	84	4,637:1
MODOC	8,491	3	0	3	2,830:1
MONO	12,991	4	1	5	2,598:1
MONTEREY	436,251	146	4	150	3,966:1
NAPA	132,727	78	3	81	2,141:1
NEVADA	102,195	65	3	68	2,004:1
ORANGE	3,170,435	1026	25	1051	2,801:1
PLACER	433,822	493	20	513	1,386:1
PLUMAS	18,834	4	1	5	3,767:1
RIVERSIDE	2,529,933	702	21	723	3,499:1
SACRAMENTO	1,611,231	521	23	544	2,962:1
SAN BENITO	69,159	54	3	57	1,471:1
SAN BERNARDINO	2,214,281	652	20	672	4,011:1
SAN DIEGO	3,298,799	1089	27	1116	2,906:1
SAN FRANCISCO	827,526	156	4	160	5,373:1
SAN JOAQUIN	816,108	235	11	246	3,611:1
SAN LUIS OBISPO	281,843	133	9	142	1,957:1
SAN MATEO	742,893	209	10	219	3,377:1
SANTA BARBARA	444,500	149	7	156	3,268:1
SANTA CLARA	1,926,325	568	13	581	3,254:1
SANTA CRUZ	262,406	118	7	125	2,099:1
SHASTA	181,121	103	5	108	1,617:1

CA Dental Hygiene Licensee Population Registered Dental Hygienist (RDH)					
Counties	CA Population	Active Licensee Population	Inactive Licensee Population	Total Current Active/Inactive Population	CA Population to ACTIVE Licensee Population Ratio
SIERRA	3,113	1	0	1	3,113:1
SISKIYOU	42,498	13	1	14	3,036:1
SOLANO	455,101	158	7	165	2,758:1
SONOMA	485,375	261	4	265	1,832:1
STANISLAUS	556,972	170	8	178	3,129:1
SUTTER	98,545	29	2	31	3,179:1
TEHAMA	64,451	33	1	34	1,896:1
TRINITY	15,642	3	0	3	5,214:1
TULARE	483,546	121	5	126	3,837:1
TUOLUMNE	53,893	28	0	28	1,858:1
VENTURA	835,427	415	8	423	2,586:1
YOLO	225,251	58	5	63	4,792:1
YUBA	87,469	21	1	22	3,976:1
Total Active/Inactive Licensees that in in California					12,004
DHBC LICENSE POPULATION LOCATED IN OTHER STATES OR COUNTRY					
OUTSIDE OF CALIFORNIA					1,309
OUT OF THE COUNTRY					22
*Note: No County or Country provided.					6,287
CA Total Licensee Count					19,622

* The current BreZE online system does not require users to provide the country or county for either the Address of Record or Confidential Addresses. The DHBC has requested that future data collection efforts include these fields as mandatory requirements within the BreZE system. Implementing this change will support more accurate analyses of the ratio between the California population and the licensed professional population.

*Source for General Populations data -Worldpopulationreview.com.

*Source for Licensing Populations data – DCA's BreZE System - The information collected is for the Current/Active and

CA Dental Hygiene Licensee Population Registered Dental Hygienist in Alternative Practice (RDHAP)					
Counties	CA Population	Active Licensee Population	Inactive Licensee Population	Total Current Active/Inactive Population	CA Population to ACTIVE Licensee Population Ratio
ALAMEDA	1,649,060	17	1	18	91,614:1
ALPINE	1,099	0	0	0	0:1
AMADOR	42,026	0	0	0	0:1
BUTTE	208,334	0	0	0	0:1
CALAVERAS	46,505	0	0	0	0:1
COLUSA	22,074	0	0	0	0:1
CONTRA COSTA	1,172,607	10	0	10	117,261:1
DEL NORTE	27,009	0	0	0	0:1
EL DORADO	192,823	2	0	2	96,415:1
FRESNO	1,024,125	10	0	10	102,413:1
GLENN	28,304	0	0	0	0:1
HUMBOLDT	132,380	3	0	3	44,127:1
IMPERIAL	181,724	0	0	0	0:1
INYO	18,485	0	0	0	0:1
KERN	922,529	9	0	9	102,503:1
KINGS	154,913	1	0	1	154,913:1
LAKE	67,764	2	0	2	33,882:1
LASSEN	28,340	0	0	0	0:1
LOS ANGELES	9,757,179	84	4	88	110,877:1
MADERA	165,432	3	0	3	55,144:1
MARIN	256,400	6	0	6	42,733:1
MARIPOSA	17,048	0	0	0	0:1
MENDOCINO	89,175	5	0	5	17,835:1
MERCED	296,774	2	0	2	148,387:1
MODOC	8,491	0	0	0	0:1
MONO	12,991	0	0	0	0:1
MONTEREY	436,251	1	0	1	436,251:1
NAPA	132,727	0	0	0	0:1
NEVADA	102,195	1	0	1	102,195:1
ORANGE	3,170,435	27	3	30	105,681:1
PLACER	433,822	6	1	7	61,975:1
PLUMAS	18,834	0	0	0	0:1
RIVERSIDE	2,529,933	18	1	19	13,315:1
SACRAMENTO	1,611,231	7	1	8	201,404:1
SAN BENITO	69,159	2	0	2	34,580:1
SAN BERNARDINO	2,214,281	20	0	20	110,714:1
SAN DIEGO	3,298,799	19	1	20	164,940:1
SAN FRANCISCO	827,526	3	0	3	275,842:1
SAN JOAQUIN	816,108	4	0	4	204,027:1
SAN LUIS OBISPO	281,843	10	0	10	28,184:1
SAN MATEO	742,893	4	1	5	148,579:1
SANTA BARBARA	444,500	2	1	3	148,167:1
SANTA CLARA	1,926,325	7	0	7	275,189:1
SANTA CRUZ	262,406	1	0	1	262,406:1
SHASTA	181,121	4	1	5	36,224:1

CA Dental Hygiene Licensee Population Registered Dental Hygienist in Alternative Practice (RDHAP)					
Counties	CA Population	Active Licensee Population	Inactive Licensee Population	Total Current Active/Inactive Population	CA Population to ACTIVE Licensee Population Ratio
SIERRA	3,113	0	0	0	0:1
SISKIYOU	42,498	1	0	1	42,498:1
SOLANO	455,101	3	0	3	151,700:1
SONOMA	485,375	4	0	4	121,344:1
STANISLAUS	556,972	3	0	3	185,657:1
SUTTER	98,545	1	0	1	98,545:1
TEHAMA	64,451	2	0	2	32,226:1
TRINITY	15,642	0	0	0	0:1
TULARE	483,546	2	0	2	241,773:1
TUOLUMNE	53,893	1	0	1	53,893:1
VENTURA	835,427	8	1	9	92,825:1
YOLO	225,251	0	0	0	0:1
YUBA	87,469	0	0	0	0:1
Total Active/Inactive Licensees that in in California					331
DHBC LICENSE POPULATION LOCATED IN OTHER STATES OR COUNTRY					
OUTSIDE OF CALIFORNIA					10
OUT OF THE COUNTRY					0
*Note: No County or Country provided.					535
CA Total Licensee Count					876

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*Source for General Populations data -Worldpopulationreview.com.

*Source for Licensing Populations data – DCA's BreZE System - The information collected is for the Current/Active and Current/Inactive.



MEMORANDUM

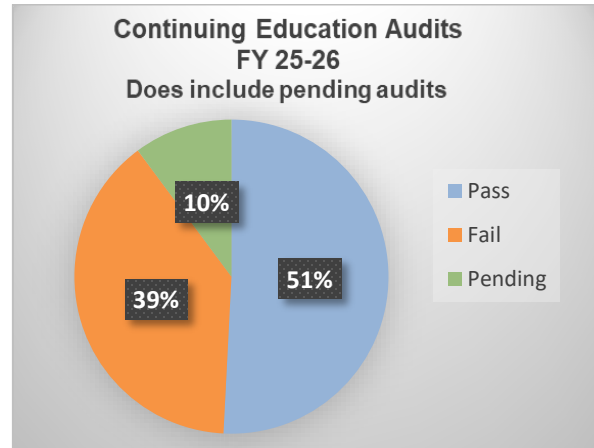
DATE	November 8, 2025
TO	Dental Hygiene Board of California
FROM	Kiana Vang Continuing Education Audit Analyst
SUBJECT	Continuing Education Update

Continuing Education Update

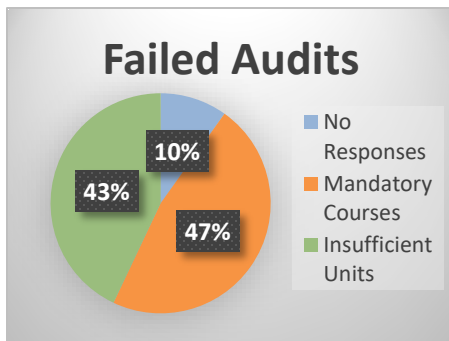
When initiating a CE audit, licensees are randomly selected by the BreZE computer system through an automated process for staff to conduct the audit. The selected licensees have already completed their prior license renewals where they've attested under the penalty of perjury on the License Renewal Application that the number of required continuing education (CE) hours required by law to renew the license have been completed for the renewal.

In FY 2025/26, the Board initiated 248 Continuing Education (CE) audits through 09/30/2025. From the audits, there continues to be similar trends in the pass and fail rate of audited licensees.

Continuing Education Audits			
	FY 23/24	FY 24/25	FY 25/26
Pass	164	525	125
Fail	102	349	95
Other (Waived per 16 CCR 1017(m) - disability)	3	2	2
Pending	37	7	26
Total	306	883	248



The Board has received many reasons from licensees for failure to comply with the CE Audit. Frequently, licensees have expressed they have misplaced, destroyed, or lost their records. Pursuant to [Title 16 CCR 1017\(n\)](#), licensees shall retain for a period of three renewal cycles (6 years) the certificates of CE course completion issued to licensees and shall forward to the Board only upon request for an audit. A licensee who fails to retain the certification shall contact the CE provider to obtain a duplicate certification for submission to the Board and the licensee's record.



Failed audits are broken into three categories: No Responses, Incorrect Mandatory Courses, and Insufficient CE Units. Of those, 10% did not respond to the CE audit, 47% failed to complete at least one mandatory CE course, and 43% did not fulfill the required amount of CE units for their license renewal.

Some licensees failed to respond to the CE audit because they either did not receive the audit notice due to not updating their address of record information with the Board or did not complete any CE units prior to renewing their license.

Incorrect mandatory courses were often completed through CE providers not approved to offer mandatory coursework, or the courses were taken outside of the designated audit renewal period, resulting in an Order of Abatement to make up the deficiency.

Regarding insufficient CE units, some licensees did not fulfill the total number of CE units required for license renewal, participated in courses offered by unapproved providers, or were unable to provide documentation of course completion. In several cases, licensees could not obtain duplicate certificates from CE providers due to their system changing or no record of their attendance. CE Providers must also be approved by either the Dental Board of CA, Academy of General Dentistry's Program Approval for Continuing Education (PACE), or American Dental Association's Continuing Education Recognition Program (CERP).

Furthermore, certain audit failures were attributed to instances of fraud, in which licensees submitted falsified or altered CE certificates for credit as part of their audit documentation.

Once a licensee has failed a CE audit, the file is forwarded to the Board's Enforcement Unit for further review in issuing a citation and fine with an order of abatement to address the CE audit deficiency. Pursuant to [Title 16 CCR 1139](#), the Board's Executive Officer or designee has the authority to issue a citation containing an order to pay a fine not to exceed \$5,000, and an order of abatement against a licensee for violation of the laws that govern the practice of dental hygiene. For failed CE audits, the Board has issued citation and fines in varying amounts ranging from \$50 - \$1,750 depending on the egregiousness of the failed audit. When issuing a citation, the Board considers many factors including but not limited to 1) The number of CE hours and type the licensee is deficient; 2) The licensee's reason for failing the audit; and 3) Whether the licensee completed board mandated CE hours in the required coursework of Infection Control, the Dental Practice Act, and Basic Life Support with a CPR component. Additionally, as with any citation that is issued, the Board references [Title 16 CCR 1140 Criteria to be Considered](#) when issuing a citation.

To communicate to licensees and the public, the Board's website under the Licensee tab, has a CE link (https://www.dhbc.ca.gov/licensees/cont_ed.shtml) that opens directly to important and extensive continuing education information. In addition, Board staff sent an email blast to subscribers about the CE Audit program and where to find CE information on our website, while also responding to daily inquiries received through email and phone calls. The CE information was also contained in the Board's newsletter.



Saturday, November 8, 2025

Dental Hygiene Board of California

FULL Board Agenda Item 14.

Future Agenda Items.



Saturday, November 8, 2025

Dental Hygiene Board of California

FULL Board Agenda Item 15.

Closed Session – Full Board.

Pursuant to Government Code Section 11126(c)(3), the Board will Deliberate on Disciplinary Actions and Decisions to be Reached in Administrative Procedure Act Proceedings. If there are no disciplinary actions and decisions to be addressed in Closed Session, it will be announced.



Saturday, November 8, 2025

Dental Hygiene Board of California

Full Board Agenda Item 16.

Adjournment.